# **EXAMS ASSIST USER GUIDE**

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# **Getting Started**

Thank you for choosing the Exams Assist Module. Exams Assist is part of a suite of modules offered by **SchoolWorkSpace (SWS)** for educational institutions, which also includes modules for Parents' Evening, Attendance Tracking, Messaging, Room Bookings, Gradebooks, Homework, and Seating Plans.

## **Data Sharing**

SWS supports various MIS systems, including SIMS, Bromcom, Arbor, ISAMS, and Go2Schools. The available

data and features may differ based on the system your Centre uses. A list of currently supported data from each MIS can be found at the following webpage: <a href="https://schoolworkspace.co.uk/help/MIS">https://schoolworkspace.co.uk/help/MIS</a>. As the data controller, the educational establishment retains control over what data can be shared with SWS. To review the data being shared or to select additional options, navigate to **School Settings | Data**.

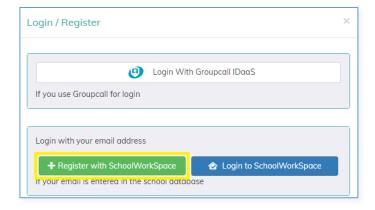




# **How to Log into SchoolWorkSpace**

Once the data sharing has been approved, Centre Staff can login to Exams Assist.

Navigate to the following website: schoolworkspace.co.uk



- 1. Go to the following website: <a href="http://schoolworkspace.co.uk">http://schoolworkspace.co.uk</a>.
- 2. On the homepage, click on **Login / Register**.
- 3. Select **Register with SchoolWorkSpace**.
- 4. Enter the email address recorded in your schools Management Information System (MIS). A 6-digit verification code will be emailed to you.
- 5. Enter the verification code on the login screen, then create and confirm a new password. After logging in, you will be directed to your homepage.

# **Allocating Access to Centre Staff**

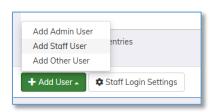
After logging in, Centre Staff will need to be assigned to a Security Group within SchoolWorkSpace (SWS) so they can access Exams Assist. Navigate to **School Settings | Staff Roles**. The staff members who have synchronised from the Centre's MIS will appear.



**Note** – To ensure staff emails are imported into **SWS**, they must be set as **Work** in the MIS and marked as **Primary** in SIMS. Alternatively, you can add another email address in SWS for staff to use for login.

#### **Creating a New User**

If a staff member does not appear in the list, you can create a new user in SWS by navigating to **School Settings | Staff Roles | Add User**. Once selected, fill in the required information, and the user will be added. If an email address is provided, the staff member will be able to log into the system.



#### **Understanding the Different Available Security Groups**

There are several Security Groups available in SWS, each with specific functions:

**Teaching** – For staff to be able to login to Exams Assist and view the candidates' entries, access arrangements and results, they will need to be assigned to the Teaching security group. For teaching staff to be able to view candidate information and assign them to a level for the purpose of creating tiered exams they will need to be in this group. Additionally, they will have access to SWS, this will allow staff to view any pupil's details including parental information, curriculum timetable and school attendance.

**SMT (Senior Management Team) -** This group provides staff with Read-Only Access to all Seasons within Exams Assist. They can access and print any reports in Exams Assist and approve each entry by selecting SMT Approved. SMT members also have access to SWS, enabling them to view any pupil's details such as parental information, curriculum timetable, and school attendance.

**Exam Officer** – Staff in this security group can manage settings for this module, upload entries, handle access arrangements, allocate and manage invigilators, and schedule invigilators/staff. They can also manage the printing of candidate cards, which allow invigilators to mark registers electronically using a QR code. They also have access to SWS for viewing pupil details, including parental information, curriculum timetable, and school attendance.

**Exam Aid** – Staff members assigned to this security group will have access to the Daily Planner tab. This feature allows them to view exam details, identify missing candidates, and complete attendance registers for both the AM and PM sessions. Depending on the centre's configuration, they may also have the ability to schedule invigilators. For more information, see the section on **Configure Exams Assist** 

**SEN** (England) / **ALN** (Wales) – Staff assigned to this security group will be able to access and manage the Access Arrangements Module within Exams Assist. They will also have the capability to import applications from the JCO Portal.

### **Log-in Options**

Centres have several options for how staff members can log into Exams Assist. To select the most appropriate options for your centre, navigate to **School Settings | Staff Roles | Staff Login Settings**.



**Password Policy** - The password policy has been increased, so staff members will need to use a strong password (At least 8 characters, one lowercase, one uppercase, one number, and one special char (!\*@#\$  $%\sim^A\&+=,.$ ), and not include (<>).

#### **Setting up Multi-Factor Authentication (MFA) for increased security**

Navigate to School Settings | Settings | and select Staff Logins require Multi-Factor Authentication

**Multi-Factor Authentication.** This will mean that when a Staff Member logs into Exams Assist, after entering their password, they will need to obtain the 6-digit code from the Authenticator App, then enter this into Exams Assist when prompted.

Each Staff Member that access Exams Assist will be required to setup the Multi-Factor Authentication, this is a very simple process, follow the steps below:

**Step 1** – Download the **Microsoft Authenticator App** from the **App** or **Google Play Store**.

**Step 2** – Log into Exams Assist and Navigate to the main menu and select **Setup Multi-Factor Authenticator.** 

**Step 3** – Scan the QR Code into the Authenticator App, it will then add your account details into the authenticator app. Then select **add this Multi-Factor Authentication to my Account.** You will then need to provide the 6-digit code to link the authenticator with your user, once verified the setup process is complete.

**Step 4** – You will be asked to provide a 6-digit code from the Authenticator App to log into Exams Assist.

#### **Multi-Factor Authentication Recovery**

If a staff member loses access to the authenticator app, the Centre admin can email a recovery code via **School Settings | Staff Roles**. Locate the staff member, click the QR icon, and select **Email Multi-Factor Reset Code**. The recovery code will be sent to their registered email. Once entered, the staff member can regain access and reconfigure MFA.

#### **Whitelisting an IP Address**

To allow staff to access Exams Assist without MFA from a secure location (e.g., the Centre), whitelist the IP address. Navigate to **School Settings** | **Settings** and work with your IT department to add the IP address of the trusted location.

# **Invigilator Log-in**

Should this option be selected, the magic link sent to invigilators for accessing their portal will expire after 12 hours. As a result, they will need to log into Exams Assist. Invigilators can create their own password by selecting **Register with SchoolWorkSpace** and then following the prompted instructions.

Once logged in they will remain logged in unless the Centre has opted to require staff to log in daily.

**IMPORTANT** – Invigilators **DO NOT** need to be allocated to any Security Groups within SWS, their magic link will just work.

#### **Enable MyLogin**

This is a login product provided by Wonde, if your Centre uses Wonde to log in, then enable this function.

#### **Enable Student Dashboard**

When staff or parents log into SWS, they are directed to the pupil's homepage, which features their dashboard. This dashboard showcases several crucial pieces of information regarding the pupil, including key pastoral information, today's lessons alongside attendance figures, an overview of attendance, and any imported assessment data. To access this dashboard, users must have roles assigned as Teaching, SMT, Exams Officers, or Admin users.

**TIP** – This is a great dashboard to enable especially for an Internal or External Exam Season. Centre Staff can quickly see if a candidate is in school from the Candidate's Dashboard.

**Note** – For the Timetable and Attendance to display, ensure that these data items have been enabled in the **School Settings | Data**.

#### **Do not display Curriculum to Students and Parents.**

This feature applies to Welsh Schools using the New Curriculum Module – More details can be found here - <a href="https://schoolworkspace.co.uk/Order/Curriculum">https://schoolworkspace.co.uk/Order/Curriculum</a>

## **Exams Assist Configuration**

There are several Configurations available to the Centre, this will allow them to tailor Exams Assist to meet the Centre's needs. To configure, navigate to the **Overview Tab | Configure Exams Assist.** 

**Note -** These are generic settings, they apply to **All Seasons**. We advise taking time to go through these options.

The configuration popup has been broken down into the following tabs:

Settings, Training, Attendance, Results & Embargo, Contingency Days and Invigilators Checklist.

These configurations will be explained below:



### **The Settings Tab**

**Centre Number** – Enter the Centre Number as registered with each Examination Board.

**Additional Centre Number –** If the Centre is accredited with several examination boards, it's possible to record these here, i.e. NCFE.

**Multi Sites and Centre Numbers** – If you school has multiple sites or exam Centre Number then these can be configured here. Once set you can tag rooms and invigilators to a site.

**Append Site Display Name to room on reports** – If you are a multi-site Centre it may be useful for the room display name to show the site to reduce the chance of Candidates or Invigilators going to the incorrect site.

**Show seconds on Invigilator Clocks –** Select this option to display the seconds' on both the analogue and digital clock on the Exams Viewer Screen.

**Show photos on invigilator candidate lists** – Select this option if the Centre requires the candidate's photos to be displayed on the candidate list (Attendance Register). This is to help with the identification of candidates.

**Allow colours for the Access Arrangements –** Select this option if the Centre would like to assign a colour to any of the access arrangements in Exams Assist. These colours will appear on the paper and electronic version of the seating plan. Once the electronic register is completed this box (seat) will change to the attendance colour (See **How to allow Selecting a Colour for Access Arrangement Type** for more details).

**SRB Colour** – To help Centres distinguish between the colour for a toilet break and the supervised rest break (SBR), Centres can select a different colour for the SRB.

**Allow SRB functions for all Candidates** – Normally the SRB functionality are only available to candidates that have been awarded this arrangement. However, select this option if the Centre would like this functionality to be available to all candidates i.e. for Internal/Mock Examinations.

**Do not display Access Arrangement on the student portal** – Select this option if the Centre doesn't wish for Parents and Candidates to see the Access Arrangements Tab on their portal.

**Do not list candidate name if only 1 or 2 in a room –** By default in the schedule tab, if there are one or two candidates assigned to a room, their names will appear on the schedule. Select this option if you do not wish for these names to appear.

**Show Reg Groups when editing exam seating plan –** Select this option if you require the reg groups to appear next to the candidate's name when creating seating plans, beneficial for mock exams when candidates are potentially seated by registration groups.

**Highlight the first exam in the seating plan if there are multiple –** By default, the first exam on the seating plans, attendance registers do not have a colour around the seat. If you require a colour to appear to distinguish exams in a room, select this option.

Show laptop icon on seating plans if laptop AA (rather than requiring it to be selected in the AA Tab) – By default, a staff member would need to select if a candidate has requested a laptop for each exam they are siting. Select this option, if the policy of the Centre is that if a candidate is entitled to a laptop, then they will get a device for each exam.

**Show Year Group on invigilators candidate list –** Select this option if you required the Year Group to be displayed in the Attendance Register.

**Show Reg Group on invigilators candidate list** – Select this option if you required the Reg Group to be displayed in the Attendance Register.

**Show Category of Risk Icon on invigilators candidate list** – If candidates need to be identified on seating plans for behaviour issues, then select this option. There are three categories to choose from, **High, Medium and Low**. This attribute will need to be assigned in the candidate in the student record in SWS. The staff would need to be a member of the Safeguarding security group to assign these.

**Enable retake tracking for entries** – This option will allow Centres to scan their entries this season and previous seasons to identify candidates that are resitting any examinations. If a Centre charges all candidates who resist exams, then this is a great function to help with this process.

**Enable QR Code Scanner** – By default the QR Code Scanner Tab will not appear on the invigilator's portal. If the scanner is required, then select this option.

**Invigilators log AA used only active arrangements** – If the Centre would like the invigilators to record on their devices that the candidates used their access arrangements during the exam, then select this option.

**Do not guess subjects for exam entries –** When the entries are imported, exams assist will attempt to best match these entries to a subject. This is to try and save time for the Exams Officers. Select this option if you don't want exams assist to guess a subjects.

**Publish Exam Timetable visible on public site** – Select this option to enable the public to view any timetabled exams both internal and external on their Centre website, using an iframe. Copy and Paste the URL below this option to the Centre's website to embed the timetable into the website.

**Use Invigilators Forename and Surname –** By default, invigilators names will be the staff display name e.g. Mr J Smith. With this option the name will be Forename + Surname e.g. John Smith

**Sort Invigilators by Forename + Surname –** By default, invigilators names will be sorted by surname then forename. If there is the need to sort by forename then surname, then select this option.

**Edit invigilator names** – By default invigilator names will sync with the staff that are imported from the MIS. With this option selected you can edit the invigilator names, and they don't sync from the linked staff record.

**Exams Aid can Schedule Invigilators –** To allow members of staff that are assigned to this security group to schedule invigilators in an Exam Season.

**Email** – Add the generic reply email address for emails sent from Exams Assist, then enter the name that the email has been sent from.

**Invigilator Timings and Rates of Pay** – Enter the length of time the invigilators need to arrive prior to, and after the exam has come to an end. If you don't want any times to be displayed leave this blank. Enter the hourly rate for an invigilator and lead invigilator. This will apply the rate to each member of staff.

**Extra Time Options** – Enter the different extra times that the Centre has, the options entered, will be the ones available to be selected in the Access Arrangements Tab.

**Information for Candidates PDF** – If there is a need to upload a document to be available to the candidate to download from their portal, this document will be uploaded here. It is only possible to upload one document.

#### **Training Tab**

**Additional Invigilator Training Items** –To display additional training needs from the ones identified in the Access Arrangements Settings, these can be added here and then they will appear in the invigilator training records popup box.

#### **Attendance Tab**

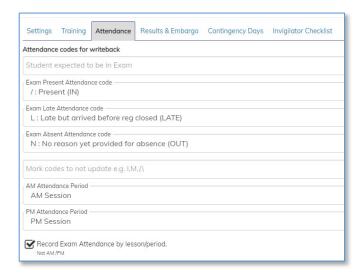


For SIMS, Attendance Read & Write is available. This is available for both Session and Lesson. For this to work ensure that the following settings have been enabled in **School Settings** | **Data** | **XoD Settings**.

Enable Attendance Read & Write and Enable Lesson Attendance Read & Write.

For **Bromcom**, Lesson Read & Write is available.

For **Arbor**, Lesson Read & Write is available. To enable write back contact: **support@schoolworkspace.co.uk** 

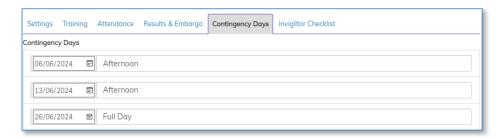


**Attendance Code for Write back** – Select the attendance code that would appear against each exam code within the Actions menu in the Attendance Tab in the Daily Planner.

#### **Results & Embargo**

See the **Results Section** of the Manual for more information on this tab.

#### **Contingency Days**



Enter the dates and a description for the contingency dates. These dates will appear on the candidate's timetable and on the Centre's published timetable on the website.

### **Invigilators Checklist**

Configure the content that needs to be displayed as the checklist on the invigilator's portal. It is possible to copy the JCQ checklist and then amend, great for reducing the amount of paper used per exam room.



### **Exam Season Settings**

To manage the settings for a season, navigate to the **Overview | Edit Season**. These are broken down to **Details**, **Invigilators** and **Portal**.

**Note** – These settings are season specific, whereas Configure Exams Assist is applicable across **ALL Seasons**.

#### **Details Tab**

**Season Start/End Dates** – This is the date that the season starts and ends, exams will not be able to be scheduled if the end date has passed.

**Key Dates** – Set the dates to ensure that deadlines/key dates are not missed.

**Candidate Seating** – Select this option if seating will be done in Exams Assist and not in the Centres MIS System.

**Season Type** – Identify if the season is an Internal or External Season. If internal is selected, then clash flags will not appear in the timetable tab.

**Candidate Name and Format –** Select the most appropriate option for the Centre. There are three different options to choose from.

**Season has Resits** – This will allow Centres to scan the entries to identify candidates that have been previously entered for an exam.

Note – Ensure that all previous years' entry files have been imported into EA before scanning for retakes.

**About this Season** – If the Centre would like to add a note against a season, this can be added here. This note will be displayed on the Overview Tab. If the Centre is running multiple seasons, then adding a description could help manage these.

#### **Invigilators Tab**

**Invigilators Pin Code** – To help with security, it is possible to assign a code for when the invigilator opens the session on their device.

**Invigilator Booking From and To** – Set the date and time that the invigilator's can provide their availability to the Centre.

**Invigilators Options** - There are several options available.

**Invigilators can Accept / Decline Assignment** – When staff/Invigilators have been assigned to rooms during an exam season. The Centre can enable the need for these duties to be accepted or declined.

**Invigilator Availability Sessions** – Select how many sessions are required per day, 2 or 3. Once selected the number of sessions, enter the times for each session. If 2 sessions is selected, enter a time into AM and PM, if 3 is selected you will need to enter a time in the Mid-Morning too.

**IMPORTANT** – The number of times selected, and the times entered here will be the ones used when building the timetable for an internal or external season exam.

**Invigilators Availability Dates** – Select how the invigilator availability is to be collected, will this be based on the exam timetable, or from selected dates.

**Number of Agency Staff** – Enter the amount of agency staff that may need to be used during the exam season. Enter the maximum that may be required, so when scheduling these can be assigned. If the latter is selected, you will only be able to select the dates within the season.

**Invigilators Note** – This note will appear for the invigilators on the top of their availability page.

**Invigilators Speech** – Select the speech that the Centre would like the invigilators to play prior to the exams starting in the exam room.

**Text to Speech** – This will allow Centres to create their own speeches and apply to the season. If there are multiple speeches, Centres can apply the appropriate speech to each room within the schedule tab.

#### **Portal**

**Season Display Name** – If an error has been made with the session name in the MIS (which cannot be amendment) or the Centre would prefer to display an easier name for the season, then a new name can be entered here. The name entered here will appear for the parents and candidates in their portal instead of the season name within the MIS.

**Publish to Parents** – When selected, the entries and timetable will be visible to the parents and candidates on their portal. Also, this needs to be selected to enable the timetable to be viewed on the school website.

**Massage to display to Parents and the Candidates** – When the Centres are asking parents and candidates to confirm their entries, the Centre can enter a message to display. This message could be to explain what is required of them.

**Parents can confirm entries in Portal –** Select this option, if the Centre requires the parents to confirm the candidate's entries.

**Students can confirm entries in Portal** – Select this option, if the Centre requires the candidates to confirm their entries.

**Fees show in Portal** – Select this option, if the Centre would like the parents and candidates to see the cost of the entries. This may be to make the parents and candidates aware of what the cost of exams are to the Centre.

**Hide Room and Seat in Portal -** Select this option, if the Centre would like to hide the room and seating allocation to the parents / candidates. This might be selected when the timetable is being created. Then deselected when the timetable is fully confirmed.

#### **Results Tab**

See Access to Script Section in the Results Section for more details about these settings.

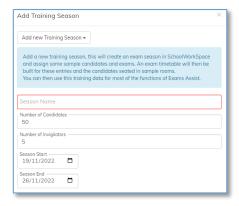
**Mock Exams** – If the Centre records the Mock Exams Results in SWS, then select this option when these are to be displayed to the parents and candidates in their portal. Enter a From and Until Date and Time.

**NEA Results** – If the Centre records the NEA data in SWS, then select this option when they would like these to be displayed to the parents and candidates in their portal.

### **Creating a Training Season**

Training Seasons help Exams Officers and Invigilators practice using Exams Assist with dummy data. All components (e.g., Entries, Access Arrangements, Rooms) are auto generated based on the Centre's settings. Attendance data cannot be recorded in the MIS during training. Once training is complete, the season can be deleted without affecting real data.

The functionality available within a training season mirrors that of a typical season, with one key distinction: Attendance Data cannot be recorded in the MIS.



#### **How to Create a Training Season:**

- 1. Navigate to the Season Dropdown menu and select **Add/Edit Training Season | Add New Training Season**.
- 2. Assign a name to the Season, specify the number of candidates and invigilators needed, and set the dates for which this season should be active.
- 3. After the season is created, you will have access to all elements outlined in these manuals to guide you in mastering the use of this software.

**TIP 1** – We recommend that upon signing up for Exams Assist, you create a Training Season to thoroughly explore the system and experiment with as many features as possible. Once you feel satisfied with your exploration, you can easily delete the Season.

**Tip 2** – When training the Invigilators, establish a Training Season and assign each invigilator to this Season, scheduling them for an Exam. Encourage the invigilators to utilise all available functionality during the training session as well as when they return home. Keep in mind that none of the data within the Training Season is real data.

# **Reviewing Exam Entries made in the MIS**

This tab allows staff to view, verify, and authorise entries transferred from the Centre's MIS system into Exams Assist.

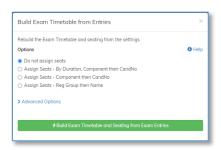
**Please Note** – When Exams are created manually in the **Timetable and Seating Tab** in **Exams Assist**. None of these will appear in the **Exam Entries Tab**.

### **Uploading Entries (Arbor, Bromcom)**

The Entries for these MIS systems are transferred directly to Exams Assist via the API. Once amendments are made in the MIS system, the data will be synchronised as part of the daily process.

Once the data is synchronised from the MIS and amendments are found then on the Overview Tab, the **Build Exam Timetable** will be in Green (**only if seating is being done in Exams Assist**).

By rebuilding the timetable, any amendments made in the file will be reflected in the attendance registers/seating plans etc.



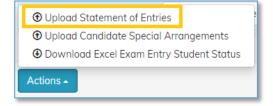
### **Upload Entries (iSAMS)**

For iSAMS there are 2 ways of integration – via Wonde or direct via the iSAMS batch API. From the iSAMS Batch API the entries come in automatically as part of the data sync. Via Wonde and the entries and candidate details will need to be extracted from iSAMS via excel files and uploaded into Exams Assist. Details of how to do this are found:



https://schoolworkspace.co.uk/Help/ExamsiSAMS

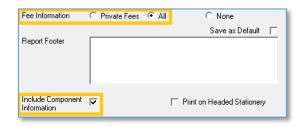
# **Uploading Entries (SIMS)**



In SIMS, once the entry marksheets are marked as **Data Entry is Complete**, the amendments can all be managed in Exams Assist so all changes can be audited in one location. To upload the Entries, navigate to the Exams Assist select the **Exam Entries Tab** | **Actions** | **Upload Statement of Entries**.

Locate the TSV file previously exported from SIMS Exams and import.

**IMPORTANT NOTE** – Ensure that when you create the entries file that you select **Fee Information – All** and **Include Component Information** as this is required for the Access Arrangement Tab.



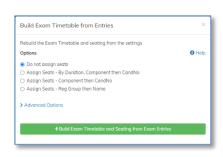


Detailed instructions can be found: <a href="https://schoolworkspace.co.uk/Help/ExamEntries">https://schoolworkspace.co.uk/Help/ExamEntries</a>

**REMINDER** – When amendments are made in SIMS, a new TSV needs to be exported, then imported into Exams Assist.

Once the file is uploaded and Component information is contained, the **Build Exam Timetable from Entries** popup box will appear. Select the appropriate option, then the Green **Build Exam Timetable**. Whenever the Build Timetable option on the Overview Tab is coloured Green, there are amendments that needs to be processed.

By rebuilding the timetable, any amendments made in the file will be reflected in the attendance registers/seating plans etc.



**IMPORTANT** – If a new file has been imported from SIMS, but the build timetable routine **HAS NOT** been selected, then these changes **Will Not** be reflected in the Timetable and Seating Plans.

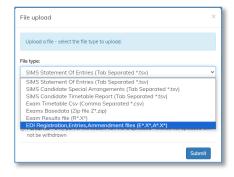
## **Importing Entry Files**

Electronic entry/amendment files (EDI) that are sent to the exam boards (from any MIS exams module) can also be directly imported into Exams Assist instead of importing the SIMS Statement of Entry TSV file or direct import from Arbor or Bromcom. You can import the initial entry file and then subsequent amendment file for any examination board.

Firstly, create an Exam Season in Exams Assist and add the candidates that are contained within the entry file. Navigate to the **Overview Tab | Create New Season**, then the **Candidate Tab | Actions | Add a Group of Candidates**. Once the season has been created and the candidates added, navigate to the **Overview Tab | Actions | Upload** and select **EDI Registration, Entries, Amendment files (E\*.X\*, A\*.X\*)** from the file type dropdown and browse for your entry/amendment files.

**Note** – It is possible to select several entry/amendment files, Exams Assist will import these in the correct order.

**REMINDER** – As Centres usually create an entry file for the exam boards once all checks have been carried out i.e. departmental check and parental checks, this method of importing the entries is not suitable if you want to use Exams Assist for the entry checking process.



Change the file type to **EDI Registration**, **Entries**, and **Amendment Files** and select **Submit**. The files will be imported into Exams Assist and an import log popup box will be displayed.

### **Multiple Exam Seasons**

If you wish to import entries for multiple seasons, such as September Entries, November Resits, January Entries, Internal Exams, and June Entries, this is entirely feasible. Simply import each file, and they will appear as distinct options in the seasons drop-down menu. To establish a default season, select the desired season and then navigate to **Actions | Set as Default Exam Season**.



#### **Closing a Season**

Once a season concludes and is no longer required, you have the option to close it. Closing the season will create a Snapshot of the current data, meaning all data will remain visible but no longer editable. To close a season, go to **Overview | Edit Season | Close Season**. Closing a season will make the system work faster.

**Note** – A season can only be closed when its date has come to an end; it is not possible to close a season in advance.

## **Deleting a Season**

If a season has been created in error or if you no longer need to retain the data associated with it, you can delete the season. Please note that this action is **irreversible**, so exercise caution when choosing this option. To delete a season, navigate to **Overview | Edit Season | Delete Season**.

## **Allocating Entries to Staff**

To assign entries to teaching staff for authorisation, navigate to the **Entries Tab** and select the elements that require verification by the teacher. After making your selections, go to **Actions | Assign Staff to Selected**. Search for the appropriate staff member(s) in the system and allocate them to these entries. The staff will then be able to view both the entries and access arrangements in their accounts.

The Entries tab consists of five sub-tabs - Exam List, Queries, Incorrect, Withdrawn, and Additional.

**Exams List** – This displays all the entry elements that require review by the staff members. If the Exam Officer selects an element, they can view the candidates entered for that specific element.

**Queries** – This tab filters all candidates identified by classroom teachers as Queries. When a teacher selects this option, they are prompted to provide a justification for their selection. This tab is available for review by the SMT), allowing them to approve or decline the request.

**Incorrect** – This tab filters all candidates flagged by classroom teachers as Incorrect. Similarly, when this option is selected, the teacher must provide a reason for this designation. Once again, SMT has the authority to approve or decline the corresponding request.

**Withdrawn** – This tab will display all candidates that have been withdrawn from any entries. When a member of the SMT approves an incorrect entry and this is removed in the MIS, when imported into Exams Assist (For SIMS when a new entry file is imported; For Bromcom/Arbor when data is synced), and this entry will move from the incorrect tab to the withdrawn tab. This is a great tool for auditing withdrawn candidates as all messages written by the teaching staff and SMT will remain against the removal.

**Additional** – This tab lists all candidates added by classroom teachers. The Exams Officer can review these additional candidates. Once the SMT approves them, and the data updated, the candidates' names will be removed from the Additional tab and will appear as regular entries in the Entries tab for the classroom teacher to confirm as correct.

### **Adding the Teaching Group Column to the Entries**

To assist departments in verifying their entries, it is possible to link these entries to a subject within the MIS, allowing the Class Identifier to be displayed on the table. To execute this, navigate to the **Link this Exam to a Teaching Subject** box, and select the desired subject for which you wish the Class Identifier to be displayed.

**Please note** that once the group column has been populated, it does not refresh automatically each time a staff member accesses the entries. To update this information, the staff member must click the Refresh button within that box.

#### **How to Create a New Subjects**

If entries have been made but a particular subject does not appear in the list, you can add new subjects to the SWS. Navigate to **School Settings | Other Settings | Subject Lookup Table**. A list of all subjects imported from the Centre's MIS will be displayed. Select **Add** to create a new subject that will appear in the list.

**Please note** that since the subjects have been created in SWS, no Class Identifier will be available for entries, as these do not exist in the Centre MIS system.

# **External Candidates (SIMS Only)**

It is possible to import entries for external candidates in the same manner as internal candidates. When exporting from SIMS, ensure you choose to export **All Candidates** instead of just internal ones. Upon import, the entries will be integrated alongside the internal candidates and will be distinguished as **External**.

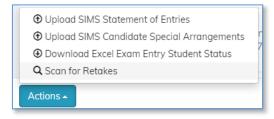
**Please note** that the External Candidate must possess a Unique Candidate Identifier (UCI) number in SIMS Exams; otherwise, the candidate will not be imported into Exams Assist.

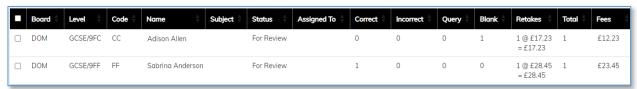
#### **Retake Candidates**

To aid Centres in managing resit candidates effectively, Exams Assist offers a feature that scans previous exam seasons to identify any entries that represent retakes. To initiate this process, navigate to the **Entries Tab**, select **Actions**, and then click on **Scan for Retakes**. This action will trigger a thorough scan of all prior seasons to determine if any components in the current scanning season have been previously entered.

It is important to ensure that this functionality is activated in the Exams Assist Configuration, as well as on the Edit Season page.

Once the scan is complete, subjects with resit entries will display the number of resits alongside the total cost, which is derived from the entry fee indicated in the statement of entries.

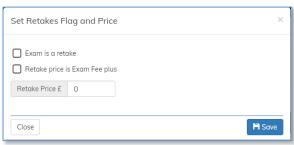




Upon selecting a subject, you will have access to the candidates identified as having a resit.



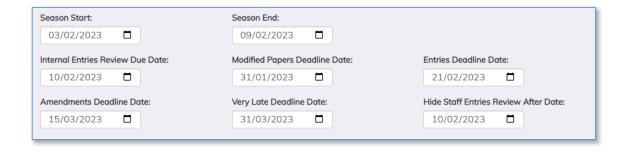
Additionally, it is possible to apply an extra fee to the exam cost. If there is no fee specified in the statement of entry, you can manually input this by selecting a subject, navigating to Actions, and choosing "Retake price is Exam Fee Plus," then entering the desired amount in the Retake Fee Box.

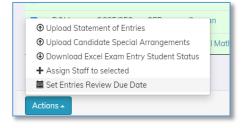


**Please note** - If exam fees are added manually and a follow-up retake scan is conducted, all manual modifications will be erased.

## **Setting the Due Dates for a season**

In order to assist Exams Officers in tracking the numerous deadlines they must observe, Exam Officers are permitted to populate these dates within each Exam Season. To input these dates, navigate to **Overview Tab**, then **Edit Season**, and select **Details Tab**. The Internal Entries Review Due Date will appear on the teacher's homepage in the SWS.





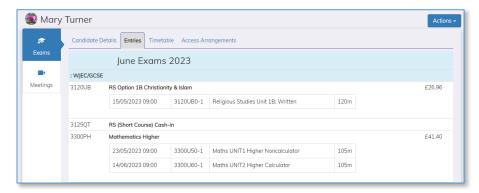
It is also possible to assign a due date for individual entries or for a group of entries. These due dates will be displayed on the teacher's homepage, adjacent to the specific entry rather than beside the season name. To do this, navigate to the **Exams Entries Tab**, select the relevant entries, and then choose **Actions | Set Entries Review Due Date**.

To conceal these entries from Teaching Staff or the Head of Department (HOD), navigate to **Overview | Edit Season | Details**, and specify a date after which these entries will not be visible to staff members.

**How to View an Individual Candidate Exam Details in** 

**SchoolWorkSpace** 

Staff can use the global search at the top of SWS to find and view a candidate's Entries, Access Arrangements, Timetable, and Results.



**Please Note** – To display Entries, Timetables, and Access Arrangements on the candidate's homepage, enable **Published to the Parental & Students Portal** under **Overview | Edit Season | Portal**.

# **Managing the JCQ Access Arrangement Applications**

The Centre can manage Access Arrangements and JCQ Applications in Exams Assist. To facilitate this, the JCQ Applications can be imported into the Access Arrangements Module within Exams Assist. Once completed, the SEN/ALN department can oversee this module.

# How to download the Access Arrangement Applications from the JCQ Portal

- 1. Log into the JCQ Portal and select **Access Arrangements Online**.
- 2. Select Find Application and then Search All Categories.
- 3. All applications will appear in the list, scroll to the bottom and select Export as CSV to Download.

### **Allocating Access to the Applications in Exams Assist**

In Exams Assist, navigate to **School Settings | Staff Roles** and allocate the **SEN (England)** or **ALN (Wales)** access rights to the member(s) of staff managing Access Arrangements Applications at the Centre.

**Please Note** – This will enable the SENCo or ALNCo and their team to effectively oversee the Access Arrangements for the Centre. Consequently, this information can be effortlessly shared with all staff within the Centre.

### **How to Import the Applications**

- 1. Select **Access Arrangements** in the main menu.
- 2. Navigate to the Application Tab | Actions | Upload JCQ Applications CSV

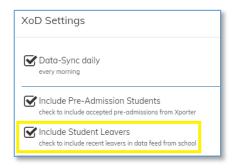
**Please Note** – Since all applications will be imported, it is possible to archive applications for candidates who have left the Centre. To do this, go to **Actions | Archive Old Applications**.

# **How to View an Application**

Once the applications have been imported, each application can be accessed by selecting a candidate's application reference number.

In the **Details tab**, the Centre will see the completed application as it is represented on the JCQ portal (it is not possible to modify any component of the application).

**Please Note - Leavers** – If your Centre permits SWS to access student leavers, these will be listed under the **Leavers Tab** in the Students section.



These will continue to appear until they are permanently deleted automatically by SWS, this is set by the Centre in the **Data Retention Settings**. To set the Retention Period, navigate to **School Settings | Data | Data Retention Settings**.

Data Retention set to 3 Years,
Deleted Person or Group Entities older than this will be permanently deleted.
Data Retention Settings

**Access Arrangements tab** - the access arrangements tab will display any arrangements that the candidates currently have in Exams Assist. If the Centre is new to Exams Assist then no arrangements will be displayed, arrangements will need to be assigned to the candidate by selecting **Add** (See below).

**Applications tab** - the applications tab will list all applications that the candidates have on the JCQ portal. If a candidate has multiple applications (current or expired) these will show here on this tab.

# **Managing Access Arrangements in Exams Assist**



Scan the QR Code to watch a video of **How to Setup the Access Arrangements Module** 

Scan the QR Code to watch a video

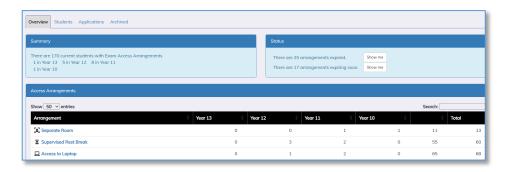


Managing the Candidates in the Access Arrangements Module

To manage Access Arrangements directly in Exams Assist, go to **Overview | Configure Exams Assist** and enable **Manage Access Arrangements in Exams Assist**. This ensures future exams or imported entries to have their access arrangements automatically populate from Exams Assist, eliminating the need for MIS file imports or synchronisation. Once enabled, the upload option for Access Arrangement files will be disabled. To access the module, navigate to the **Main Menu | Access Arrangements**.

#### The Overview Tab

The Overview Tab provides a comprehensive view of the Access Arrangements within the Centre. It displays the number of candidates assigned to each arrangement by Year Group. From the Overview Tab, you can filter candidates with expired access arrangements by selecting Show Me. To download an Excel version of this analysis, navigate to the **Overview Tab**, then select **Actions** and **Download Access Arrangements Summary to Excel**.



#### **The Student Tab**

The Students Tab will display all candidates who have been granted Access Arrangements at the Centre. However, if the Centre is new to Exams Assist, this list may initially appear empty, though their applications will still be visible in the Applications Tab.

# Adding a Candidate that doesn't require a JCQ Application

If a candidate requires access arrangements but does not need a JCQ application, please navigate to the **Students Tab**, select **Actions**, then choose **Add Student**. From there, search for and select the desired candidate.

**Please Note:** The options outlined below are only available to Centres that fully manage Access Arrangements within Exams Assist. If access arrangements are handled through the Centre's MIS and imported into a season via an API or TSV file, the following options will **NOT** be available.

After selecting a candidate, you can proceed to add an arrangement(s):

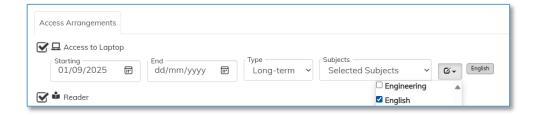
**Start Date** – Assign a start date to the arrangement.

**End Date** – If the arrangement is temporary, provide an end date. Conversely, if the arrangement is permanent, leave the date blank.

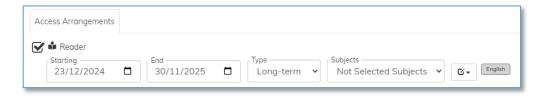
**Type** – Various types of arrangements are available—Temporary, Long-Term, Emergency, and Medical. Select the one that is most applicable to the arrangement.

**Subjects** – If the candidate is granted arrangements for specific subjects, select those subjects from the list linked to the Timetable and the subjects assigned in the Entries Tab.

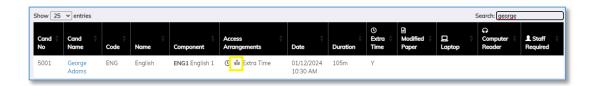
**Example** – If a candidate requires a laptop, but only for English, due to extended writing. In Edit Access Arrangements Popup, select **Selected Subject**, then select **English**. This will set the Laptop Required to True for this candidate for any exams linked to the English Subject.



**Example** – If a candidate is entitled to a Reader, however they are not entitled to this for English Language, due to the nature of the paper. In Edit Access Arrangement Popup, select Not **Selected Subject**, then select **English**.



Any exam that has the subject **English** assigned to it, either in the Exams Entries Tab or Timetable and Seating (for internal) then their name will not appear in the Staff required list and the icon will also be greyed out when viewing the ALL tab.



**Tip** - Spending time going through the Access Arrangements and excluding candidates from subject they are not entitled to have an arrangement for could save time during an exam season.

**Note** – If a start date and the end date is in the future (or if the end date is blank) then the arrangement will appear in green. If the arrangement has expired, then it will change to red, helping Centres to manage and ensure all access arrangements are in date. There is a filter to select all expired applications.

### Adding a Candidate that has a JCQ Application

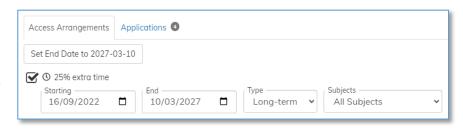
If a candidate possesses an application on the JCQ Portal, begin by navigating to the Portal. Proceed to the **Applications Tab** and select the appropriate **Candidate**. Should the candidate already have any Access Arrangements listed in Exams Assist, these will be displayed. To apply the Start and End Dates along with the Type according to the application, simply deselect the arrangement and select it again. This action will automatically populate the Start and End Dates and the Type (in cases where an application exists, the Type will be designated as long-term).

**Note** – If the application lacks an End Date or if the Start and End Dates are identical, these will not be applicable for the Access Arrangements' Start and End Dates. In such instances, a Start and End Date must be manually entered.

## **Expired Application**

When an application has expired, the Access Arrangements will be highlighted in red, indicating that the End Date has passed. A new application must be created in the JCQ Portal, and an updated file needs to be

uploaded. After uploading, two applications will be visible within the candidate record. With the introduction of a new End Date, there will be an option to assign this new End Date to all Access Arrangements associated with the candidate.



### **How to Apply a Filter**



To view a specific group of candidates, or to filter candidates who have newly assigned Access Arrangements (AA) or those with expiring AAs, navigate to the filter drop-down menu and select the appropriate option.

#### **How to Attach Documents**

To attach documents to a candidate, such as the J8 Form or evidence of needs, go to the Students Tab, select the desired candidate, and then attach the document.

### **Printing Access Arrangements**

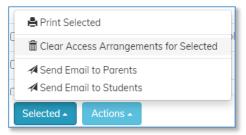
To print a selection of Access Arrangements, access the Students Tab, filter the group of candidates you wish to include in the report, and then select all. Proceed to **Selected | Print Selected | Access Arrangements List** to complete the task.

### **Emailing Access Arrangements to Candidate/Parents**

To email a selection of Access Arrangements to candidates or their parents, navigate to the Students Tab and filter for the relevant group of candidates. From there, go to Selected | Send Email to Parents/Students. To include a list of the candidates' Access Arrangements, add the following token: [[ExamArrangementsList]].

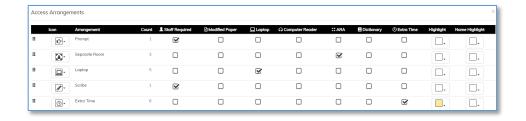
# Removing Access Arrangements from a Group of Selected Candidates

To remove Access Arrangements from a group of candidates, select the intended group from the Students Tab, then go to **Selected** | **Clear Access Arrangements for Selected**.



# **Access Arrangement Settings**

Once the Access Arrangements file is uploaded or managed in Exams Assist, it is essential to indicate which arrangements require the ordering of Modified Papers. Navigate to the **Main Menu** and select the **Access Arrangement Tab**. (These settings will be retained across all seasons.)



Select the arrangements that necessitate a modified paper order, such as those requiring a laptop, computer reader, dictionary, or a separate room. Only these arrangements will be visible in the corresponding section of the Access Arrangement Tab.



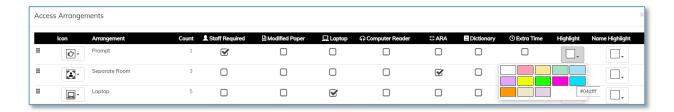
Exam Officers must also determine the necessary arrangements for assigning staff members to the examination room, such as Scribes or Readers. This information will subsequently be utilised in the invigilator and scheduling tab.

**Alternative Rooming Arrangement (ARA)** - The Joint Council for Qualifications (JCQ) has now classified candidates who require a smaller room instead of a separate room as ARA. An icon has been introduced in the Access Arrangements Tab to denote this classification.

#### **How to allow Selecting a Colour for Access Arrangement Type**

To permit the allocation of colours for access arrangement types, navigate to the **Overview Tab**, then go to **Configure Exams Assist | Settings**, and enable the option for **Allow Selecting Highlight Colours for Access Arrangements**. Once activated, Exam Officers will be able to assign a specific colour to multiple Access Arrangement types and designate different colours for the names of these arrangements.

**Note** – Only one colour can be displayed in each seat (box) on the seating plan. Furthermore, in the electronic register, once attendance has been recorded, the corresponding attendance colour will be visible in the respective box.





#### **How to change the Sort Order**

Select the following icon # and drag the arrangements into the order of choice.

# **How to change the Access Arrangement Icons**

Select the arrow down to select the most appropriate icon for an arrangement (most are set automatically by default – See Access Arrangements Icon Key (Default Allocation)).

#### **How to Print the List**

Select the Print option at the bottom of the settings screen, to print a printable version of the list.

# **Managing Access Arrangements in an Exam Season**

When a season is imported or created in Exams Assist, candidates who require Access Arrangements will be displayed in the Access Arrangements Tab. The information used to populate this tab is contingent upon the Centre's Access Arrangements Settings. From this tab, the Centre can record whether the candidate needs a modified paper, laptop, computer reader, or a bilingual dictionary for each exam. These requirements are recorded alongside the Component information, allowing identification of any necessary arrangements for each specific paper.

# **Access Arrangements Assigned from Exams Assist**

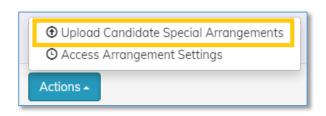
If Access Arrangements are managed entirely within Exams Assist, the data will be automatically populated once the Entry File has been imported. For Internal or Mock Exams, this will occur as soon as the exams are created within the Timetable/Seating Tab (refer to **Managing Access Arrangements in Exams Assist** for further details).

**IMPORTANT** – If Access Arrangements are fully managed in Exams Assist, there is **NO NEED** to import any Access Arrangements from the Centre's MIS System. Once the relevant option is selected in Configure Exams Assist, the import of the TSV file will be disabled, and the API will cease to request Access Arrangement details from the MIS systems.

### **Importing Access Arrangements from Arbor/Bromcom**

If Centre's prefers to manage their access arrangements in their MIS, for Centre's using Arbor and Bromcom the direct API implementation means that the Access Arrangements will be imported with the rest of the Centre data.

### **Importing Access Arrangements from SIMS**

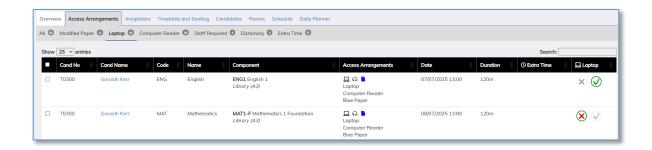


Firstly, you must upload the candidates' Special Arrangements from SIMS Exams. This is done in the same way as uploading the statement of entries by uploading a TSV file containing the Special Arrangements data. Navigate to the Access Arrangement Tab | Actions | Upload Candidate Special Arrangements, locate the file and upload. More information can be found in the

dedicated help page https://schoolworkspace.co.uk/Help/ExamEntries

# **Candidates that require Modified Paper, Laptop, Computer Reader or Dictionary**

Within each element it is possible to record if a candidate requires the use of their arrangement for each exam.



**All** – This will display all the candidates with Access Arrangements in that season, it will display the component code and the arrangements that they have.

**Modified Paper** – This will display the candidates that require a modified paper for a specific component (Unless the Subject has been excluded from requiring this arrangement in Manage Access Arrangements). Only component information will be displayed in this tab, the element information will not display. You can select Not Required, Modified Paper Required, Modified Paper Ordered and Modified Paper N/A.

**Please Note** – Only Candidates that have **Modified Paper Ordered** will have the appropriate icon displayed in the seating plans, attendance register and candidate's cards.

**Laptop** – This will display the candidates that have been identified in the AA settings as requiring the use of a laptop in an exam room (Unless the Subject has been excluded from requiring this arrangement in Manage Access Arrangements).

**Please Note** – Only Candidates that have **Laptop required** will have the appropriate icon displayed in the seating plans, attendance register and candidate's cards.

However, there is an option in **Configure Exams Assist** to bypass this option, that when selected all candidates that are entitled to a laptop will be assigned the icon. There is no need to go through the above process.

**Computer Reader** – This will display the candidates that have been identified in the AA settings as requiring the use of a computer reader in an exam room. (Unless the Subject has been excluded from requiring this arrangement in Manage Access Arrangements)

**Please Note** – Only Candidates that have **Computer Reader Required** will have the appropriate icon displayed in the seating plans, attendance register and candidate's cards.

**Staff Required** – This will display the candidates that have been identified in the AA settings as requiring a member of staff in the room i.e. a reader or a scribe.

**Please Note** – Only Candidates that have a **Staff required** will have the appropriate icon displayed on the seating plans, attendance register and candidate's cards. If a candidate is entitled to a Reader and a Scribe and both arrangements are assigned to staff required in the settings, if staff required is selected then the reader and scribe icon will be displayed.

**Dictionary** – This will display the candidates that have been identified in the AA settings as requiring a bilingual dictionary for their exam. However, for specific exams a bilingual dictionary is not allowed. Centre's can now use this tab to manage this.

**Please Note** – Only Candidates that have **Bilingual Dictionary Required** will have the appropriate icon displayed in the seating plans, attendance register and candidate's cards.

**Extra Time** – This will display the Extra Time that each candidate is entitled to in each exam. This can be manually amended per exam in this tab.

**Please Note** – By default these % are automatically calculated by the arrangement i.e. If a candidate has 25% Extra Time, then they will get that %, if a candidate's provision states Extra Time, then the candidate again will receive 25% Extra time in each Exam.

# **Extra Time Settings**

To add additional Extra Time % in the Access Arrangements drop-down menu, navigate to **Overview** |

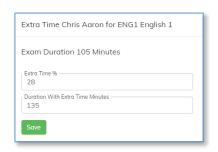
**Configure Exams Assist** and add the required %'s. These values can be selected for a specific exam for a candidate if required, while all the other exams continue to have the assigned Extra Time from their Access Arrangements. For example – A candidate could be entitled to 25% Extra Time for all Exams other than English, due to extended writing they

CSV of Extra Time % in dropdown — 10, 25, 50, 75, 100

are entitled to 50% Extra Time. In the Extra Time Tab all listed exam for the candidate would show 25% Extra Time, but the Centre will need to change the English Exam from 25% to 50% from the drop-down menu.

#### **Extra Time Other Setting**

When selecting the appropriate Extra Time % for a component, if the required % is not available in the drop-down menu, it's possible to select the **Other** option. Once selected, the Centre can enter the required Extra Time % or alternatively, they can enter the actual Extra Time for the exam.



**IMPORTANT** – If a candidate has been identified as not requiring any of the above arrangements for a specific **Subject**, then that exam will not appear in the list for you to select **Yes** or **No**.

### **Access Arrangements Icon Key (Default Allocation)**

If the arrangement in your MIS or Exams Assist is named the same as below, then the default icon will be displayed. Not all arrangements have a default icon, so Centre's can select their own from those available in the Access Arrangements Module in Exams Assist.

#### \*= Default

Reader *		Scribe *	
Supervised Rest Breaks *	Z	Signer *	
Prompter *	<b>L</b>	Modified Language Paper *	=
Alternative Room Arrangement *	1 -	Dictionary *	
Reading Pen *	i i	Extra Time *	()
Practical Assistant *	(	Computer Reader *	
Separate Room *		Mobile Device for Medical Reasons	
Medical	Ĉ	Laptop *	
Speech Recognition	Ф	Note	
Toilet	ůlů.	Fidget Toy	
Colour Blind		Braille	
Ear Defender		1:1	
Read Aloud		iPod	
Music	Π	Large Print	a
Food	<b>¥1</b>	Coloured Glasses	00

#### **Coloured Paper / Overlays**

Green Paper *	Blue Paper *	
Green Overlay *	Blue Overlay *	
Yellow Paper *	Grey Paper *	
Yellow Overlay *	Grey Overlay *	
Red Paper *	Orange Paper *	
Red Overlay *	Orange Overlay *	
Purple Paper *	Pink Paper *	
Purple Overlay *	Pink Overlay *	
Coloured Paper *	Coloured Overlay *	
Peach Paper *	Butter Cup Paper *	
Peach Overlay *	Butter Cup Overlay *	
Aqua Paper *	Light Blue Paper *	
Aqua Overlay *	Light Blue Overlay *	
Lilac Paper *	Lilac Overlay *	

Visit <a href="https://schoolworkspace.co.uk/Help/ExamsAccessArrangements">https://schoolworkspace.co.uk/Help/ExamsAccessArrangements</a> to find a downloadable printable version of the above table.

**Reminder** – The above table is the default setting based on the arrangement names matching the ones in the MIS. However, it is possible to select an icon for an individual arrangement from the bank of available icons.

# **Recording of Access Arrangements Used**

To facilitate the invigilators in electronically documenting whether candidates utilised their Access Arrangements during an examination, please follow these steps: Go to the **Overview Tab**, then navigate to **Configure Exams Assist** and enable the **Invigilators log AA used** option.



Furthermore, within the **Edit Season** section, there is an option allowing invigilators to record this information for the selected season. Once this feature is enabled, invigilators will have the capability to indicate in their portal whether a candidate used their Access Arrangements.



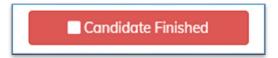
This information can be accessed in the candidates' log under the Timetable Tab.

Additionally, this data can be exported to Excel. To obtain this report, navigate to the **Candidates Tab** and select **Download Excel Candidate List**. The relevant details can be found in the **StartFinishTimes Tab** under the **AA Used Column**.



# **Viewing Extra Time Used % Spreadsheet**

To view the percentage of Extra Time utilised by candidates, go to the **Candidates Tab** and select **Download Excel Candidate List**. These details can be found in the **StartFinishTimes Tab** under the **% Extra Time Used Column**. To calculate this



percentage, the invigilator must select the **Candidate Finished** option for these candidates or **End the Exam** in the **Overview Tab**.



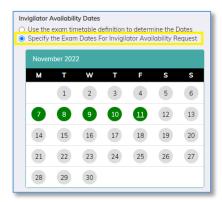
### **Viewing SRB Time Used Spreadsheet**

To review the SRB Time used by candidates, navigate again to the **Candidates Tab** and download the **Excel Candidate List**. The relevant information can be found in the **StartFinishTimes Tab** under the **SRB(m) Column**.



# **Managing the Invigilators Invigilator Settings**

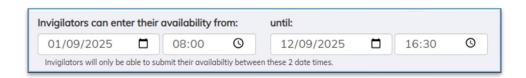
To modify the Invigilators Settings, proceed to the Invigilator Tab | Edit Season | Invigilators.



There are two methods for collecting the availability of invigilators. The first approach utilises the dates provided in the timetable. However, if the timetable has not yet been established or the entry files have not been imported, availability can be gathered by manually specifying the dates. The selected dates will appear in the availability portal, and it is important to note that only dates falling within the Season can be chosen.

After the availability has been submitted, the Centre can determine the booking period, specifying the dates from which bookings can be

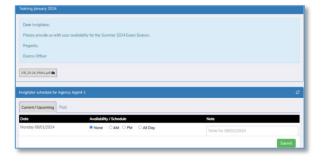
made and the cutoff date. Once bookings are closed, invigilators will be unable to alter their availability; they must reach out directly to the school for any necessary adjustments. Once an invigilator has been assigned to a room, their availability for that specific day cannot be modified. However, depending on the Centre Settings, the invigilator may have the option to Accept or Decline the booking at a later date.



**Please Note** – Once an invigilator has been assigned to a room, they can no longer modify their availability for that day and must contact the Centre for any required changes

Additionally, it is possible to include a note and attachments in the invitation sent to the invigilator. The note at the top may contain essential instructions on how to provide their availability, while Exams Officers can attach relevant documents, such as the ICE booklet.





Here is a screenshot illustrating what the invite to the invigilators looks like.

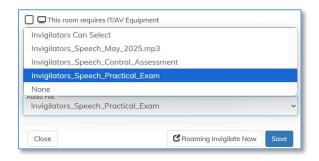
### **Invigilator Speech**

A default speech is available for each season. To access this, navigate to **Edit Season | Invigilators**; the wording is directly sourced from the ICE Booklet. To utilise this speech within the season, select the desired speech, then click **Submit**. It will then become accessible to the invigilators during the exam season. Centres also have the option to upload their own speech. If

Invigilators\_Speech\_May\_2025.mp3
Invigilators\_Speech\_Control\_Assessment
Invigilators\_Speech\_Practical\_Exam

Select Audio File ▲

multiple speeches are available in Exams Assist, they will be displayed in a drop-down menu located in the Overview Tab on the invigilator's portal.



However, if there are multiple speeches available and the Exams Officer wishes to ensure that the correct option is utilised in the exam room, the appropriate speech can be selected from the Schedule Tab. To do this, navigate to the **Schedule Tab**, choose the exam, and then access the Audio File drop-down menu to select the desired speech.

### **Text to Speech**

If the Centre intends to create or modify the invigilator's speech, this can be accomplished in Exams Assist. Navigate to the **Overview Tab**, then select **Edit Season**, followed by the **Invigilators Tab**, and click on **Text to Speech**. Once there, choose the **Add option**. Enter a title for the speech, which will be displayed to the invigilator, and then input the desired text in the script box.

#### **Useful Tags:**

**[Beep]** – Add this tag to a new line, this tag will add a beep to the recording.

[break] - Add this tag to a new line, this tag will add a 750ms pause to the recording.

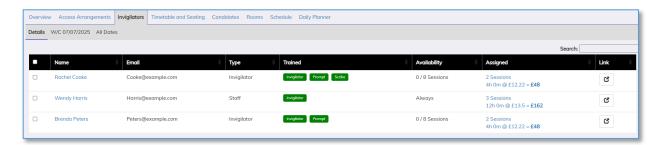
[break 2000] – Add this tag to a new line, this tag will add a 2 second break to the recording.

#### **Welsh Recording**

To use a Welsh Language voice with a Welsh Accent, use the following tag when writing the script - **[Welsh]**. Ensure to enter this tag on a separate line,

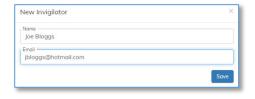
### **Creating a New Invigilator in Exams Assist**

If a centre fails to record the details of their invigilators within the Centre MIS, these details can be added manually into the SWS. Once the invigilators have been registered, they can then be scheduled to rooms using Exams Assist.



To do this, navigate to the Invigilator tab and select **Add New Invigilator**.





Enter the Invigilator's Name and Email Address.

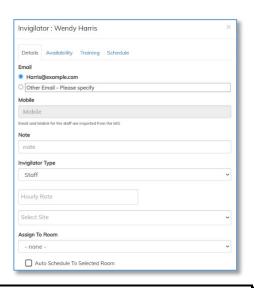
Once the staff member is successfully created, the invigilator popup box will appear.

#### **Details Tab**

**Email** – This will be the default email that has synchronised from the Centre's MIS. Alternatively, to add a different email address, please enter it in the Other Email Section. Once provided, the staff member will be able to utilise this email address to log into Exams Assist.

**Note** – If the Centre wishes to add a note for a staff member or invigilator, please record it here. Please be aware that neither the staff member nor the invigilator will be able to view this note

**Hourly Rate** – Enter the hourly rate for the invigilator. This rate will be used to calculate the invigilator's cost for the season, based on the number of hours assigned in the scheduler tab.



**Tip** - If the school employs a combination of staff and invigilators during the exam season, it is advisable to document the pay rate for each individual invigilator. This practice will ensure that staff are not included in the overall invigilator costs.

**Select Site** – If your school has multiple sites configured, you can optionally assign an invigilator to one of these locations.

### **Invigilator Type**



Scan the QR Code to watch a video of **Invigilator Types** 

**Invigilator/SMT/Lead Invigilator/Staff** - These personnel will have the capability to oversee the exam room they are monitoring. They will be responsible for initiating and concluding the exam, maintaining the attendance register, and documenting any necessary actions, such as Special Requests for Breaks (SRB), toilet breaks, etc.

**Exams Officer** – Upon designation as an Exams Officer within the security group, you will automatically be classified as a roaming invigilator for the entire exam season. While the Exams Officer will possess all the functionalities of a roaming invigilator, they will additionally have the authority to identify incidents of malpractice, manage special circumstances, and transfer candidates from one examination room to another.

**Roaming** – A roaming invigilator has access to view all exam rooms and days allocated within their designated season. They can select a specific room and exercise the same functionalities as a standard invigilator. Additionally, the roaming invigilator can 'check-in' to a room to confirm that everything is proceeding smoothly.

**Note** – If an invigilator is occasionally utilised as a roaming invigilator, there is no necessity to formally categorise them as such. Once an invigilator is scheduled for a Roaming Session in the schedule tab, they will have this functionality for the duration of the Roaming Session.

**IT Support** – This role functions similarly to that of a roaming invigilator; however, they will only have visibility of rooms equipped with ICT technology. Any room containing candidates utilising laptops or computer readers will be listed for them, enabling them to know which rooms they need to inspect on the day of the exams.

#### **Assign to Room**

By assigning a staff member to a specific exam room, the scheduling process will be expedited. Whenever a staff member or invigilator becomes available and an exam is taking place in that room, they will be automatically scheduled. Once a member is assigned to a room, select the **Auto Schedule to Selected Room** option and then **Save** the changes.

### **Availability Tab**

These are the dates during which the invigilators have confirmed their availability throughout the exam season. Additionally, it is possible to designate an invigilator or staff member as **Always Available** for use in the scheduling process.

### **Training Tab**

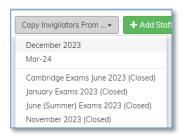
To assist Exams Officers in managing training records for invigilators and staff, this information can be recorded in Exams Assist. Simply select the relevant type of training they have completed and the corresponding date it was undertaken.

**Please Note** - A member of staff or an invigilator can only be assigned a role within the exam room if they have received the appropriate training. The trained types displayed here are those designated as required staff in the Access Arrangements Settings.

#### **Schedule Tab**

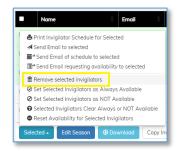
This section will provide details on the room allocations for invigilators and staff, as well as their attendance records.

# **Copying Invigilators from a Different Season**

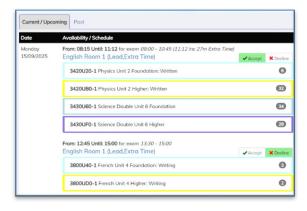


To facilitate Exams Officers, there is an option to copy the assigned invigilators from one season to another. To do this, navigate to the **Current Exam Season** | **Invigilators Tab** | **Copy Invigilators From**, and select the season from which to copy.

**Tip** – Begin by copying information from a large exam season, then eliminate any invigilators or staff members no longer necessary. Select the individuals designated for removal and proceed to delete the selected invigilator.

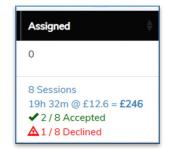


# **Allowing Invigilators to Accept/Declined their Allocations**



When the Centre enables invigilators to accept or decline their allocations, the outcomes will be displayed in the **Schedule Tab**. To activate this feature, navigate to the **Invigilator Tab | Edit Season | Invigilators | Invigilators can Accept / Decline Assignment**.

Once the invigilators have confirmed their preferences, the results will be shown in the **Assigned Column**,

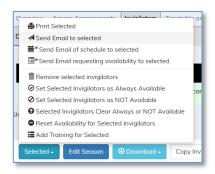


segmented into the number of allocations accepted and declined. Clicking on this column will display the Invigilators Schedule, enabling the Centre to review which allocations require amendments. By selecting the Room within this popup, the Centre will have the capability to adjust invigilator allocations accordingly.

**Note** – When activating this function in **Edit Season**, specify how many days prior to the exam date invigilators can confirm or decline their shifts. **For instance**, if the Centre selects **Up to 2 days before**, invigilators will be unable to confirm or decline shifts for that day or the following day. This ensures that invigilators cannot cancel their assignments on the exam day itself.

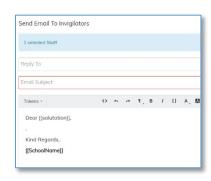
### **Sending Messages to Invigilators**

Several messaging options are available for communication with invigilators: 1. Email to Select; 2. Email of Schedule to Selected and 3. Email requesting availability.



To send out messages to the invigilators or staff, select the individuals that needs to receive the message, then **Selected,** then select the appropriate email type.

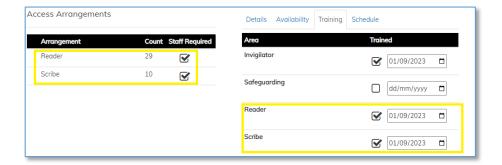
While composing the message, incorporating **Mail Merge Tokens** is possible. The link to view the booking form will always be included at the bottom of the message.



**TIP** – If necessary, the label visible to the Invigilators within the email body can be modified. Simply adjust the text in the **Button Label field**.

# **Recording Invigilator Training**

The types of training records that are available to record a training against are the ones that have been identified as **Staff required** in the **Access Arrangements Settings**. Navigate to the **Access Arrangement Tab | Access Arrangement Settings** and select the Access Arrangements that the invigilators/staff need to be trained in to undertake that role.



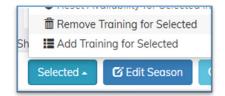
Additionally, it is possible to update a staff member's training records directly from their homepage. This feature proves beneficial if a staff member has undergone training but has not been assigned to a specific season. To do this, use the global search function at the top of the page to locate the staff member, then select their profile. After selecting, navigate to **Actions**, then **Training**, and update their information as necessary.



For recording training for multiple staff members simultaneously, go to the Invigilators Tab and select the staff members whose records need updating. Once you've made your selections, proceed to **Selected** and choose **Add Training for Selected**.

### **Removing Training Records for Selected**

To remove training records for a group of Invigilators/Staff, navigate to the Invigilator Tab, Select a/or group of Candidates. Once selected, select **Selected | Remove Training for Selected.** 



### **Adding Additional Training Types**

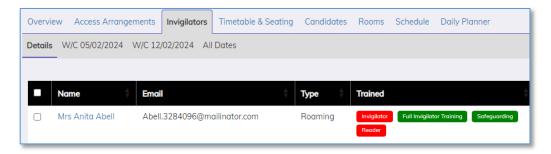
If your Centre requires specific training records to be documented, these can be added manually. To accomplish this, navigate to the **Overview Tab**, select **Configure Exams Assist**, and then choose **Training**. Input the additional invigilator training requirements in the provided popup box.

**New for Season 2025/26** – in accordance with JCQ Requirements, Cyber Security has been incorporated into the default list of training records.

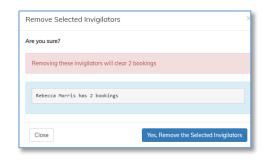


# **Identifying Lapsed Training Records**

In the invigilators table, each staff member's training records are indicated in the **Trained** column. Entries highlighted in **Green** signify current training, while those marked in **Red** indicate lapsed training that requires renewal.



# **Removing Selected Invigilator**



To remove invigilators or staff members, first select the individuals that need to be removed from the tab, then navigate to **Selected | Remove Selected Invigilators**. If any selected invigilators or staff have been scheduled for a room, a warning will appear to inform the user about existing bookings. If the bookings can be Cancelled, choose **Yes, Remove the Selected Invigilators**.

### **Resetting Global Settings**

**Set Selected Invigilators as Always Available:** This option will update the status of the selected group of invigilators/staff, indicating that they no longer need to provide their availability and are always available for scheduling by the Exam Officers.

**Set Selected Invigilators as NOT Available:** If you have been informed that a staff member or invigilator will not be available for the upcoming season, select the relevant



invigilator and apply this option. This serves as an excellent reminder that they have been invited to invigilate this season but are not able to do so.

**Clear Always or Not Available for Selected Invigilators:** This function will remove both aforementioned settings for the selected invigilators.

**Reset Availability for Selected Invigilators:** If an invigilator informs you that they provided incorrect information or need to amend their availability, select the invigilator and choose this option. This will reset all their availability for the current season to none.

**Note** – It is important to remember that these settings will carry over from one season to the next, emphasizing the necessity of the aforementioned quick tools.

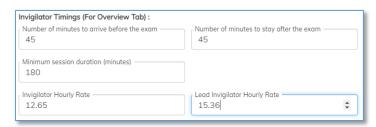
# **Agency Staff**

It is possible to incorporate agency staff during the examination season; therefore, if you find yourself short on personnel, their allocation can be integrated into the schedule. In the **Overview | Edit Season** section, please specify the number of agency staff you anticipate needing. Once added, they will be categorised as Agency Staff and marked as Always Available for scheduling purposes.

# **Invigilators Availability Tab**

As invigilators submit their availability, this information will be showcased in a week commencing (w/c) tab, aiding the Examination Officer (EO) in the scheduling process. Additionally, it is possible to download the list of available invigilators by navigating to **All Dates | Download**.

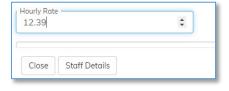
# **Global Invigilators Costs**



To estimate the approximate cost of invigilators for the Centre during a season, go to the **Overview Tab | Configure Exams Assist**. Within the settings tab, input the costs for both the Lead Invigilator and the Invigilator in the Invigilator Hourly Rate fields.

**IMPORTANT** – This estimate is a rough approximation and does not differentiate between types of invigilators. For example, if a teacher assigned as a staff member is invigilating an exam and is scheduled in a room, their hours will be included in the overall invigilator costs.

### **Individual Invigilators Cost**



For a more precise calculation of invigilator costs throughout the season, record an hourly rate for each staff member individually, rather than applying a global rate. Navigate to the **Invigilators Tab**, select a Staff Member, and enter the corresponding hourly rate for that individual.

The overall cost for each invigilator will be visible in the Assigned Column, which will display the total number of sessions assigned alongside the total cost. This information will assist the Centre in determining whether the distribution of duties is equitable.

# **Managing the Timetable and Seating**

Centres can manage the Timetable and Seating for both Internal and External Exams using either Exams Assist or their existing MIS System. When the Timetable and Seating are organised within the Centre's MIS, this information will automatically sync with Exams Assist to facilitate the scheduling of invigilators and other related tasks. Should any amendments be necessary in the Centre's MIS system, users have the ability to refresh this data through the **Overview Tab** by selecting the **Refresh button**.

It is important to note that if Centres prefer to initially create their Timetable and Seating within their MIS System, they can subsequently manage all amendments using Exams Assist. Once the Centre transitions to handling Seating in Exams Assist, all data will be retained; however, all future syncs will cease.

# **How to switch to creating Seating in Exams Assist**

If a Centre intends to utilise Exams Assist for the creation of Timetable and Seating, rather than their MIS system, this function must be activated. Once this feature is enabled, Exams Assist will no longer synchronise Exam Timetable information with the MIS System. To enable this feature, navigate to **Overview | Edit Season** and select the option for **Candidate Seating - Room, Seat, and Timetable allocation to be managed in Exams Assist**.



For External Seasons, the Build Timetable relies on information derived from the Component Details within the Entries. For SIMS, this information is included in the TSV Import File. Meanwhile, for Bromcom, Arbor, and ISAMS, the necessary data can be found in the API displayed in the Entries Tab. For Internal Seasons, the Timetable is created based on entries in the Timetable and Seating Tab.

**IMPORTANT** – For External Seasons, it is crucial to remember that the information resides within the component details displayed in the Entries Tab. Each time amendments are made, the timetable must be rebuilt to accurately reflect these updates in the MIS system.

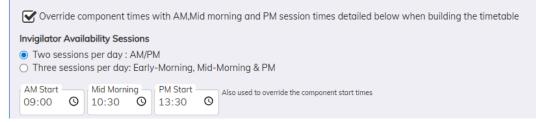
To complete the seating allocation, we recommend following these steps in the specified order:

# **Creating the Timetable**

### **Step 1 – Setting the Session Start Times**

When entries are imported into Exams Assist-either from the TSV File (SIMS) or via the API for Bromcom,

Arbor, or ISMAS—the Start Times for these exams can be derived from the component times allocated within the MIS. Alternatively, the Centre has the option to override



these times and assign new ones for the components in Exams Assist.

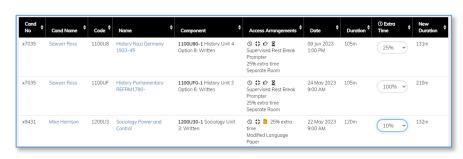
If the Centre wishes to modify the start times, it should navigate to **Edit Season | Invigilators | Override Component Times**. After selecting this option, the Centre can input the desired time for either the AM, Mid-Morning, or PM slot.

**Please Note** that the default times in Exams Assist will be based on the official start time designated by the examination board.

### **Step 2 – Managing the Extra Time Candidates**

Once the Centre has chosen to create the Timetable and Seating arrangements in Exams Assist, an additional sub-tab labelled Extra Time will become accessible within the Access Arrangement tab. Therefore, before constructing the timetable, the Centre can ensure that candidates entitled to Extra Time are assigned the appropriate duration for each exam.

To streamline the setup process, Exams Assist will automatically associate an Access Arrangement named Extra Time with a default value of 25%. If, however, a Centre specifies a percentage amount for the arrangement, that percentage will be automatically added to the duration of the exam.



#### **Example:**

If a candidate has an arrangement called **Extra Time**, they will have the default value of **25%**. If a candidate has an arrangement called **10% Extra Time**, then they will automatically have **10%** added to the length of each scheduled exam. If a candidate has **100% Extra Time**, then they will automatically have **100%** added to each scheduled exam.

### **Editing/Removing Extra Time**

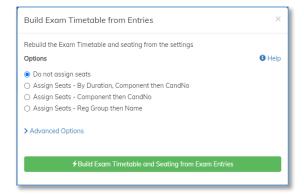
If a candidate requires a different percentage of extra time for a specific exam, adjustments can be made within the **Access Arrangement | Extra Time Tab**. Therefore, if a candidate is not entitled to extra time for all exams, it is possible to search for the candidate and change the extra time percentage to zero. This action will then allocate a new duration for the candidate.

**For Extra Time** - **Other**, to set a specific time or percentage of extra time, you can select **Other**. This feature is particularly useful for cases where the calculated time results in an unconventional duration, allowing for necessary amendments.

Note – To add additional Extra Time %, navigate to Extra Time Settings.

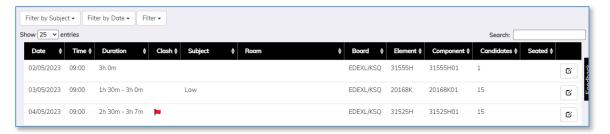
### **Step 3 - Populating the Timetable Tab**

After completing Step 1 - Importing the Entries and Step 2 - Confirming the Candidates' Extra Time, the



Centre is prepared to construct the Timetable for the Exam Season. If the Centre has not yet built the Timetable, navigate to the **Overview Tab** and select **Build Exams Timetable and Seating From Exams Assist**.

Upon selection, a new tab labelled **Timetable / Seating** will appear. This tab will display the scheduled exams in chronological order by date and time. Additionally, it will indicate any exam clashes, the assigned room for each exam, and the number of candidates registered for each exam.



### **Step 4 – Resolving Clashes**



Upon completing the timetable, you will have the capability to filter and identify any exams that present scheduling conflicts, which will be marked with a red flag. Each of these clashes must be addressed by assigning a new start time, and possibly a different date, for an individual candidate or a group of candidates who share the same exam period.

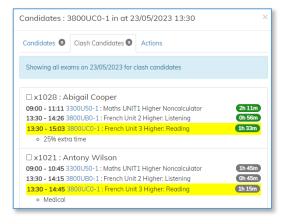
#### **Clash Examples**

#### a) Language Exams - Listening and Writing

To resolve a clash for an exam such as French, German or Spanish that have a listening and reading where the start times for both exams are in the session. This clash will need to be resolved by moving **all candidates** to a new later **Start Time**.

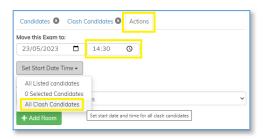


**Step 1** – Select the edit button on the exam that the **Start Time needs Amending**, in the above example it will be the Component Code for French Reading, once selected the following popup box will appear.



**IMPORTANT** – The component highlighted in yellow is the one that requires modification. If you have selected the incorrect component, simply click on the other conflicting component in the popup box to adjust the start time accordingly.

**Please Note** that to aid Centres in resolving these scheduling conflicts, essential information is presented in the popup box. It includes details such as whether any candidates are granted extra time, as well as the exams scheduled during the earlier and later sessions. This information will assist you in determining the most effective way to address the clash.



**Step 2** – All candidates will need a new start time (so no need to select any candidates), navigate to the **Actions Tab**, change the starting time for this exam and apply this to **All Clash Candidates**.

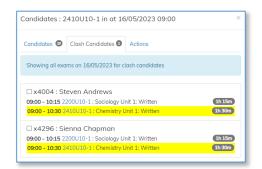
Once this clash has been resolved you will notice that these two exams will now disappear from the Clash

**only** as the clashes has been resolved. As this clash has now been resolved a new **Line** will be created in the timetable / seating tab to indicate a new Exam has been created and is then ready to be roomed. The Red Flag will now be replaced with a Green Flag indicating the Clash has been Resolved.



#### b) Few clash candidates within a component

**Step 1** – To resolve a clash with candidates having two different exams in the session is the same process. Select the component whose start time you want to change, and this component will be highlighted in Yellow in the popup box (you will be able to see details of the exam prior and after the session).



**Step 2** – Navigate to the actions tab and change the start time of the chemistry ex am to your new desired starting time and select **Set Start Date Time**.

#### **A Complex Clash**

To resolve a complex clash where a candidate has two exams in the morning and one in the afternoon, follow the following steps. With this example two of the exams will require a new start time as the clash exam will go into the afternoon exam, creating a new clash.



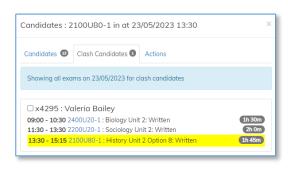
**Step 1** – Decide which exam will be done second, in this case the candidate will sit Sociology at 9:00, Biology at 11:30 (to allow a break) and finally the History at 14:00 (to allow a break).



**Step 2** – Click on the Biology component code to change to that exam, the subject highlighted will then be Biology. Select the candidate Valeria Bailey and then navigate to Actions and change the start time to 11:30 and set for 1 Selected Candidates.

Once submitted this will resolve this clash but a new clash will be created as the second exam will now go into the third exam (as seen below).

**Step 3** – Select the newly created clash so that the start time of this new clash can be resolved. Select the candidate and navigate to the actions tab and change the start time to 14:00 then all clashes for this candidate will be resolved.



#### **Amend a Start Time due to Access Arrangements**



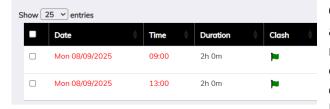
If a candidate has an afternoon exam and has a high percentage of Extra Time and Supervised Rest Breaks, it's possible to amend their start time (if this has been approved by JCQ) from 13:30 to 9:00. Select the candidate and then navigate to the action tab and then enter a new start time for this candidate and apply this to the 1 selected candidate.

#### **Clash indicators:**

**Yellow Flag** – A yellow flag signifies that a candidate has a scheduling conflict on that day, indicating that the exam is being conducted simultaneously as outlined by the exam board. This flag will be visible in the attendance register, seating plan, and daily planner, assisting Centres in monitoring the candidates affected by the clash.

**Red Flag** – A red flag denotes a clash candidate whose exam is scheduled at a different time than that designated by the exam board. Additionally, a red flag will be displayed for any candidates whose examination start times have been altered.





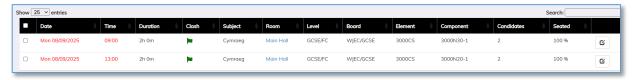
Once the conflict has been resolved, a Green Flag will appear in the Clash Column to signify that the clash is no longer an issue, assisting the Centre in tracking these changes. Additionally, any modifications made to the date or time for a specific exam will be highlighted in Red.

Please Note – To enable the display of the Green Resolved Clash Flags, ensure that the option labelled Show Green Clash Flag on TT and Seating tab for external season resolved clashes is selected in the Configure Exams Assist settings.

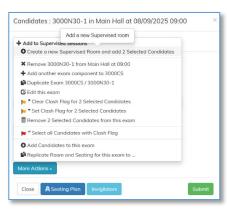
### **Step 5 – Creating Supervised Rooms for Clash Candidates**

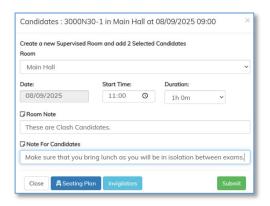
Once a clash has been resolved for an individual candidate or a group of candidates, it becomes possible to create and assign them to a Supervised Room. After assignment, an invigilator can be designated for the room to facilitate attendance tracking. Additionally, once candidates are assigned to a room, this information will be reflected on their timetables. To create a Supervised Room, please adhere to the following basic steps:

**Step 1** – Edit the first exam of the day with a resolved clash. In the example below we will **Edit** component 3000N30-1.



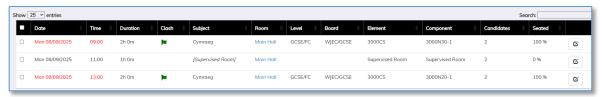
**Step 2** – Once selected, the candidates with clashes will appear with either a red or an orange flag next to their names. Select the candidates, then **Actions | More Actions | Create a new Supervised Room and a 2 Selected Candidates** or add to an existing **Supervised Room**.





**Step 3** – Allocate to a Room (We suggest creating a Room called Supervised Room), the Start Time will be populated based on the End Time of the previous Exam. Enter a comment for the room and a comment to be displayed to the candidate in their portal i.e. a note to remind them to bring a packed lunch as they will be in isolation between the two exams.

Once the candidates have been assigned to the room this will appear in the Timetable and Seating Tab and the Schedule Tab, so that an invigilator can be assigned to the room.



**Tip** – The Centre can download an Excel of Clashes – **Timetable and Seating | Actions | Download Excel of Clashes**. Once the Centre has built the Timetable, the Centre can download this Spreadsheet to see all Clashes by date. Once the clashes are resolved, download a new copy of the Spreadsheet to check Clashes have been resolved and all candidates have been assigned to a Supervised Room.

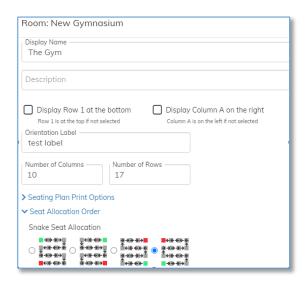
### **Step 6 – Setting up the Exam Rooms**

#### Adding/Editing a Room

To ensure proper seating arrangements during auto-scheduling, it is essential that each room is configured accurately. Navigate to the **Rooms Tab** and select either **Add Room** or choose an existing room within the tab, which will trigger a dialog box.

**Existing Room** – You can opt to select an existing room imported from the MIS for use in the seating process.

**Display Name** – This refers to the name that will be displayed for the invigilator on their seating plan or attendance register. This feature allows centre's to rename rooms to a more recognisable title that the invigilator can easily understand. While the name will appear as recorded in the MIS under the timetable and schedule tab, the new designation will be for the invigilators.



**Display Row 1 at the bottom** – Selecting this option will position Row A1 in the bottom left-hand corner instead of the top left.

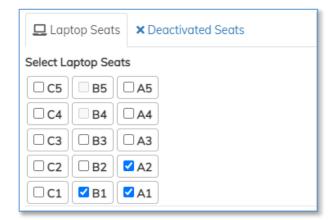
**Display column A on the right** – Activating this feature will position Column A on the right side of the layout. If the previous option is selected, A1 will be located in the bottom right corner; if not, A1 will be at the top right.

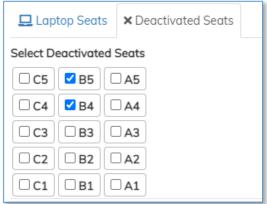
Flip Axis to display Columns A-Z Down and Rows across – Choosing this option will invert the seating layout; columns (A-Z) will be displayed along the vertical side, while rows (1-99) will be positioned across the top and bottom.

**Orientation Label** – Provide a label for the bottom of the seating plan to help candidates and invigilators identify the desk locations within the room.

**Room Dimension** – Input the number of columns and rows within the room.

**Snaking or Non-Snaking** – Determine how candidates should be seated in a snaking pattern, with A1 as the starting point represented by the green square. Alternatively, if preferred, candidates may be seated without following a snaking pattern; choose the option that best fits the centre's needs.



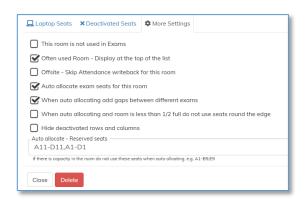


**Laptop Seats** – Mark the seats that are equipped with a laptop on the designated desks. If a candidate is identified as requiring a laptop for an exam and is scheduled in this room, pressing the auto-schedule button will allocate the candidate to one of these seats.

**Deactivated Seats** – Mark any seats that need to be made unavailable for the exam season.

#### **More Settings**

**This room in not used in Exams** – If this room should not appear in the list of locations available for assignment to exams in the timetable tab, select this option, and it will be removed from display. It is also possible to permanently delete a room from Exams Assist if it is no longer needed; this option can be found at the bottom of the popup box.



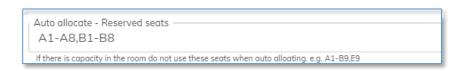
**Often used Room** – If a room is utilised regularly during exam seasons, such as a Main Hall, checking this box will ensure that the room is listed at the top of the list rather than in alphabetical order.

**Offsite – Skip Attendance writeback for this room –** If a candidate is taking an exam offsite, select this option to prevent their attendance from being recorded in the Centre's MIS.

**Auto Allocation** – If there is a room where you do not wish candidates to be automatically allocated, this option must be deselected.

When auto allocating add gaps between different exams – By default, when the Exams Assist assigns seats within a room that accommodates multiple component codes and durations, available seats are allocated to create separation between the exams. If this option is turned off, spare seats will not be used to create such gaps.

**Auto allocating settings** – Two options are available for auto seating in this room: the ability to add gaps between different exams and the option to keep candidates seated towards the middle of the room instead of filling the seats towards the back when the room is not at full capacity.



**Auto Allocate – Reserved Seats** – The above functionality is great for when there is a small exam in a large room. Enter the rows/columns (Letter and Number) that you don't wish pupils to be sat if a small number is allocated to a room. When the auto allocation is selected the candidates will not be seated in this area if there is enough room in the room.

**Note** – If Room Bookings Module is activated it's possible to view the forthcoming bookings for the room in the room settings.

**Hide deactivated rows and columns** – This will enable that deactivated Rows or Columns will not be displayed when looking at the seating plan from the Timetable and Seating Tab. Also, the deactivated row/column will not show when printing the seating plans.

# **Step 7 – Allocating Individual Candidates to a Rooms/Seats**



Once the rooms have been established and configured correctly, candidates can be allocated to specific rooms and seats. This process is particularly beneficial for candidates with specific access arrangements that necessitate placement in a separate room, such as those who require a scribe or a reader, or prefer a smaller space. Additionally, this system is advantageous for centre's that assign their candidates to the same room and seat for all examinations.

To assign a candidate to a room, navigate to the Candidate tab and search for the individual you wish to assign. Once you have located

the candidate, select **Assign Candidate to a Room**, find the appropriate room, and, if necessary, assign them a seat. After submission, the candidate will automatically be assigned a room and seat for all their exams.

**Tip** – To efficiently assign candidates who require a room due to their entitlement to a scribe, simply search for **Scribe** in the search box. This will filter the candidates, enabling you to easily assign each of them to a room and a seat in succession.

**Please Note** – The allocation of a room and seat is recorded against the candidate, ensuring that these settings are retained for future examination seasons. However, there is also an option to apply the room and seat assignment solely for the current season, preventing the settings from carrying over.

Assign to Room:

Select Room 
Select

# **Allocating Candidates to Exam Rooms and Seating**

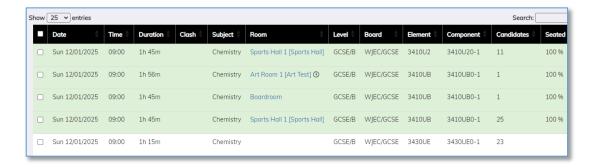
#### 1. Running the Seating Allocation

Once the above tasks have been completed, here is a little recap:

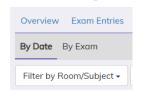
- **Assigned the Start Time** This will ensure that all Exams Start at the correct time.
- **Managing the Extra Time Candidate** This will ensure that the Candidates entitled to Extra Time will have the correct length of time for their Exam.
- Populating the Timetable
- Resolved All Clashes
- Assigned Candidates to Supervised Rooms
- Created Exam Rooms
- Assigned Candidates to Separate Rooms

The Exams Team is now prepared to allocate Rooms and Seats for candidates that require to be assigned to the Main Rooms. All other candidates will be accommodated in other rooms.

To proceed, navigate to the **Timetable and Seating Tab**. Upon opening it, the Centre will see a comprehensive list of all Exams, along with any Rooms to which candidates have been assigned from the Candidates Tab. The illustration below details the distribution of Rooms for the Chemistry Exam. A select number of candidates have already been assigned to a Room, while 23 remain to be accommodated. By selecting the Room Name, the Centre will have the capability to view and edit the Seating Plan as well as access the Attendance Register. The percentage of seated candidates will be displayed, and if the seating for that room is completed, it will be automatically highlighted in green. Additionally, if any Rooms contain candidates requiring Extra Time, the corresponding icon will appear next to the Room Name.



### **Allocating a Single Examinations to a Room**

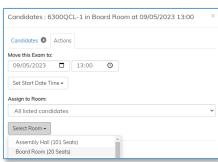


There are two subtabs available for assigning rooms to an exam: **By Date** and **By Exam**. The **By Date** tab displays a row for each combination of component and room, while the **By Exam tab** consolidates this information into a single row per exam, showcasing all rooms assigned to that specific exam. Users can assign a room to an exam from either tab.

Additionally, both tabs provide a filtering option by date. This enables the Centre to systematically allocate examinations to rooms for each day. Alternatively, users can filter the view to display all un-roomed exams.

To assign a room to an exam, select **Edit.** Once selected, the Centre will then be able to:

- Assign a Selection of Candidates to a Room From the Candidates
   Tab, select the required Candidates | Actions, then Select in the
   Assign to Room drop-down X Selected Candidates, Add Room, once the Room is selected, Submit.
- Assign All Candidates to a Room From the Actions Tab, select from the Assign to Room drop-down – All Listed Candidates | Add Room, once the room is selected, Submit.



From this popup it's possible to see a list of the Candidates and their Access Arrangements. (This information can help the Centre when allocating rooms, as the Centre may wish to Room the Extra Time Candidates in the same Room).



To assist the Centre, it's possible to see the number of candidates left to room, the select room drop-down will display a list of rooms and the number of available seats in the room. Some great tools to help the Centre when allocating candidates to rooms.

### Allocating Multiple Examinations to an Exam Room

When multiple exams need to be allocated to an Exam Room, this can be efficiently achieved by selecting each exam that requires assignment. To do this, navigate to **Selected | Assign Room to Selected Rows**.

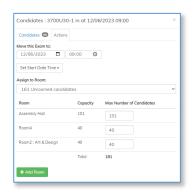




From the drop-down menu, choose the appropriate rooms and then **Submit**. The exams you have highlighted will be allocated to the chosen room.

# **Allocating Multiple Rooms to a Single Exam**

Additionally, it is feasible to assign more than one room to a single exam. This feature is particularly beneficial for centres that may not have sufficient seating available in a single room, necessitating a division of candidates across several rooms. Besides splitting the room allocation, you also have the option to specify the number of candidates to assign to each of the room.

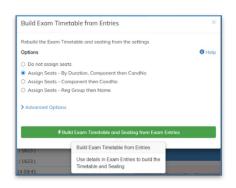


**Please Note** – Once the exam rooms have been allocated, it will be possible to schedule staff and invigilators to those specific rooms.

To allocate multiple rooms, begin by selecting a room. Upon selection, add an additional number of rooms that are required. Once the rooms appear in the list, the Centre will be able to see the number of available seats available in each room. Next, input the number of candidates the Centre wish to assign to each room, then select **Submit**.

### **Auto Seating Allocation**

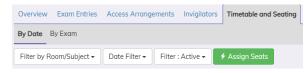
There are three ways in which the Centre can automatically allocate the Candidates to their Seats in the Exam Room. The first option is to Seat all Candidates for all Rooms. From the **Overview | Build Exams Timetable and Seating from Exams Entries**. When running this routine ensure that you select the appropriate option of how the Centre would like the candidates to be seated by. This routine will seat the candidates for all Rooms.





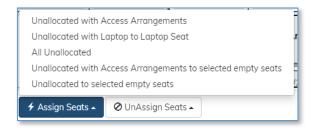
To Auto Seat Candidates for a selection of Rooms, navigate to the **Timetable and Seating Tab**, select the required rooms, then **Selected | Assign Seats to Selected**. Once selected, the above popup will appear, select the appropriate seating option then **Build Exam Timetable and Seating for Exams Entries**.

To Auto Seat the Candidates from the Timetable and Seating Tab, Select the Assign Seats Button, once selected the Candidates will be seated in accordance to the last selected option in the Build Exam Timetable Pop-up.



### **Manually Assigning Candidates to a Seat**

If the Centre prefers to manually assign the Candidates to Seats, then this is possible. When building the Timetable ensure that the option – **Do Not Assign Seats** is selected (Once selected, the **Green Assign Seats** will not appear in the **Timetable and Seating Tab**).



To assign Candidate to a Seat, select a Room, once selected,

there are several tools to assist the Centre to assign candidates to the plan. To access these tools, select **Edit**, navigate to the **Assign Seats** menu and select the appropriate function.

# **Changing the Sort Order**



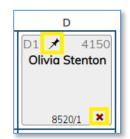
When assigning candidates to their seats, it is possible to modify the sorting order of how candidates are displayed in the unallocated section. To change the sorting order, edit the plan and select the appropriate option from the sort drop-down menu. This adjustment will assist the Centre in effectively seating the candidates.

**Note** – For the Reg Group to show when editing the Seating Plan, ensure this has been selected in <u>Configure</u> Exams Assist.

### **Editing Seating Allocations**

Once the candidates have been auto allocated to a seat within the rooms it's possible to manually amend these, this may be because the auto allocation didn't quite meet the Centre requirements. In the timetable/seating tab select the name of room you need to amendment, once selected you will be able to view the attendance register and seating plan for that room.

To amend a plan, select the **Edit Button** at the bottom of the plan and you'll be able to drag and drop candidates around the grid. Any unseated candidates will be displayed in the unallocated column waiting for the Centre to assign them manually. Once a candidate has been manually moved, a **Pin** will be dropped on the candidate so when the automation routine is run the candidate will no longer be moved. To remove a candidate from the grid just select the **x** at the bottom of the box.





Once you are happy with the plan, and no further amendments are required, select the edit button in the timetable / seating tab and select the **Lock** check box in the actions tab.

### **Allocating the Laptop Seats**

When auto-assigning candidates to a room, if a candidate has requested a laptop, then they will be seated in a laptop seat. However, if this request has been made after the seating plans have been created and the candidate seat has been pinned, when selecting the allocate seating this candidate will not move to a laptop seat as they are pinned to the plan.

To assist Exams Officers to identify candidates who have requested laptop but not seating in a laptop seat, a red laptop icon will appear in the timetable/seating tab.

**NOTE** – If you search Laptop in the timetable/seating tab it will search for any of these errors.





When you select the room, you will see the candidates that have the laptop error will have a red border around the seat. Once the candidate has been moved to a seat which has a laptop on it the red border will be removed and so will the icon in the timetable/seating tab.

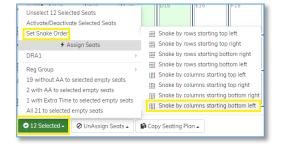
# **Multi-Selecting Seats**

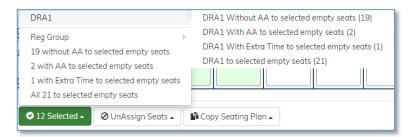


When seating candidates, you have the option to multi-select multiple seats. To do this, simply click on the first seat, for instance, A1. After selecting it, double-click on the diagonal seat, M10, and all seats within that range will be highlighted. Once this selection is made, the total number of selected seats will be displayed at the bottom of the screen. Additionally, you can continue to select or multi-select more seats until the desired number of seats is chosen, preparing them for the candidates.

### **Resetting the Snaking Order**

Once the selection has been made, it is possible to allocate candidates to their respective seats. However, the snake order may no longer remain accurate. Therefore, you have the option to establish a new snaking order for the selected candidates. To do this, navigate to **Selected | Set Snake Order**, and then choose the most suitable order for the selection.

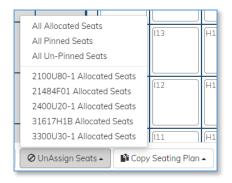




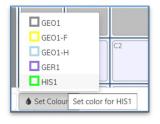
Once the snake order has been selected, select the candidates to be seated. Use one of the available options i.e. with Access Arrangements, without Access Arrangement, by Registration Groups etc.

### **Removing Candidates from a Seating Plan**

To remove candidate(s) from the plan, edit the plan and navigate to the **Unassigned Seats** menu, if there are multiple exams in the room it's possible to remove each component at a time.



### **Changing the Colour for a Room or Component**



To modify the default colour of an exam within an exam room, begin by selecting the room name, followed by the **Set Colour** option. Next, identify the

specific exam for which the colour needs to be altered. Once the exam is selected, select the desired colour intended for use within that room.

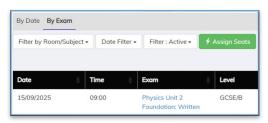
Set this colour for all exams with code 3430UFO-1

Set color for 3430UF0-1

It is also possible for the Centre to assign this colour to all exams across all rooms associated with that **Component Code**. To accomplish this, simply select the option to **Set this colour for all exams with code**.

**Please Note** – To ensure that the first exam is highlighted in the seating plan when multiple exams are present, please select the corresponding option in <u>Configure Exams Assist</u> and ensure the required colour is chosen accordingly.

### **Changing the Colour of a Component**



If the Centre wishes to customise the colour displayed on the Seating Plans and



Attendance Register for each component, this can be modified while editing the Exam. To change the colour, navigate to the

**Timetable and Seating Tab**, then proceed to the **By Exam Sub-Tab**. Once selected, a comprehensive list of all exams will be presented. Click on the Exam Name that needs to be edited. After selecting the appropriate exam, choose the desired colour for that component. Once a colour has been assigned, it will appear next to the date, ensuring visibility for Centre Staff.



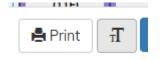
#### How to Add an Icon to a Seat



To assign an icon to a seat, such as a **Mobile Phone on Table**, select the seat, then choose **Selected | Active/Deactive**, and select the appropriate icon.

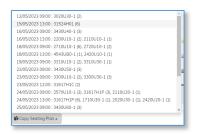


### **Changing the Size of the Seating Plan when Editing**



To amend the size of the plan, select the small/large T icon. Select this to Zoom In or Out of the Plan

### **Copying a Seating Plan**

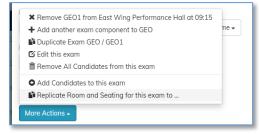


It is possible to Copy a seating plan when editing. In the case of an exam comprising two or more units within a qualification, you can manually create a seating plan for one date, then proceed to the next date and select the previous exam to copy the plan from. If you utilise the auto-assign seating function, all rooms will reflect the same arrangements. However, if you make manual amendments to one plan, you will be able to copy that customied seating plan for the subsequent exam.

# **Replicating Room and Seating**

If a Centre employs the same rooms and layout for both internal and external examinations, it is feasible to assign and seat all candidates for a single exam and then replicate that arrangement for other exams during the same season.

To do this, navigate to the **Timetable and Seating Tab**, assign candidates to their respective rooms for the initial exam, and then proceed to seat them. Once the candidates are properly roomed and seated, edit the first seated exam and navigate to **Actions** | **More Actions** | **Replicate Room and Seating for this exam**.





Upon selection, all rooms associated with the exam will be displayed, along with the number of candidates assigned to each room. Below this list, you will find all other exams linked to the candidates from the selected exam. Choose the exams for which you wish to replicate the room and seating arrangements, and then click **Submit**.

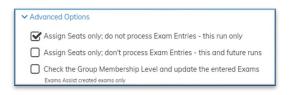
# **Resetting Timetable / Seating**



If necessary, you can reset several actions related to the timetable and seating arrangements. To do so, navigate to **Overview | Build Exam Timetable and Seating**. This will present you with various options for resetting the timetable. Select the most appropriate option for what the Centre is trying to achieve.

# **Assign Seats – Advanced Options**

**Assign Seats Only –** When automatically assigning seats in the **Timetable and Seating Tab**, this routine will only assign a seat to the candidates assigned to that Room, by default it will not processes the data from the Entries Tab. If the Centre (for an External Season) needs Exams Assist to process the



data in Entries too, when **Assigning Seats to Selected** then deselect – **Assign Seats only, do not Process Exam Entries** (this option is selected by default).

**Check Group Membership** – When exams are created in Exams Assist according to Group Membership, select this option to check if any changes have occurred in membership or if the levels assigned by the Class Teacher have been modified. If amendments have been made, these will be reflected in the Timetables

# **Manually Adding Exams to an External Season**



Once an Entry file is imported into EA, these entries will appear in the Entries Tab. Additionally, the component information will be displayed (as illustrated below).

The component codes are colour coded as follows:

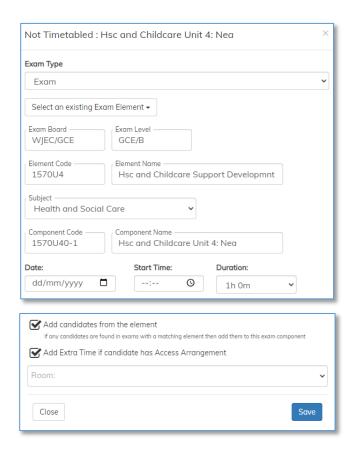
#### **Colour Code:**

Grey - No Date/Time Assigned to the Exam or NEA.

**Light Green** – Timetabled Exam, but candidates not roomed.

Dark Green – Exam Timetabled, Candidates both Roomed and Seated.

To create an exam for a non-timetabled exam, simply click on the component code, once selected, the details popup box will appear.



Enter the **Date, Start Time**, **Duration** and a **Room** for this non-timetabled exam. Once created the component code will appear in light green (in the table) indicating that it's been timetabled. Once timetabled Centres will be able to seat the candidates and assign invigilators to the room.

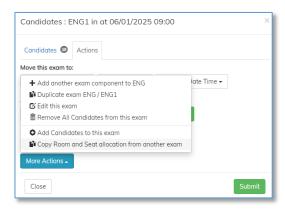
# **Copying an Exam**

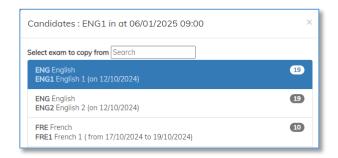
When core subjects such as English and Mathematics conduct multiple mock exams throughout the academic year, copying an exam will save time for the Centre by allowing for the replication of the entire examination setup, including room assignments and seating allocations.

To copy an exam, simply create the exam again i.e. English Language.

**IMPORTANT** – To copy details from a previous exam, the previous exam **MUST BE** within a Season that is still **OPEN**, the Season cannot be closed. If, however, the season has been closed, it can be quickly reopened for this purpose.

Navigate to the Timetable and Seating Tab, select **Add Exams by Subject**. Select the number of exams required for each subject, then select Next. When populating the details for each exam there is no need to populate the room (as this information will be copied from the previous exam). Once the exams have been created, Edit the exam and select **Actions** | **More Actions** | **Copy Room and Seat Allocation from another exam**.





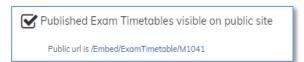
A list of all exams with candidates in common from all open seasons will appear. Use the search to filter the list, then select one that need to be copied from.

The number in the badge is the number of candidates in common. Once selected the rooming and seating allocation from the selected exam will be assigned to the candidates in the current exam.

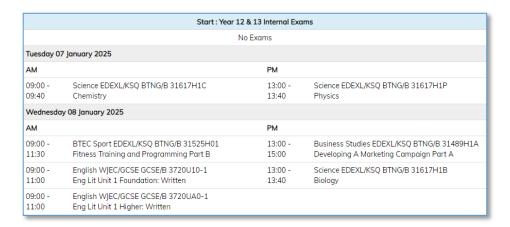
### **Publishing the Timetable to External Sites**

Centres can publish their exam timetables on external sites. Each Centre will have a unique URL that can be embedded into an Iframe which will allow the information to be displayed.

Navigate to the **Overview Tab | Configure Exams Assist** and select **Published Exam Timetables Visible on Public Site**. Embed the URL on the Centre website in an iframe and the timetable will be displayed.



Note - No pupil information will be displayed on the public website.

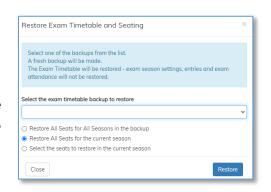


# **Restoring/Backup of Timetable and Seating**

To create a backup of the timetable, navigate to the **Timetable and Seating Tab | Actions | Backup Exams Timetable and Seating**, once selected a backup will be created.

Note – Periodic backups are automatically created by Exams Assist.

To restore a backup, navigate to the **Timetable and Seating Tab | Actions | Restore Exams Timetable and Seating** and select the most appropriate backup. Once selected the timetable will be restored back to that date and time.



# **Creating Internal Examinations in Exams Assist**



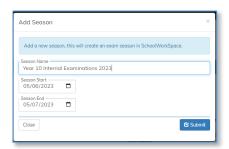
Scan the QR Code to watch a video of

How to Create an Internal Season for Year 7-9



Scan the QR Code to watch a video of **How to Create an Internal Exam Season** 

### **Step 1 - Create a New Season**

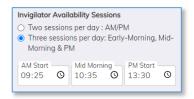


To create a New Season in Exams Assist, navigate to the **Overview**Tab | Actions | Add new Exam Season, enter a name the start and end date for the new season and select **Submit**.

### **Step 2 - Season Settings - Set Start Time**

Once the season has been created the Season Settings will appear, go through the settings and amend as necessary. Select that the Season Type is a Mock, this will mean that Exams Assist will not track Clashes. See Section – **Season Settings**.

**TIP** – It is possible to define the Starting Time of the exams if these are different to other seasons. If you have three sessions during the day, ensure that you amend this setting as pictured below. Also, amend the starting for each season – AM Start, Mid-Morning and PM Start. When selecting a start time for each exam you will be able to select one of these starting times.



### **Step 3 – Adding Candidates to a Season**

Once a season has been created, navigate to the **Candidates Tab | Actions | Add a group of Candidates** to add a selection or a group of candidates to the season.

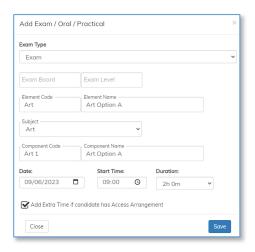
**Note** – If a candidate doesn't have a candidate number, then a temporary number will be created starting with a **T**, this is just for EA purposes.

Any previous information stored against the candidate from other seasons will display as this data is stored against the candidate and not the season. The details that are saved are Exam Name, Room/Seat Allocation and any Access Arrangements. Therefore, when a candidate is assigned to an exam they will automatically be allocated to that room, and the access arrangements will be applied.

### **Step 4 - Creating a Timetabled Exam**

Once a New Season has been created there are two ways of creating timetable exams, this can be done Individually per Subject or by a Group of Subjects.

### **Creating a Single Exam**



In the Timetable/Seating Tab and select **Add Exam/Oral/Practical** and complete the relevant details within the dialog box. If creating an internal exam there is no need to enter the **Exam Board** and **Exam Level** (these are optional).

Once the exams have been created, the candidates will need to be added. To add a candidate, or a group such as an Academic Class, **Edit** the exam and select **Add Candidates to the Exam**, it's possible to either add a candidate which has been added to the season or select a group of candidates, the only groups that will appear are groups that have candidates in the season.

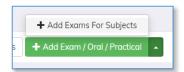


**Note** – Any candidates that have been assigned to a room in the candidate's tab will be automatically assigned to that room in the timetable/seating tab. The remaining candidates will need to be assigned to the exam room, once assigned to a room they will be ready for seating.

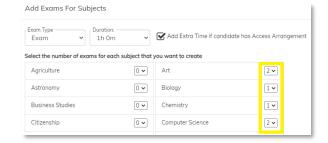
# **Add Exams for a Group of Subjects**

It's possible to create several exams in one action, this wizard is very quick to create several exams, assign candidates and allocate them to a room.

Select **Add Exams for Subject** and then select the number of exams required per subject from the appropriate drop-down menu.

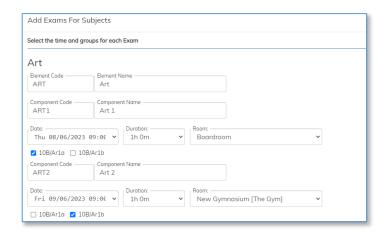


When creating exams by subject it's only possible to add the classes associated to the subject.

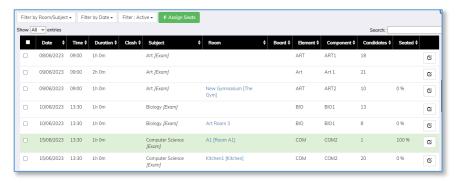


After entering the number of exams required per subject, enter a name, date, time, duration, room and the class that needs to be assigned to the exam.

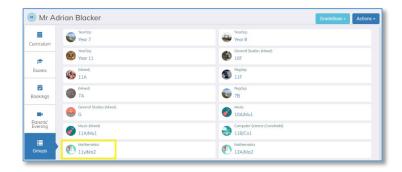
**Note** – Room is optional but if selected candidates will be assigned to the room until the room is full. Candidate's individual room/seat assignment takes priority.



Select **Submit** and the exams with candidates will be created, if you do not select any groups for the exam then it is skipped. Once created the candidates will need to be assigned seats within the room.



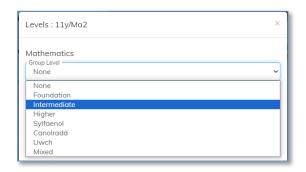
### **Creating a Tiered Exams**



To create a tiered exam, the subject teachers will need to assign a level to each candidate from their portal. Each teacher will need to log into Exams Assist and from their homepage select the Group and then the class i.e. 11y/Ma2.

Once they have selected on the class, they can assign each candidate with the appropriate level. Navigate to the Actions Dropdown and select Levels.

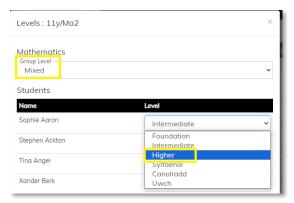




The member of staff can select a global level for the whole class by selecting Intermediate and then submit. This will assign the whole class as working at this level.

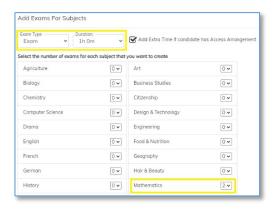


However, if the class is working at a mixed level, then select Mixed, When Mixed is selected the classroom teachers will be able to assign a level to each candidate. Once a level has been assigned to each candidate select Submit.



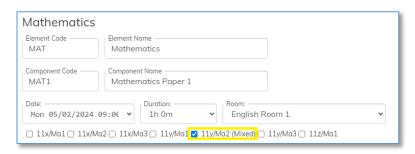
Once all classroom teachers have assigned a level to each candidate within their Maths classes, it's now possible for the EO's to create the exam based on tiers.



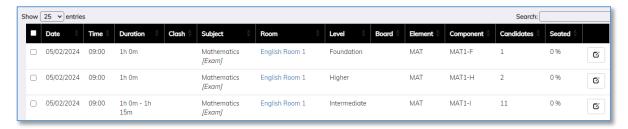


Navigate to the Timetable & Seating tab and select Add Exam by Subject. Select the number of exams that is required for the Maths Exams, if there are two papers – Paper 1 and Paper 2 ensure that you select 2, then submit.

Complete all the details regarding the exam, Component Name, Date, Time and the Location of the Exam. Finally, select the groups you'd like to be attached to this exam; you will notice that the level of the class will appear next to the class identifier.



Once the exam has been created, you will see that a different exam will have been created for each of the different levels. Each level will contain the candidates that were assigned by the classroom teacher. This process is the same for any tiered exam such as French, Spanish etc.



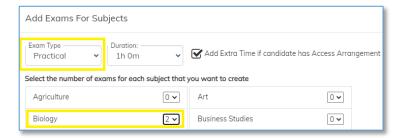
### **Creating Science Practical Exams**

The process for creating Science Practical Exams is slightly different to the above. These will create the exam specifically for each class and all in the same room.

Navigate to the Timetable & Seating Tab and select Add Exams for Subject.

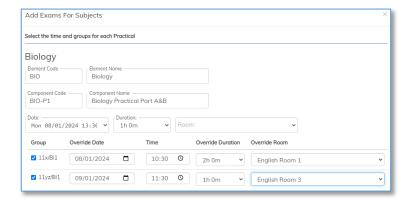


Once selected ensure that you select **Exam Type** as **Practical**. Then select the number of exams required for the Practical. For this example, we will do a Triple Biology Exam. If the exam is in two parts i.e. Part A – The Practical and Part B the Write Up and they are being done one after each other, then select 1 but if Part A is done in one session and Part B will be done during a different session then select 2.

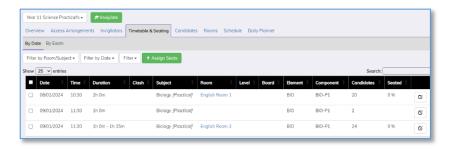


Enter the details for the practical exam. If the two parts of the practical are happening straight after each other, call it Biology Practical Part A&B. Select the class that will be doing the practical Part A and B together and then enter the date and time of the exam, the length of the exam which will be 2hrs instead of 1hr. Select the room that the practical will be taking place.

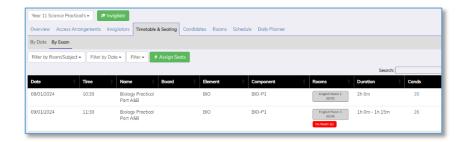
If Parts A and B will be taking place during different sessions, firstly select the class, the date, time, length and room the exam will be taking place. Then scroll down to the second component and select the class and then enter the details for Part B and select Submit.



With practical and oral exams all candidates will be seated in the allocated room, and none will be placed in any separate room that is defined on the candidate record.



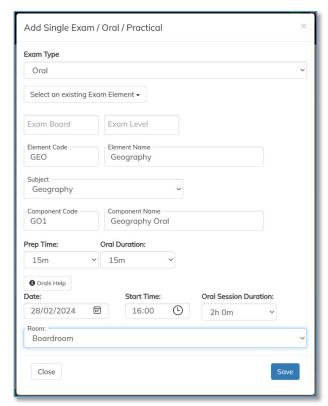
**Note** – From the above image it is possible to notice that 2 candidates haven't been allocated to a room, this is because the room is full, the overflow will have to be manually allocated to a different room.



**Note** – If you are creating these exams one at a time, remember that the Component Name and Code need to be unique. E.g. If you create an exam for the Science Class and enter the data, the component code will be "SCI-1", when you create the next exam, you will need to edit "SCI-1" to "SCI-2" (or some other unique code).

### **Creating Oral Exams**

For Oral exams you create a session (or sessions) for the orals to run and enrol the candidates and then can set an individual start time for each candidate. When assigning to a room the normal room exam capacity can be exceeded as either it is just used as a waiting room, or the candidates are not in there at the same time. To create a single oral session in the Timetable & Seating tab click on Add Single Exam/ Oral /



#### **Practical**

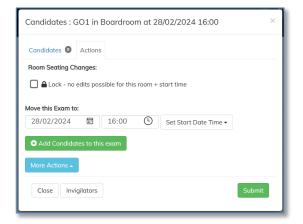
Change the Exam Type to Oral and you see some new options for **Prep Time** and **Oral Duration** 

The Oral Session Duration is the duration of the session and is used for scheduling invigilators and the room.

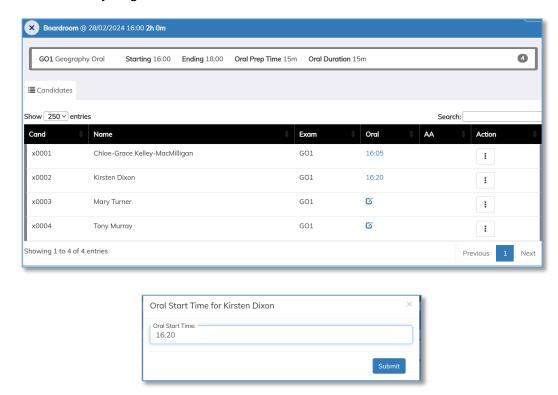
If you select an existing element or enter one already matching, then candidates from that element will be added to this oral component.

Optionally select a Room to add the Oral into the room.

Save then Next to add candidates and other actions from the familiar popup.



Once you have candidates in an Oral – rather than have the seating plan when you click on the room to see the detail for the session you get to set the Oral Start time for each candidate.



The Oral details (Prep time, Duration and Start Time) are then shown on the candidate timetable.

Wed 28 Feb 2024 16:00 - 18:00 (2h 0m)
GEO Geography
GO1 Geography Oral
Oral Start Time 16:05
Oral Prep Time 15m
Oral Duration 15m
Boardroom

Reg: T11A Year: Year T11	irace Kelley-MacMilligan		
Date Time	Exam	Room : Seat	Duration
Wednesday Feb 28 09:00	SCI/2802 Science SCI/2802 Training SCI/2802B Biology SCI/2802 Training Exam	Room1 - West Wing Performance Hall : A2	0h 30m
Wednesday Feb 28 10:30	SCI/2802 Science SCI/2802 Training SCI/2802C Chemistry SCI/2802 Training Exam	Room1 - West Wing Performance Hall : A2	0h 30m
Wednesday Feb 28 10:30	SCI/2802 Science SCI/2802 Training SCI/2802P Physics SCI/2802 Training Exam	Room1 - West Wing Performance Hall : B4	0h 30m
Wednesday Feb 28 13:30	RS/2802 Religious Studies RS/2802 Training RS/2802 Religious Studies RS/2802 Training Exam		2h 0m
Wednesday Feb 28 16:00	GEO Geography GO1 Geography Oral	Boardroom Oral: Start 16:05, Prep 15m, Duration 15m	2h 0m

### **Step 5 – Confirming the Access Arrangements**

Once the timetable has been created and the candidates are assigned to the Exams. Candidates who have Access Arrangements will appear in the Access Arrangements Tab. The Centre can go through each tab and state if the candidate requires a Modified Paper, Laptop, Computer Reader or Bilingual Dictionary for each Exam. This is the same process as for an External Exam. Therefore, if a candidate requests one of these Arrangements for their Exam, the appropriate Icon will appear on the Attendance Register and Seating Plan.

Depending on the Centre Settings, the Invigilators could record if the Candidate used each Arrangement in each Exam. To enable this feature, navigate to the **Overview Tab | Edit Season | Invigilators | Log AA Used**.

### **Step 6 – Allocate Rooms and Seating**

Any rooms that have been created/used within Exams Assist will automatically appear in the Rooms Tab, any setup added will also remain from previous seasons. If new rooms are need, then select **Add Room** (Please refer to the section on **Adding Rooms** for more details).

Once the Timetable has been built, the Centre can assign Rooms to each Exams. The Centre can assign a room when the timetable is being created. A detailed guide on Room and Seating can be found <a href="here">here</a>.

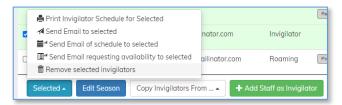
# **Step 7 - Invigilators and Scheduling**

When a new season is created the invigilators, tab will be empty, staff could be manually adding one at a time, any settings previously assigned will remain including training dates.

**Tip** – Copy the invigilators from a different season and then remove any are no longer required by selecting the invigilators **Selected | Remove selected Invigilators** (If the invigilator has been allocated to a room, then it will not be possible to remove them).



Select the invigilators that aren't required navigate to **Selected | Remove selected invigilators.** 



Once rooms have been assigned to a Room in the Timetable and Seating Tab, invigilators can be assigned to the Room. To assign the invigilators, navigate to the Schedule Tab, and edit each exam room in turn and assign the invigilators.

# **Managing the Candidates**

The candidate tab is where you can see any events that has occurred with a candidate within an exam season. It will display the candidates' entries and will give an overview of their attendance too. By selecting on the name of the candidate's further information will be displayed in exam date order.



## The Candidates Popup.



## **Amending the Candidate's Number**

If a candidate's number has been imported into Exams Assist, but needs to be corrected due to initial inaccuracies, this can be easily modified from the Candidate popup in the Candidate Tab. Simply locate and select the candidate requiring the amendment, click the edit button adjacent to the candidate number, and input the new number.

# **Amending the Candidate's Name**

It is possible to modify the name of a candidate as it appears on seating plans, attendance registers, and candidate cards. This feature is particularly useful for candidates who are known by a different name. To do this, navigate to the Candidate Tab, search for the candidate, and select their name. Then, enter the corrected name in the Exam Name box.

# **Adding a Candidate Photo**

To upload a photo for an external candidate, access the candidate popup and click on the photo avatar. Upon selection, the option to upload a photo will become available.

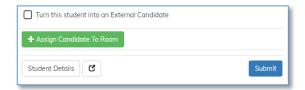
For internal candidates, navigate to the candidate popup, click the edit button (Admin User Only), then select the photo avatar to upload a photo.



**Note** – If there is a photo in the Centre's MIS then this will overwrite on the next data sync.

#### How to turn a Candidate into an External Candidate

To turn a candidate that used to be at the Centre into an external candidate, navigate to the candidate's tab, locate the candidate and select. Once selected, select **Turn this student into an External Candidate.** 



Once this has been done, the candidate will appear as an ExtCand in the Reg Group. It's also possible to filter on ExtCand making it easier to locate them.



Note – This can only be done to a Centre leaver candidate and once converted it cannot be changed back.

#### **Assigning Candidates to a Room and Seat**

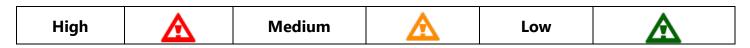
It is possible to assign a candidate to a specific room and/or a designated seat within that room. This feature is particularly advantageous for Centres that consistently allocate the same room and seat to candidates across all their examinations. Additionally, it is beneficial for assigning candidates who require accommodations such as a reader, scribe, or a smaller room, ensuring they are automatically designated to the appropriate location.

To assign a candidate to a room, navigate to the **Candidate Tab** and search for the candidate intended for room assignment. After selecting the candidate, click on **Assign Candidate to a Room**, then locate the desired room and assign a seat if necessary. Once you submit, the candidate will be automatically assigned a room and seat for all their exams.

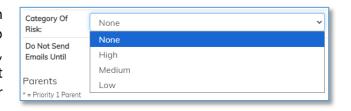
**Please Note** – that if another candidate is already assigned to a seat within the room you selected, that seat will be highlighted in red, indicating that you cannot assign the new candidate to it.

**TIP** – If seating arrangements have already been done for all candidates in a particular season, but a new requirement arises for a candidate to be seated in a smaller or separate room, the Centre can quickly assign them to a new room using this function. Even if a candidate has already been seated in a room, once you assign a new room in the Candidate Tab and click Submit, the candidate will automatically be removed from their previous assignment and seated in the new location (this applies only to future dates).

# **Category of Risk**



To indicate a candidate as having a level of risk within an exam (these could be for behavioural issues), navigate to the **Candidate Tab** and select a Candidate, once selected, select Student Detail. From the drop-down menu select the most appropriate category of risk, High; Medium or Low.



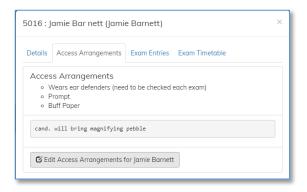
**Note** – For the Category of Risk Icon to appear on the Seating Plans and Attendance Registers, ensure this has been selected <u>Configure Exams Assist</u>.



By selecting a category of risk for a candidate, then one of the three icons will appear on the seating, making it quick and easy for the invigilators to see where these candidates are sitting. This is also useful when the seating plans are being created.

**Note** – Only Staff assigned to the Safeguarding Security Group can Assign the Category of Risk to a Candidates.

#### **Editing a candidate's Access Arrangements**



Full information on Managing Access Arrangements in Exams Assist can be found in that link.

# **Viewing Candidate's Timetable Popup**

To view a candidate's exam timetables magic link that can be emailed to the candidate, select a candidate and select the Link icon at the bottom of the details tab.

# **Adding an External Candidate**



To add an external candidate to the season, navigate to the Candidates Tab | Actions | Add External Candidate. Once created these candidates will be available to add to any future seasons. As an external candidate they will have access to an online portal, only is an email address was allocated when the candidate was created. By allocating an email address the Centre will be able to send out emails to the candidate and the candidate will be able to access the online portal.

Note – The fields in red are mandatory.

#### **Remove Candidate from an Exam Season**

If a candidate has been added to a season by accident, or no longer has any entries for an exam, this candidate can be removed from the season. In the Candidate Tab, select the candidate that needs to be removed and navigate to **Selected | Remove Selected Candidate.** 

# **Emailing Candidate's Exam Timetable**

Centres can email candidates or parents a dynamic link to access exam timetables, which updates automatically across all open seasons. Recipients can save the link as a mobile icon for easy access. To send, navigate to the Candidate Tab, select candidates, and choose **Send email with Exam Timetable**. You can monitor delivery and view open statuses via the **Messaging module**.

#### **Emailing Exam Reminder Parents / Candidates**

To email parents/candidates reminding them of a forthcoming exam, navigate to the **Daily Planner Tab** | **Exams Tab**. Select the date that the Centre wants to remind the candidates that specific exams on a specific date. Therefore, if the Centre reminds all candidates that they have an exam the following day. Navigate to the **Exams Tab** | **Actions** | **Send email reminder to Student or Parent**.

#### **Student/Parent Confirmation Tab**

If the Centre requires the parents/candidates to confirm that the entries are correct, the parental/candidate responses can be found in the Candidates Tab | Student Parent Confirmation Tab. From this tab the Exams Officers will be able to view the comments received and respond. There is also the functionality from this tab to send out reminders to both Parents and Candidates, this could be to remind them they need to complete this request.



## **Schedule Emails to Parents / Candidates**

When emailing parents / candidates it's possible to schedule these to send later. After composing the message, select **Schedule**, enter the date / time for the message to be sent then select **Send**, the messaged will then be scheduled.

Scheduled messages can be viewed in the messaging module and if required deleted.

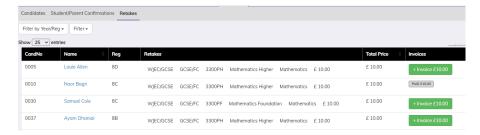
#### **Retakes Tab**

This will display a list of the candidates that have been identified as having a resit. This tab is populated by doing a scan for resits from the **Entries Tab | Actions | Scan for Retake**. It is possible to select a candidate and navigate to the entries tab and any entries that are identified as retakes will also be identified here in brackets.

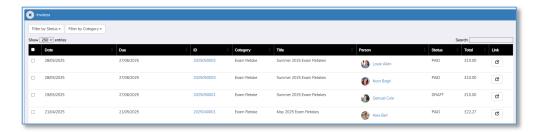


Once the Centre has scanned for retakes and gone through the entries and selecting any other candidates that should be identified as retaking a subject, it's then possible to invoice the candidates or parents. If the

Centre has set up the Invoice Module (there is no additional charge), then in the **Retake Tab** will be the ability to invoice the candidates for each exam. The candidates that will be charged will depend on the Centres policy.



Once the Exams Officer has selected the candidates that should be charged. This information will be populated in the Invoice Module, ready for the Finance Department to email the invoices out to the parents or candidates.



As the parents/candidates pay these invoices, the **Retakes Tab** will get updated with the status of the payment. So, both Exams Officer and the Finance Department will be able to monitor these payments.

All invoices will be able to be viewed on the candidates and parental portal. Therefore, if there is a need to see the invoices sent to one candidate, this can be viewed from their profile in SWS.



See the Invoice Section of the manual to see how to setup this Module. Managing Invoices

#### **Post Results Tab**

Full Detail on how to manage the Post Results can be found in the **Results Section**.

# **Rescheduling an Exam**

If a candidate has missed an exam due to an absence, therefore this needs to be rescheduled for a different date. Navigate to the **Candidate Tab**, select the candidate, then the **Exam Timetable Tab**. Once selected,

navigate to the exam that requires rescheduling, then select the **Actions Button**. There will be an option in the popup to reschedule this exam.

Enter a new **Date** and **Start Time** for the rescheduled exam, there is also the ability to clear the room and seat. If not selected, then the new

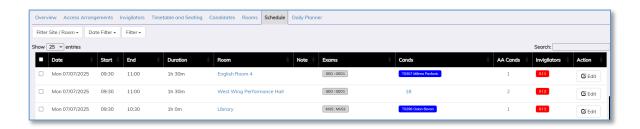
date and start time will be allocated to the original scheduled room and seat.

# Managing the Scheduler Understanding the Schedular Tab

The scheduler tab is used to schedule the staff/invigilator to the Examination Room in an exam season. The examination information contained in this tab is the same as from the Timetable and Seating tab but is grouped by Start time and Room. The Staff/Invigilators have already been allocated to the season, and their availability has been received, and this information will now be used to schedule them to an exam room.

The scheduler is sorted by date, but it is possible to schedule one day at a time by using the **Date Filter** tool.

**Note** – If the Centre requires the users assigned as an Exams Aid to schedule invigilators. Navigate to the **Overview Tab | Configure Exams Assist** and select **Exams Aid can schedule invigilators**.



The following information can be viewed in the table:

**Date** – This is the date of the Examination.

**Time** – This is the start time and end time of the Examination.

**Duration** – This is the length of the exam. If there is extra time or multiple exams in the room, it will display the shortest and the longest length in the room.

**Room** – This is the room the examination has been allocated to, if there are multiple exams in the room, they will all be visible.

**Notes** – If any notes have been added against the room, then a note style icon will be displayed next to the room name.

**Exams** – The component codes of each exam(s) that are taking in the exam room.

**Candidates** – This displays the names of all the candidates (Inc. AA candidates and their requirements) that are sitting in their exam in that room.

**AA Candidates** – This displays the names of the candidates that have AA in this exams room.

**Invigilators** – Displays the names of staff/invigilators that have been assigned to this exam room.

**Edit** – Used to assign staff/invigilator to the exam room by selecting **Add Invigilator**, if a note has been added by the invigilator this will be visible when assigning them. To assist with the number required it gives the Candidate Counts in the room. Once all the invigilators have been allocated it's possible to mark the **Allocation is complete**. As invigilators/staff get allocated to a room it is possible to allocate a role to these in the room such as Lead Invigilator, Reader, Scribe etc. These roles will be visible to the invigilators on their portal so each staff member will know their role within the exam room

```
The estimated number of invigilators required per room is:

If 0 candidates, then = 0

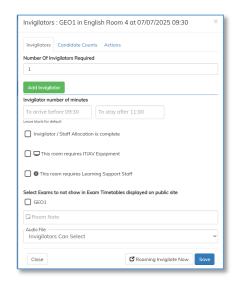
If <=2 candidates = 1 invigilator

if any AA and <30 candidates = 2 invigilators

if any AA and <60 candidates = 3 invigilators

else

= 1 invigilator per 30 candidate
```



**Number of Required Invigilators –** The number initially entered in this box, is an estimate based on the above formulae.

**Tip** – Once the timetable has been built, go through the number of invigilators required and confirm these are correct. By doing this, it will ensure that the heatmap on the overview tab is accurate.

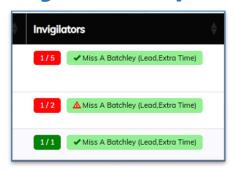
**Invigilators Number of Minutes** – Enter the amount of time before the exam the invigilator needs to arrive at the Centre, and the length of time they need to stay after the exam. This information will appear on the invigilators schedule.



It is also possible to identify if the exam room requires any IT/AV equipment, as well as being able to add a note to the room, this note will be visible to the staff/invigilator on the attendance register i.e. This Exam will require a DVD Player. If an exam room has been identified as requiring IT equipment, then this room will appear on the IT support invigilator link.

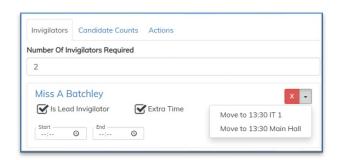
**Tip – Room Note** – Copy the key information that each exam board provides, i.e. the examination requirements. This information will be displayed to the invigilators at the top of the seating plan. So, a great reminder of the requirements in each room during an exam.

## **Invigilators Accept/Declined Allocations**



If the Centre has enabled the functionality for the Invigilators to Accept/Decline their allocations, once enabled, the Centre will be able to see the results on the Schedule Tab next to their names. If the Invigilator has accepted the allocation, then a **Green Tick** will be shown, but if they decline the allocation there will be a **Red Exclamation Mark**.

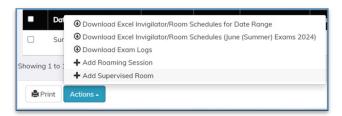
# **Changing Allocations from the Exams Officers Portal**



If there is a need to quickly amend the Invigilators Schedule or Swap allocations, the Exams Officers will be able to do this from their Roaming Portal. From the roaming portal, select a room, the invigilators tab, then **Edit**. Once selected, the Invigilators Popup will appear allowing the Exams Officers to assign or change an invigilators allocation to a different room. This will allow Exams Officers to be able to amend things quickly and easily on their mobile device if around the Centre

on a busy day

# **Creating a Roaming Session**



If the Centre requires to use staff as roaming invigilators, these can be scheduled in the Schedule Tab. By creating and assigning staff to these sessions, they will not need to be assigned as a Roaming Invigilator Type. To create a Roaming Session, navigate to the **Schedule Tab | Actions | Add Roaming Session**.

Once selected, select the Date, Time and Duration for the Session, then select **Next**. Finally, assign the Staff Member or Invigilator. On the day, when the invigilator opens their portal they will have the same view as the Roaming Invigilator Type for the duration of the Session.

# **Roaming Invigilate Now**

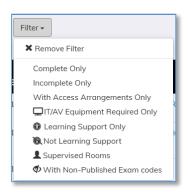
If there is a need to visit a specific date as a roaming invigilator, as this is not possible to do in the past from the invigilator's portal, then navigate to the Scheduler Tab, select the room that needs to be accessed and select **Roaming Invigilate Now**.

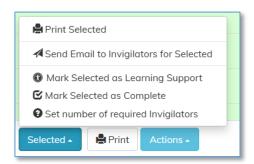
## **Excluding Exams on the Public Website**

If the Centre allows the timetable to appear on a public website, then from the scheduler it's possible to select for a specific exam **NOT** to show on the website. By default, this is unselected, therefore all exams will appear.

**Reminder** – If there are any clashes during an exam season, as these gets resolved and a new timetabled session is created, then both seasons for the same exam will appear on the public website, this may cause confusion to the parents/carers and candidates, therefore ensure that the resolved clash sessions **DO NOT** appear on the Centre public site.

It is also possible to identify that the room requires Learning Support Staff. When selected, the member of staff allocating the invigilators will be able to use the filter – **Learning Support Only**.





It's also possible to select a few rooms and mark them as complete by selecting **Selected | Mark Selected as Complete.** 

It is also possible to print off a variety of PDF documents by selecting the rooms, e.g. Candidate Cards, Attendance Registers and Seating Plans.

## **Downloading the Invigilator Schedule**

To download the scheduler to excel, select **Actions | Download Excel Invigilator Schedule,** this will download the scheduler into excel which will include two tabs. The first tab will display the invigilators that have been allocated to a room by date and the second tab display's the component code by room and exam date.

## **Printing the scheduler**

To print the scheduler in date order, select the print option at the bottom of the scheduler, this will print a friendly version of the scheduler as it appears in the table.

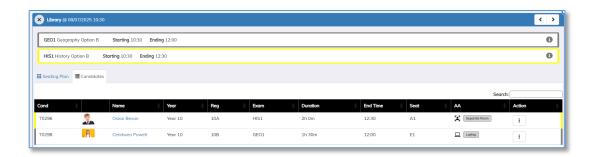
## **Viewing Attendance Register/ Seating Plan**

To view the attandance registers and seating plans select the **Room Name**. This will disaply the names of the candidates, the exam they are sitting, duration, seat number, if they require a laptop, Extra Time or a modified paper has been ordered for them. Following the exam it will also display if the candidate was Present/Abesent or Late. The same information is displayed in the seating plan.

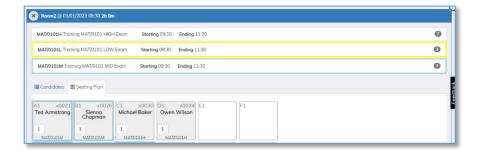
## **How to show Candidate Photos on the Attendance Register**

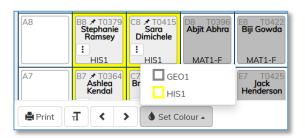
To help the Centres with identification of candidates within the exam room, it is possible to display the candidate photo on the attendance register. To enable this feature, navigate to **Overview Tab | Configure Exams Assist** then select **Show photo on invigilators candidate lists**.

#### **The Attendance Register**



#### The Seating Plan





If there are more than one examination scheduled to a room, each exam will be identified by having a different colour allocated around the box. **Single Exam** – White (Unless stipulated in Configure Exams Assist); **Second Exam** – Yellow; **Third Exam** – Light Blue; **Fourth Exam** – Lilac and **Fifth Exam** – Green. However, it is possible for the Centre to use their own colour schemes. To assign a colour navigate to the seating plan, then select **Set Colour**.

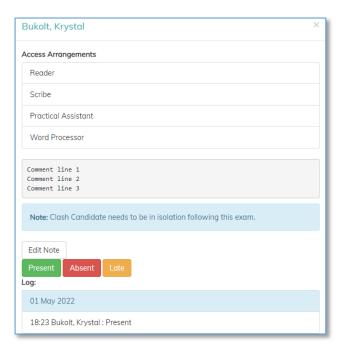
If a candidate has any access arrangements, then this will be identifiable by a thick stroke line around a box in the seating plan. To view these arrangements, select the action button but many icons will appear within the box.

**Note** – If you require a colour to appear on the first exam in the room, then navigate to the **Overview Tab** | **Exams Assist Configuration** | **Settings** and select Highlight the first exam in the Seating Plan if there are multiple.

#### The Action Icon

This icon will bring a pop-up box providing greater information about the candidate. The Candidate Name, a list of their Access Arrangements, Notes and finally a log of everything that has been recorded for that candidate in the exam.



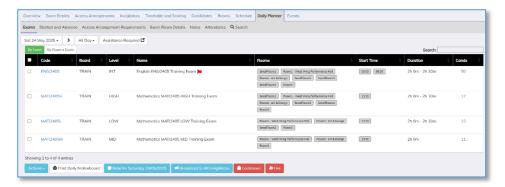


# **Restoring from a Backup**

If there is a need to restore the invigilation scheduler, this is possible by restoring a backup. Navigate to the **Overview | Edit Season | Restore | Restore Season and Invigilator Assignments**. Select the appropriate session to restore and select restore.

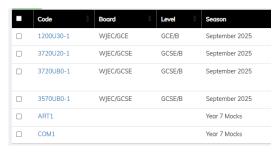


# The Daily Planner Exam Tab



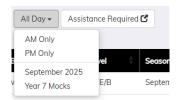
This tab will display all the information that you and other Centre staff will require on the day of the exam. Due to the amount of information required, this tab has several sub-tabs have been added to assist. These are explained below.

#### **Multi-Season**



If there are two or more Exam Season taking place at the same time, an additional column Season column will display in the Exams Tab. This will help Centre Staff to identify the different Seasons.

It is also possible to Filter by each Season.



#### **Assistance Required Popup**

To enable staff to monitor the Assistance Required Tab it's possible to select this popup and this tab will open in a new web browser. This will mean that the monitoring staff can always have this web browser open whilst continuing to work in other browsers.

#### **Enable Sounds**

This function is found within the **Assistance Required Popup**. To assist Exams Officers and various admin staff to keep an eye of any assistance requests it's possible to enable sounds, so when a member of staff asks for assistance, the device will make a noise. A different sound is made for each assistance required i.e. IT required, or Assistance Required.

This tab displays all the exams taking place on a specific date, it is also possible to filter to display AM or PM only. By selecting the component code, it will be possible to view and print the attendance registered, if completed they will show the applicable colour.

# **Adding a Daily Note for Invigilators**

To add a note to display for the invigilators on their schedule page, navigate to the **Daily Planner Tab** | **Exam Tab** and select **Note**. Once selected, enter a note that the Centres require the invigilators to see.



#### **Creating a Broadcast**

To send a broadcast to an individual room or all rooms during an exam, navigate to the **Daily Planner Tab | Exam Tab** and select **Broadcast to all invigilators**. Enter a title and a note that needs to be sent to the invigilators. Select which rooms to send this broadcast too and how long does the message need to remain active for.

#### **Lockdown / Fire**

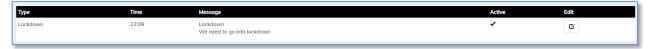
If there is a need to stop all exams due to fire or the need to enter lockdown. Select either **Lockdown** or **Fire** button within the **Daily Planner Tab**. Once selected, enter a note to be displayed to the invigilators, all exams running will be stopped, a pause symbol will appear on the invigilator's devices and screens.



Note – The note will not appear on the exam room viewer, therefore the candidates will not see the message.

Once the exam can restart, the Exams Officers will need to edit the event and deselect the Active option. Then a broadcast can be sent to inform the invigilators that they can restart the exams.

#### It is not possible for the Exams Officers to centrally restart the exams.



#### **Streaming Logs**



To assist the Exam Team, they can view in Real Time, the **Streaming Logs**. This will list key actions that are being recorded in each Exam Room in one Stream. The purpose of the Streaming Logs is to allow the Exams Team to have their finger on the pulse during a busy Exam Season. To access the Streaming Logs, navigate to the **Daily Planner | Actions | Streaming Logs**.

# **Printing the Daily Noticeboard**

To print the daily noticeboard, select **Print | Print Daily Noticeboard**. If there are multiple seasons open during the date of the exams, to print the daily noticeboard for a specific season, use the filter to display the appropriate season, then select **Print | Print the Daily Noticeboard**. This will print the Noticeboard for that Season only.

#### **Email Timetable Reminder Email**

To help Centre's, it is possible to send emails to the Candidates that have scheduled Exams for a specific date from the Daily Planner Tab. If the Centre sends out reminder email, navigate to the following date and select **Actions | Send Email Reminder to**, compose the email and select send. This will only email the candidates that have an exam on the selected date. The link will include the exam timetable.

#### **Download Excel Daily Planner**

Download a report of the list of candidates by session (AM/PM) each row will display the exam name, component code, room and seat for each candidate in the table. This download is per day, if multiple day is required then navigate to the relevant day and then download this file for that day.

#### **Started and Absence Tab**

This tab displays the start / end times of the exams in a room, absent candidates and if assistance has been requested. This tab auto-updates as the invigilators complete the registers in the exam room.

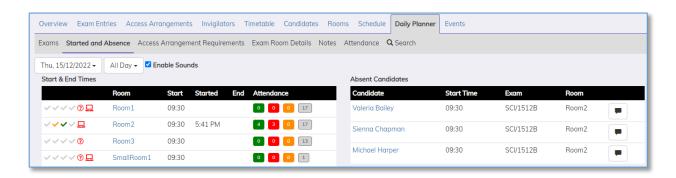
Here is a break-down of what each of the tick's means:

**Tick One** – This means that the Invigilator/Staff attendance has been taken for the room.

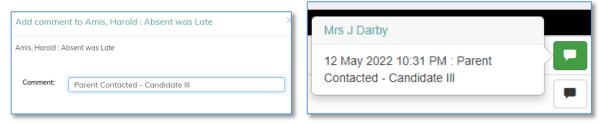
**Tick Two** – This indicates if the attendance has been taken for that room, if it's in orange the register has been partially taken and green indicates that it's been completed.

**Tick Third** – This indicates that the exam has been started.

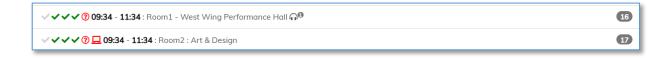
Fourth Tick – This indicates that the exam in that room has finished.



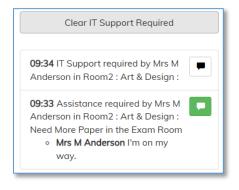
Adding a note – As candidate or Staff/Invigilator are marked absent in the exam room, these appear in the **Absent Candidates** or **Absent Invigilator** table. Once the parent/carer has been contacted it's possible to add a note to the absence. These notes are added into the logs and it's therefore possible for the invigilators to also see these messages in their logs.



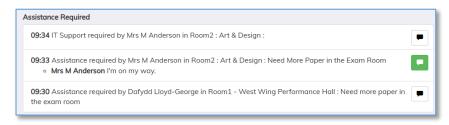
**Assistance Required** – The invigilator can request two types of support in a room – **Assistance Required** and **IT Support Required** and provide a reason for this request. These requests are listed in a table, which also displays the reason for the request entered by the staff/invigilator in their link.



Once actioned a note can be added against the request to keep a track of the room issues. It is also possible to enable a noise to sound if an invigilator selects either of these options. To enable the sound select, **Enable Sound** in the **Daily Planner | Exams tab | Assistance Required Popup**. To further assist Exams Officers an icon will appear next to the room that requires assistance, this icon also appear in the roaming invigilator link. Once a comment has been entered the icon will be removed.



It is possible for the Exams Officers and the Roaming invigilators to cancel these requests and add a note to these requests from their portal (once a reply is added the request is automatically cancelled). This will be visible to the invigilators in their portal too.



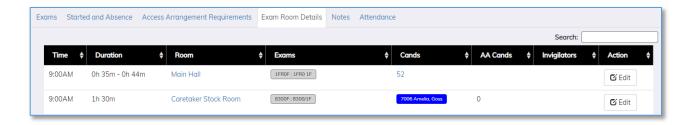
# Access Arrangement Requirements Tab

This tab displays all the candidates that have access arrangements for that day.



#### **Exam Room Details Tab**

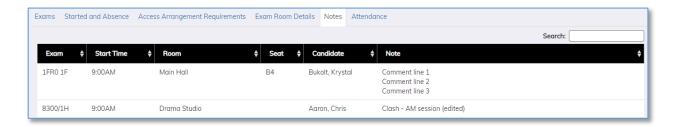
This tab displays the invigilation requirements for a specific day. It is also possible for the EO to edit the invigilator scheduler. Unlike the scheduler tab this brings all the exam rooms from multiple seasons together.



**Tip** – If the Centre have several different seasons running during the year, it may be easier for the Centres to schedule their invigilators from this tab as this tab brings all seasons together.

#### **Notes Tab**

This displays all the notes that has been added for a candidate by the Exams Officer, either notes that have been entered in the access arrangements module in Exams Assist or the notes within the access arrangements that has been imported from SIMS. This also displays any **Room Notes** that has been entered by the Exams Officer's.



#### **Attendance Tab**

#### **Attendance Writeback (Arbor, Bromcom and SIMS only)**

Once the attendance has been taken in the exams room, it's possible to write this data back to the Centre's MIS system.

#### **Step 1 – Refreshing the Attendance Data (SIMS Only)**

Navigate to **Daily Planner | Attendance**, then select **Refresh**.

It is important to refresh the data from SIMS so any attendance data entered by members of Centre staff on SIMS in the morning will be synced into Exams Assist (this also includes any notes). If this isn't done, any attendance data from exams assist will overwrite data entered in SIMS when the data is synced.



**Note** – For Bromcom and Arbor, when the Attendance Tab is selected, the latest data is fetched from the MIS.

#### Step 2 - Managing the Attendance Data

There are two ways of managing this task, there is a quick routine, or this can be done manually.

#### **Quick Routine**

Once attendance has been taken in the exam room it's possible to select **Set Attendance from Exams**. This will automatically complete the register and notes for each candidate. If a candidate is Present in the Exam,

it will give them a Present for the appropriate column, if the candidate is late for the exam they will be assigned an L and if the candidate were absent they will be marked as an N (or whatever has been configured).



#### **Manual Method**

Alternatively, the completion of the attendance can be done manually, once the attendance has been completed in the exam room, this information will be displayed in the attendance tab. Shortcuts are available to quickly populate the attendance drop-down.

The options available in the Actions Menu are:

- **Set Exam Present to Attendance Code /** - If selected, any candidates marked present in the exam will have a present (/\) mark in the AMPM Session Column.

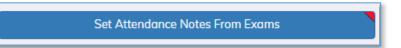
- **Set Exam Present to Attendance Code L** If selected, any candidate marked Late in the exam will have a Late (L) mark in the AMPM Session Column.
- **Set Exam Present to Attendance Code N** If selected, any candidate marked present in the exam will have an absent (N) mark in the AMPM Session Column.

**Note** – It is possible to manage these individually based on the Centre's policies i.e. a candidate may be marked late in the exam, but according to the Centre's attendance policy they might be deemed present and therefore they would be marked as a present not a late.

#### **Step 3 – Managing the Notes**

When the Set Attendance from Exams is selected, the notes will be populated, this will contain the **Start Time, End Time, the Component Code, Room and Seat Number**. However, this will also enter a note for absent candidates if this is done on the day of the exam.

It is possible to apply these notes for exams in the future which could be beneficial to the teaching and pastoral staff. For any future dates the above message **Set** 



**Attendance from Exams** will be replaced with **Set Attendance Notes from Exams**.

**Managing Absent Candidates** – Once you have applied the notes to the exam, any candidates that are absent, select the note (by selecting the red triangle next to the attendance mark) and then delete the note this will ensure that the note is not written back into the MIS system.

**Note** – It is also possible to add a free text note into the box by selecting the white triangle and entering a comment.

#### **Step 4 – Submitting the Attendance data**

Once the exam attendance data has been managed and the notes have been entered, this data can be submitted and written back to the Centre's MIS system. Select the Submit button at the bottom of the webpage.

#### **Write back History**

It is possible to see the status of the write back, navigate to the bottom of the attendance tab and select **Write back**. Any attendance data that has failed to write back there is a facility in this dialog box to retry this sync.

#### Global Search

The global search function will enable any member of staff to search for any candidate taking an exam on that specific date. The search function will display the Exam Details, Room and Seat Number the candidate will be sitting in.

# **Managing Results**



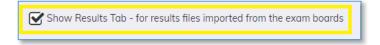
Scan the QR Code to watch a video of **Results Setup** 

Scan the QR Code to watch a video of **The Download Day** 



It's possible to import results files received from the awarding bodies and manually enter results into Exams Assist. Before the results file can be imported, the equivalent Basedata must be in Exams Assist, however, if the Basedata doesn't exist in Exams Assist the system will indicate what file is required to be imported.

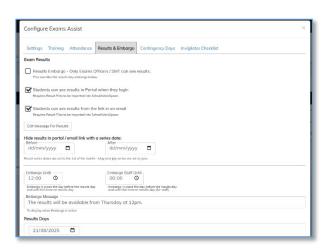
To make the **Results Tab** visible, navigate to the **Overview Tab | Edit Season | Results | Show Results Tab.** 



## **Understanding the Exam Results & Embargo Configuration**

Before the results day it is important to understand the configuration for managing the Exam Results. These configurations are global settings and not season specific. Therefore, when an embargo is set in Exams Assist, this is applied across all seasons and not just the current default season.

To configure the results and embargo, navigate to **Overview Tab | Configure Exams Assist | Results and Embargo.** This tab contains several options; we will go through each of these to ensure that you fully understand what they do.



**Results Embargo – Only Exams Officer, SMT can see results –** When this option is selected, only staff with Exams Officer or S M T Access Rights will be able to view any results in Exams Assist. This will apply across all seasons within exams assist., even if an embargo date and time has ended. With this option selected, neither candidate nor staff will be able to view any results. A message will appear in the results tab warning Centre's that this embargo is in place.

**Students can see results in the portal** – Select this option if the candidates should be able to view their results on their portal, the results will be visible unless any embargo is in place.

**Note** – Once candidates have been identified as leavers within the Centre's MIS system, their access to Exams Assist will continue for a period of 3 month. This will ensure that candidates will have access to their results past the enquiry of results period. However, if the candidates email address is linked to a Centre specific system, once they are identified as leavers their emails are no longer active, if the candidates forget their password to exams assist, there will be no way for them to reset their password as their recovery method will not be available.

**Students can see results from the link in an email** – Select this option if the Centre requires the candidates to view their results from a magic link included in a results email. With this link, the candidates will not need to log into their portal, this link will just work. As this is dynamic, if the results are amended, these changes will always be reflected when the link is selected in the future. There is no need to send another email.

**Edit message for results** – If the Centre requires any information to be displayed to the candidates regarding their results, it is possible to enter a message here. This message will appear in the results tab in the candidate's portal. This message will also appear in the candidate's link, if emailed by the school.

**Hide results in portal / email link with a series date** – If there is a need by the Centre to only show exam results from a specific date, then enter this date here. If the Centre only requires the Summer Season Results to be visible on the candidate's portal, or in the email link, then enter a date in the **Before** Date Option

**Note** – Any results entered for the Summer Season; for May, June or July, the date for all these will be set to the 1<sup>st</sup> of June in Exams Assist.

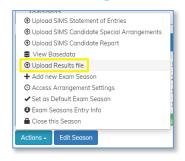
**Embargo Until/Embargo Staff Until** – This is the time that the embargo will be valid too, after this time the results will be available for the staff and candidates to view in their portal (it's possible to set different times for when staff and candidates can view their results).

**Embargo Message** – Enter the message the candidates should see when the embargo is in place. This message will be visible in the portal under the Result Tab.

**Results Days** – By entering the results dates, the results will not be available for the candidates to view until the Thursday of that week. It is important that the Centre enters the actual date of the results, the Thursday and not the Wednesday. By entering the date, which is the Thursday, the results will not be visible on the Wednesday for the candidates or staff to view.

**Results footer message** – If the Centre requires a message to appear at the bottom of the statement of results printout or a message to appear in the results tab in the candidate's portal, then enter the message here.

# **Importing Results via an EDI File**



Navigate to the **Overview Tab | Actions | Upload Results File**. Locate the file(s) that's been downloaded, then import into Exams Assist.

**Tip** – It is possible to import several results files at a time and for any season i.e. if you have 10 result files to import from multiple seasons, then these can be imported at the same time.

**Import Message** – When results files are imported, the status of the import will be displayed. If any results have failed to be imported the reason will be provided, if the appropriate Basedata is unavailable in exams assist then the results will not import. See section on **Importing Basedata**.

## **Importing Component Results File (XML File)**

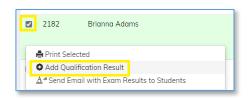
To import the xml file received from exam boards, navigate to the **Results Tab | Actions | Upload Results File**, locate and upload the xml file.

# **Adding Manual Results by Candidate(s)**



Scan the QR Code to watch a video of **Manually Adding Results into Exams Assist** 

Navigate to the Candidate Tab | select candidate(s)| Selected | Add Qualification Results.

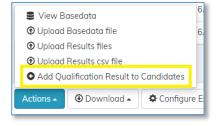




Enter the appropriate QAN or QWAD (Wales Only) code, then select Next and then enter a valid grade/mark for the candidate(s). Once a grade/mark has been entered, select the Year and Month for these results. If required, the Centre can enter an embargo date.

## **Adding Manual Results by Group**

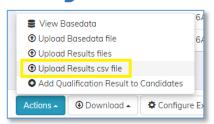
Navigate to the **Results Tab | Actions | Add Qualification Results to Candidates** and select a group (this can be any groups within the MIS or Groups Created in Exams Assist).



Once selected, enter the QAN/QWAD (Wales Only) code and select Next, then enter a valid grade/mark next to each candidate in the list. Once a grade/mark has been entered, select the Year and Month for these results. If required, the Centre can enter an embargo date.

**Note** – If a candidate is left blank then no grade/mark will be allocated to that candidate.

## **Adding Results via a CSV File**



Navigate to the **Results Tab | Actions | Upload Results CSV File**. There are a few different types of file formats that are supported.

#### **The Different File Formats:**

#### Format 1:

#### Date, UCI, QAN, Grade (the UCI can be replaced with CandNo)

- Date is the date for the qualification e.g. 30/06/2024 for a June 2024 (24/6A) result
- QAN is the QAN code e.g. 603/3139/2 with or without the "/"
- UCI is the 13-character Unique Candidate Identifier
  - o **CandNo** is the 4-digit candidate number for this Centre
- **Grade** is the grade awarded this is not validated against the QAN to check if is valid for the qualification

#### Format 2:

#### **Uploading UAL Exam Board File**

Create the following report from their website and download as a CSV:

 $(Batch\_Run\_Cohort\_ID,Start\_Date,End\_Date,Learner\_ID,Provider\_Centre\_s\_ID\_for\_learner,Given\_name,Family\_name,Qualification\_Name,RITS\_Code,Provider\_Centre\_Entity\_Name,Site\_name,Textbox32)$ 

**IMPORTANT** – When adding results manually Exams Assist DOES NOT validate the data entered, you need to ensure that you enter the correct Grade/Mark.

#### Format 3:

#### Date, UCI, [QANCODE], [QANCODE]

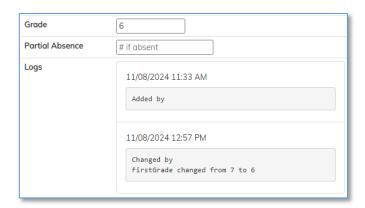
'CandNo' or 'Exam No.' can also be used instead of UCI Extra columns are ignored – a Grade of "X" will delete an entry

# **Editing Exam Results**

If exam results need to be amended, this could be due to remarks or an admin error, this is possible by navigating to the results tab and selecting the qualification that the grade



needs to be changed for. Once selected, find the candidate and select the Edit Button.



Enter the new Grade/Mark, this will then be updated for the candidate, this change will appear in the logs for that candidate.

## **Viewing absent Candidates**

To assist Centres managing their results against the absences it's possible to view the number of candidates that were missing from the exam (this feature will only work if the registers were taken electronically using Exams Assist).



When the component code is selected it is possible to see the attendance by colour. If the candidate was marked present in the exam, then the result line will be coloured in Green, then Yellow for Late and Red for Absent. A great way for double checking if all candidates that were present in an exam has a result.



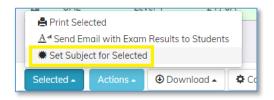
## **Viewing Results in the Staff Portal**

Once the results are imported, these will appear in the **Results Tab** listed by element. It is possible to view the results by element by selecting the element code or by subject by selecting the name of the subject.



#### **Assigning to a staff member**

The staff that can view the results are linked to the staff associated to a subject within the entries tab. If a staff member is unable to view their results, navigate to the Entries Tab and assign the appropriate member of staff to the appropriate qualification.



#### **Assigning to a subject**

Select the qualification(S) | Selected | Set Subject for Selected, once selected select the subject to assign the qualification too.

From the results tab, it's possible for the exams officer to download the broadsheet and export to excel.

#### **Viewing Subject Results**

When a subject is selected, all codes for that subject will be displayed for all candidates i.e. for history all the GCSE and GCE will appear. This can be filtered down to by Year Group as well as being able to include results from the previous year (previous season results are coloured in Yellow). It's possible to either print or download these results to excel.

#### **Printing Exam Results**

To print off the candidate's statement of results, navigate to the **Candidates Tab | Select Candidates | Selected | Print Selected and select the report called Statement of Results**.

**Note** – If you only want this Year's Results to appear ensure to select Filter Results by Dates, it will only display the results between the dates at the top of the popup box.

#### **Printing Exam Labels**

To print off Exams Labels to place on the envelopes, navigate to the **Results Tab | Select All Exams | Selected | Print Selected** and either select the report called **Candidates Address Labels or Name Labels**.

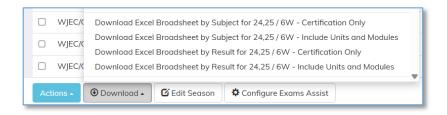
**Note** – For the Candidate Address Labels to display the names, ensure that you allow SWS to access Address from the MIS. **Schools Settings | Data | Xporter/Wonde/Arbor/Bromcom on demand settings** and ensure that **Include Student/Parent Address**.

## How candidates can share their results with their parents.

As the results belong to the candidate, the candidates can opt to share their results with their parents from their portal. When they log into their portal, in the results tab there will be the option to share their results with parents.

#### How to Download a Broadsheet.

To download the broadsheet, navigate to the Results Tab and select Download. There are several types of Broadsheets available for downloads. Each Broadsheets includes a pivot table, so Centre's can-do further analysis of the data in Excel.

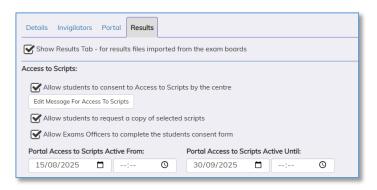


## **Managing Access to Scripts**

To allow the Centre to manage the access to scripts, for both consent and request in exams assist, the Centre will need to enable this. To enable, navigate to the **Overview Tab | Edit Season | Results Tab.** 

The Centre will have two options available; they can allow the candidates to consent to the Centre having access to their script and allowing the candidates to request a copy of their script from their portal. To allow candidates to consent to the Centre accessing their script for teaching purposes, then select **Allow Students** to Consent to Access to script by the Centre. To allow candidates to request a copy of their script via the portal, then select **Allow students to request a copy of selected script.** However, if the Centre would like to collect the Access to Script information for the candidates but don't want the candidates to request these themselves, then Select **Allow Exams Officers to complete the student consent form.** 

**Note** – Only members of staff with Exams Officers Access Rights will be able to complete this form on the candidate's behalf.



Once selected, enter the data and time for when this function should be made available to the candidates. The Centre can enter a message for the candidates; this could be the access to scripts policy that is in place. This message will appear in portal under the grant access to scripts option.

Once selected, the candidates will be able to grant access to Centre to access their scripts and if these can be used in classroom.



Once the candidates have completed the form, a new tab will appear in the Candidates Tab in Exams Assist called Post Results.



#### **Understanding the icons in the Access to Script Column:**

- Tick 1 Access to Script has been Granted.
- Tick 2 Candidate has agreed to the Script to be used in the classroom.
- The Candidates does not want their data (Name and Candidate Number) to be used in the classroom; these must be removed.
- ${}^{\dagger}$  The Exams Officers has added a note against the request.

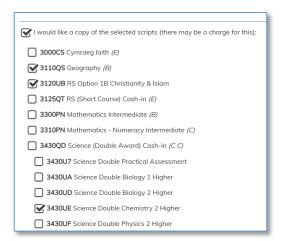
- The candidate has requested copies of their scripts, the number indicates the number of different scripts selected.

The Centre staff will be able to track centrally if consent for their scripts to be accessed

#### **Requesting Scripts (If allowed by the Centre)**

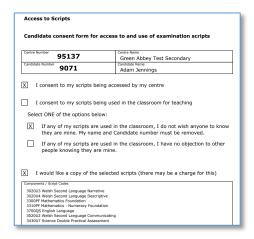
If the candidate requires a script, they can request this via their portal by selecting **I would like a copy of the selected scripts**. Once selected, the element and the components (including their results/marks for each) they have received a result for will appear. The candidate can select the papers that they require a copy for. Once selected they will need to sign the form and then select Save.

Note – For the component details to appear, the component files will need have been imported.

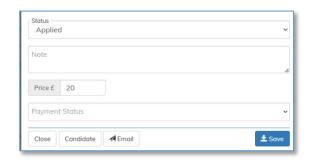


### **How to Print an Access to Script Form**

To print either a blank or a completed access to script form. Navigate to the Candidate Tab, select a Candidate | Selected | Print Selected | Results – Access to Scripts.



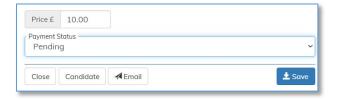
#### **How to email the Scripts to the Candidates**



Once the Centre has downloaded the scripts from the exam boards website, it is possible to email these directly from Exams Assist. To email, select the candidate from the Post Results Tab, then select email. Once emailed, the Centre can add a note indicating the scripts have been emailed, then update the status of the request.

#### **How to Invoice the Candidate for this service**

If the candidate needs to be invoiced for this service, then select the candidate that requires an invoice from the Post Results Tab. Once selected, enter an amount for the candidate to be invoiced. Once the payment has been received then the Centre can update the Payment Status.



## **Creating & Recording NEA Results**

Creating NEA gradebooks is a simple process; these are created based on the entry codes. Follow the simple steps below to create the gradebooks for staff to be able to complete.

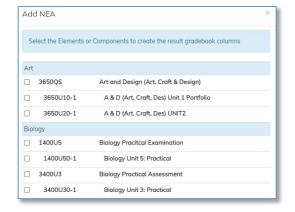
**Step 1** – Navigate to **Overview | Edit Season** and select **Show Results Tab – for results files imported from the exam boards.** 

**Step 2** – Ensure that the Entries have been made and imported into Exams Assist for the season that require the NEA to be recorded for.

**Step 3** – Navigate to the Results tab and select **Add NEA**.



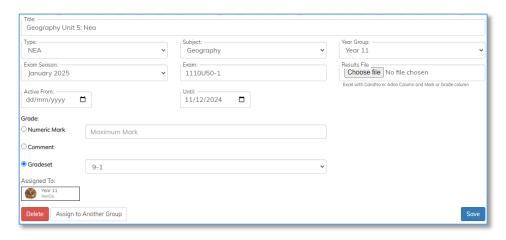
**Step 4** – Select the component that require an NEA column created in a Gradebook and select **Next**. Once selected enter a date for the columns to be visible to staff and what type of grade to be used for the Grade.



Once selected, all columns will be created in the gradebooks and a breakdown of each column, and its heading will appear in the Results Tab.



**Exam Name** – By selecting the Exam Name users will be able to view/edit details of the column selected. Details such as Column Title, Active from and to and also the trip of result that is expected.



**Gradebook Link** – This will open the Gradebook in a new Tab.

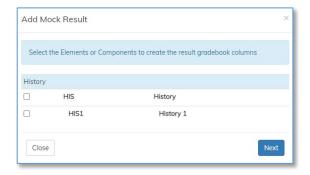
# **Creating & Recording Mock Results**

Step 1 – Navigate to Overview | Edit Season and select Season Type – Mock / In-House and Show Results Tab – for results files imported from the exam boards.

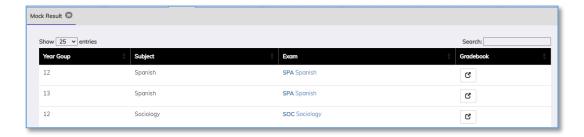
Step 2 – Navigate to the Results tab and select Add Mock Results.



Step 3 – Select all of the component that require a Mock Grade column created in a Gradebook and select **Next**. Once selected enter a date for the columns to be visible to staff and also what type of grade to be used for the Grade.



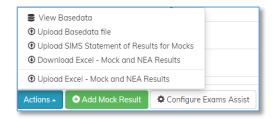
Once selected, all columns will be created in the gradebooks and a breakdown of each column and its heading will appear in the Results Tab.



## How to download and upload a spreadsheet

Once the Gradebooks have been created it's possible to download these as an excel file for the purpose of staff being able to view the data that has been entered or alternatively, the Centre can manually enter data into the spreadsheet and then upload these results to Eas.

To download/upload a spreadsheet navigate to the **Results Tab | Actions** and select the appropriate option.

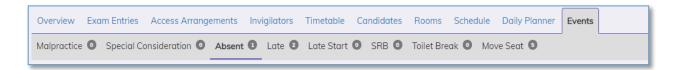


# **How to Upload a SIMS SOR for Mocks (SIMS ONLY)**

If Centres have created results Marksheets in SIMS for the purpose of recording mock results, these can be imported into Exams Assist via the TSV File for the Statement of Results.

# **Managing Events**

The event tab will display any types of events that occur in an exam room. The type of events that are displayed are Malpractice, Special Considerations, Absent, Late, Late Start, SRB, Toilet Breaks and Move Seats. Each of these events are filtered into a different tab making it easier for Exams Officers to look at a different type of event.



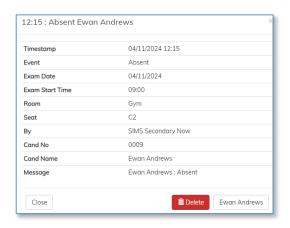
#### **How to Add a Note**

To add a note to any event, navigate to required tab, locate the candidate and select the note icon on the end of the table.

**Tip** – This is great for recording updates in relation to a Malpractice/Special Considerations case. Use the note function to record that you've notified the JCQ of an issue, record the outcome and also if the parent/candidate has been notified.

#### **How to Delete an Event**

To delete an event recorded by a staff member, navigate to the appropriate tab and select on the time hyperlink of the event and select delete.



Note – This deletion is irreversible.

# **How to Download the Events Tab Logs**

To download the Events logs, navigate to the **Events Tab | Download Exams Log**.

# **Manage Messages**

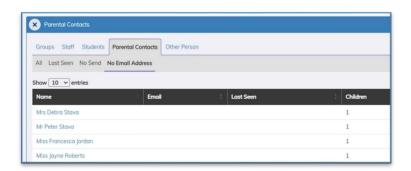
As part of Exams Assist, the Centre has the option to send emails to Staff/Invigilators, Parents and the Candidates. The tools that are available to the Centre are consistent when sending messages in area of Exams Assist. From Attendance Tracking (First Day Response), Parents Evening, Bookings, Trips, the messaging functions are all consistent.

If the Centre requires to send out SMS to Candidate's or Parents, for Exam Reminders then the Centre will need to purchase the **Full Messaging Module** – <a href="https://schoolworkspace.co.uk/Order/Messaging">https://schoolworkspace.co.uk/Order/Messaging</a>

IMPORTANT – To ensure that the delivery of emails is successful. Communicate with Staff, Invigilator, Parents and Students asking them to add the following address as a Safe Senders.

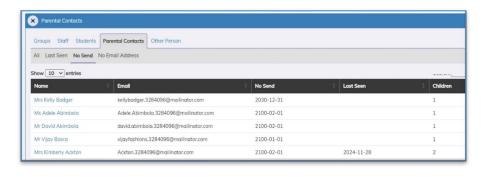
noreply@schoolworkspace.co.uk notifications@schoolworkspace.co.uk

This will stop Messages appearing in their Junk or Block Folder.



To view the people who do not have an email address sync'd into SWS, navigate to **School Settings | More Settings | Parental Contacts**. Toggle through the other tabs to view the other groups that don't have an email address in SWS.

To view a list of recipients that do not receive emails in SWS, navigate to **School Settings | More Settings | Parental Contacts**. Toggle through the other tabs to view the other groups that do not receive emails from SWS.

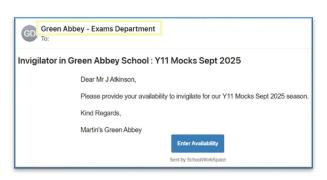


# **General Settings**



reply to email has been populated, this email address will be used as the default when sending an email. However, it is possible to amend this when composing the email. The Email From Name is a great way to identify where the email has come from. If the Centre uses a different Communication Software, then the Centre can enter in here that the Message has come from the Exams Team. So, when the email is in the Inbox this Message will be visible to the user.

In Configure Exams Assist | Settings Tab, the is a configuration to set the Reply to Email Address and the Email from Name. Once the



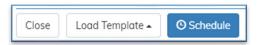
## **Omitting a Person from receiving a Message**

To stop a recipient receiving an email from SWS, Use the Global Search on the Homepage to locate the



recipient, once selected, enter a date in the Do Not Send Email Unit. Also, it's possible to add the recipient to the Blocked List and provide the reason for adding them.

# **Schedule a Message**



When composing an email in Exams Assist, it is possible to schedule the message. An advantage of this feature is being able to view the message prior to the email being sent. If the Centre

notices that there is error in the message, this can be deleted prior to them being sent. To Schedule a Message, when composing an email, there is a Schedule Option at the bottom. Once selected, the Centre will be able to enter a Date and Time for the message to be sent. Once a Date and Time have been



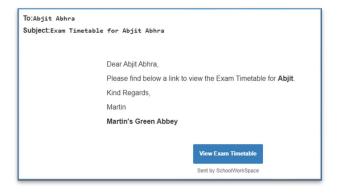
entered, the Send option will change to **Submit**. Select **Submit**, the message will be **Scheduled**.



Once the message has been **Scheduled**, the message logs popup will appear. This will give the Centre to select the **Message Status**. Once select, the Centre will see a Preview of the Message, along with the list of recipients.

If required, the Centre can either **Cancel** (Delete) the message, therefore this will no longer be sent. Alternatively, if they are happy with the Message, they can select **Send Now**.

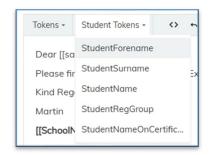




To view the message, scroll down to the recipients list and click on an email address. Once selected, the email will be displayed in a popup. Any tokens used in the body of the email; these will display what the recipient will see. The **Link Blue Buttons** will also work, so these can also be tested at this time too.

# **Mail Merge Tokens**

When creating email, the Centre can personalise the message by adding the available Mail Merge Tokens that are available. Depending on the area the emails are being sent from in Exams Assist will depend on what Tokens that will be available. The Tokens will be available in the drop-down menu on the tool bar of the compose email popup.



#### **Change the Text on the Button**



When sending emails, several of them will have an **Action Button** at the bottom. This button, when selected, will open a

new Web Browser; this could be the Candidates Access Arrangements,

Timetable or Results. If the Centre are not happy with the description of the Button, the Centre are able to amend this to display the preferred name.



## **Uploading a Document**

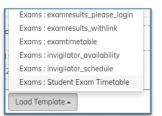
When sending emails, it is possible to attach documents. To attach the document, drag and drop the document into the **Drop Attachments Here** box. When the message has been sent, the attachment document will show in the Message History. Therefore, the Centre will be able to check that the document was sent with the email.

# **Managing Templates**



To help Centre's it's possible to create Message Templates, once these templates have been created, they can be selected when creating emails. To create/manage the Templates navigate to the **Messaging Module | Templates**. Once selected,

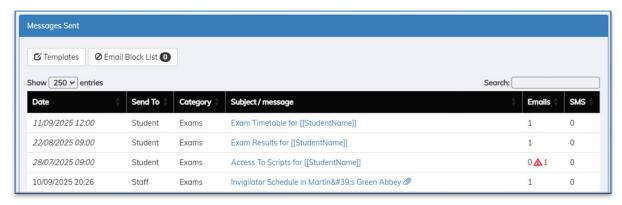
the list of pre-populated templates will appear. To amend a template, select one, edit the message and either **Save** the message, or **Save As** and give it a



#### New Name.

To create a New Template, select **New Template**. Once selected, give the template a name, and select the appropriate Category. Compose the message, including and tokens, then give the Button Text a Name. Once the message has been created, select **Save**.

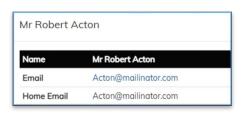
# **Message History**



To view the **History of a Message** sent from Exams Assist, navigate to the **Messaging Module** from the Main Menu. Once selected, a list of all messages sent from SWS will appear in a list. If the **Date/Time** for a message is in **Italics**, this indicates a Scheduled Message. Also displayed in the table, the number of emails Sent and the number that may have Failed.

Select a message to view specific details regarding the message. When selected, the message that was sent will appear, the list of recipients, along with the email address used and finally the delivery status for each recipient.

#### **Viewing the History for a Specific Recipient**

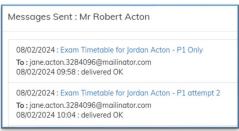


To view the messages that has been sent to an individual person, such as a Staff Member, Invigilator, Parent or Candidate, navigate to homepage and search for the individual in the Global Search at the

top of the webpage. Once the person has been selected, the Centre can click on the email address

click on the email address and the list of all sent messages will appear, it will also display the status of the message. If the person clicks on the Message Subject,

08/02/2024:E
To: jane.acton.
08/02/2024 09



#### **Email Blocked List**

then the email will appear.

If an email has been sent to a person but this has been rejected/declined for any reason by the recipients email provider, then they will be added to the Blocked Email List in SWS. Once the email address is marked as blocked, no more emails will be sent to that person. To remove these from the blocked list, navigate to the **Messaging Module** and select **Email Blocked List**.

**IMPORTANT** – Before unblocking an email address, ensure that the person has added **SchoolWorkSpace** as a save sender. Otherwise, once the email is sent again, it will just go back into the Blocked List.

To add an email to the blocked list, navigate to the Email Blocked List, then select Add. Once selected, enter the email address along with a reason for adding the person.

#### The Importance of adding SchoolWorkSpace as a Safe Sender

Adding an email address to a safe sender list is crucial for ensuring that important communications are not mistakenly filtered into spam or junk folders. This practice enhances the reliability of email correspondence, allowing users to receive messages from trusted sources without interruption. By designating SchoolWorkSpace as a safe sender will ensure that vital information is received.

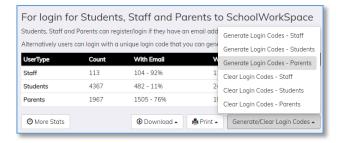
## How to add SchoolWorkSpace as a safe sender

- Open your email client or service settings.
- Locate the Safe Senders or Whitelist section.
- Enter the email address you wish to add.
- Save the changes to update your settings.
- Verify that the email is now listed as a safe sender.

# **Configuring the Candidate Portal**

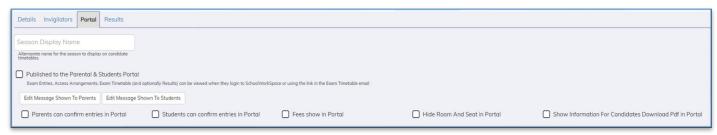
Parents and Candidates can log into the Portal either by the email registered with the Centre or the Centre can create login codes and give these to the Parents/Candidates.

# **Creating Login Codes**



To create codes for the parents or the candidates to log into the online portal, navigate to **Centre Settings** | **Other Settings** | **Setup logins**. Select **Generate Login Codes**, once created you will be able to download or print these codes for distributing.

# **Candidate Portal Setup**



To configure what the Candidates and Parents can view on their Portal, navigate to **Edit Season | Portal**.

**Season Display Name** – As the Centre are unable to amend the Season Name in their MIS system or in Exams Assist. Therefore, If the Centre needs to name the Season something the Candidates would relate too, then enter this here.

**Published to the Parental & Students Portal** – Select this option to allow the Candidates and Parents to view the Candidates Entries, Access Arrangements and Timetables in their Portal.

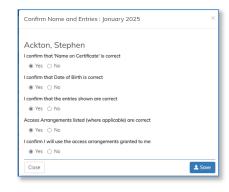
**Fees Show in Portal** – Select this option if the Candidates and Parents should see the costs of each individual Exam they are entered for.

**Hide Room and Seat in Portal** – Select this option if the Centre do not want the Candidate and Parents to view the Room and Seats a Candidate has been allocated too.

**Show information for Candidate Download** – Centre's can upload a document that the Candidates can download from their portal. This document is uploaded in **Configure Exams Assist | Settings | Information for Candidates PDF**.

For an External Season, to display the Results to the Candidates navigate to **Overview Tab | Configure Exams Assist | Results and Embargo.** 

**Note** – If the Centre doesn't want the Candidates Access Arrangement to appear in their Portal, select the following in **Configure Exams Assist** - Do not display **Access Arrangements on the Student Portal**.

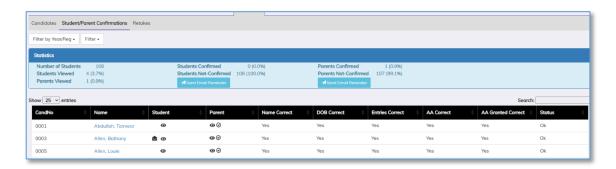


# Allowing Candidates and Parents to Confirm Entries

To allow either the Candidates or Parents to view/confirm their entries navigate to **Overview | Edit Season | Portal and select Parents and/or Candidates can confirm their Entries in the Portal**. Once selected, Parents and Candidates will be able to view their entries and then can confirm that the following are correct – Entries; Access

Arrangements; Name on Certificate and Date of Birth. From the Edit Season it's also possible to add a note to explain to Candidates / Parents of what that they are required to do.

Once the data has been submitted by the Candidates / Parents the results will appear in the Candidates Tab.



### **Sending Reminder to the Parents and Staff**

To help manage the confirmation of entries, it's possible to send reminder emails to both parents and the candidates. To send these messages, navigate to the **Candidates Tab | Student/Parent Confirmations** then select **Send email reminder**. This email will only go to the parents or candidates that haven't confirmed their entries.

### **Adding a Message to the Portal for Results**

Navigate to the **Overview Tab | Configure Exams Assist | Results & Embargo** and select **Edit Message for Results**, then enter the message you wish the candidate to view.

Note - This message will be visible even if the results are embargoed.



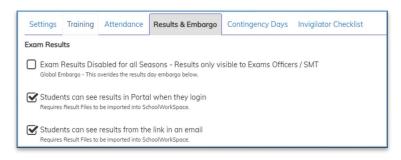
**Tip** – Add any information the Centre would like the candidate to see, such as the procedure for EAR, Grade Boundary Links etc.

### **Candidate Allowing Parents to View their Results**

Within the Candidates Portal there is option for the candidates to allow their Parents/Carers to view their results in their portal.

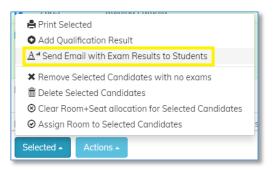


# **Emailing Results to Candidates**

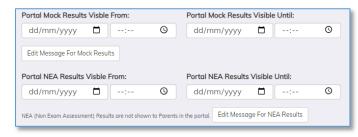


To allow candidates to view their results via the email, navigate to the **Overview Tab** | **Configure Exams Assist** and select **Students** can see results from the link in an email.

Once the above has been enabled navigate to the candidate tab, select or filter the group of candidates that results need to be emailed too. Once selected navigate to **Selected | Send email with exam results to students**. Create a message and then send to the candidates (the link to the results will automatically display on the bottom of the email).

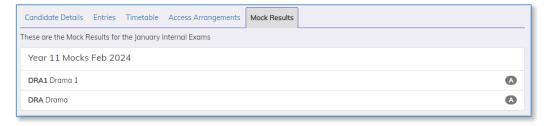


# Allowing Mock Results and NEA to display on the Portal



To allow Mock Results or NEA to be viable on the portal, navigate to the **Overview | Edit Season | Portal** and enter a date to and from for these results to be visible on the portal.

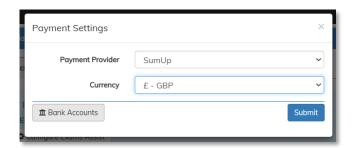
It is also possible to add a message to be visible for the candidate to see in the portal, this is great for explaining the Centre's procedures for appealing their NEA marks.



# Managing Invoices How to Setup the Module

To setup the module, there will be the need for the Centre to create a SumUp Account as this is the payment system that is used by SWS. Once the account has been created, follow the following steps:

Navigate to **School Settings | More Settings | Payment Settings.** 



Ensure that Payment Provided selected is **SumUp**. and the currency is **GBP**.

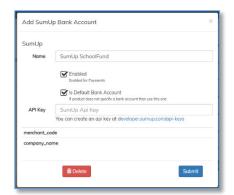
Select Add SumUp Bank Account.

Enter a Name for this Account – **SumUp SchoolFund** 

Select **Enabled** 

Select if this is to be the default account to be used with the Invoice Module.

**Note** – The school may be required to create several SumUp accounts. Once for the School Account, one for School Fund and another for School Trips. Remember, this module can be used to create and send any invoices to students/parents in the school.



Select the link that will take the Centre to the SumUp website to get the required API key to link everything up. Once setup the Centre will be ready to send out invoices from the module.

**Note** – The staff that need to access this module will need to be allocated to the **Accounts** security group in SWS. Navigate to **School Settings | Staff Roles.** 

# **Creating an Invoice**

To create an invoice, navigate to the **Invoice Module** and select **Add**.

**Title** – Enter a title for the invoice.

**Category** – Select a category for the invoice.

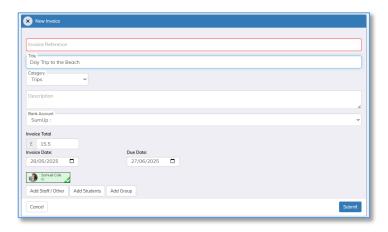
**Description** – Enter, if required a description for the invoice, this information will be visible to parent/candidate when they open the invoice.

**Bank Account –** Select which Bank Account the money should be deposited into.

**Invoice Total** – Enter the total amount for the Invoice.

**Invoice Date and Due Date –** Enter the invoice date, and the due date for the invoice needs to be paid by.

Add Staff, Student or Group - Add the candidates or staff that needs to be invoiced.



# **Managing Retakes**

Once the Exams Officer has identified the candidates that require to be invoiced for the retakes. These candidates will appear in the Invoice Module, ready for the Finance Department to email these out to the parents or candidates. There is no need to create these in the Invoice Module, all retakes can be managed in Exams Assist.

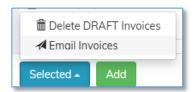
### **Managing Access to Scripts**

Once the Exams Officer has charged candidates for the Access to Scripts Service, if the invoice module has been setup these charges will appear ready for the Finance Department to email these out to the Candidates. There is no need to create these in the Invoice Module, all Access to Script Request Charges can be managed in Exams Assist.

### **Editing an Invoice**

To edit an Invoice, select the Invoice ID number. Once selected, any information within the invoice can be edited. There may be the need to mark the invoice as Paid, as the candidate has brought cash into school to pay for the retake and not using SumUp. Once paid, the Centre can record the payment method and payment date.

# **Emailing and Invoice**



Once the finance department are ready, the invoices can be emailed to the parents/candidates for them to be paid. To email these navigate to the Invoice Module, select the invoices that need to be sent, then **Selected** | **Email Invoices**.

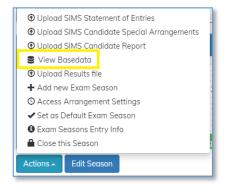
# **Managing Basedata**

For Centres to import their results into Exams Assist the appropriate Basedata will be required in the system (The most common Basedata will have been imported). The Basedata is required as results file doesn't contain any information about the qualification only the result/grade.

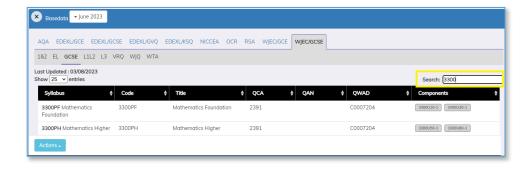
Centres that require to import their Edexcel 7b File then they will need to import the Basedata received from the exam board.

### Viewing/Managing and importing Basedata

Navigate to the Overview Tab | Actions | View Basedata



The Basedata is broken down into seasons, then exam board and finally each individual level. To view the Basedata for any qualification, navigate to the appropriate season, select the awarding boarding then the level and use the search functionality to locate the appropriate code.



If the required Basedata is not in Exams Assist it's possible for this to be uploaded, navigate to the Basedata table, **Actions | Upload Basedata File**. Locate the .zip file and import.

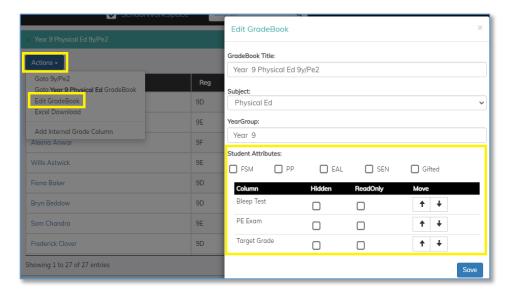


**Tip** – You can import several Basedata files at once, when importing the files select several files and import.

**Important** – All Basedata files must be uploaded into EA before results files can be imported. Most common Basedata files will have already been imported, but there may be a need to import Edexcel BTEC specific files.

# Managing Gradebooks How to Edit a Gradebook

To edit the gradebook, select **Actions | Edit Gradebook.** From this dialog box you will be able to add student attributes such as FSM, EAL or SEN. You can also hide or make a column read-only and finally you are able to move the order of the columns by selecting the up and down arrows.



**Note** – The Student Attributes will only display if the Centre allows the data share of this data item. To able this additional data, navigate to **School Settings | Data | Xporter on Demand Settings.** 

#### How to add Exam Codes to a Gradebook

To add exam entry codes to a gradebook, navigate to a gradebook, then select **Actions | Edit Gradebook** and enter an Exam Entry Codes in the appropriate box.

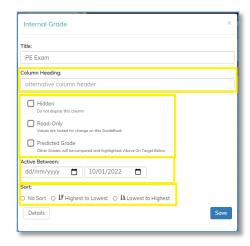
# How to view a result for an individual Pupil

If you select a pupil in the gradebook, you will be able to view the results for that individual pupil. It will also display the date and the name of the teacher that entered the grade. It is also possible to add a new grade, and the old grade will be stored in the history.

It is also possible to print these set of results for this individual pupil by selecting 'Printable Version.'

### How to edit a column heading

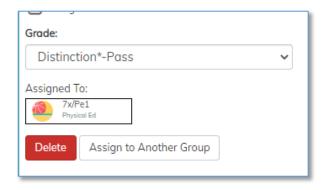
It is possible to edit the column of a grade by clicking on the column heading. From this dialog box you will be able to give the column a new shorter heading, hide a column, make a column read-only or make the column a predicted grade. It is now possible to sort the Gradebook by a column from this screen.



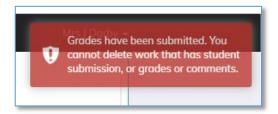
#### How to delete a column

If you have created a column in error, it is only possible to delete this if no grades have been recorded. To delete the column, you will need to edit the **Mock Grade**. Select the column heading and then select **Details** (See above). When you view the **Mock Grade**, you will be able to select **Edit Mock Grade** button.

Scroll down to the bottom and select **Delete**.



However, if you have entered some grades / results you will have an error message.

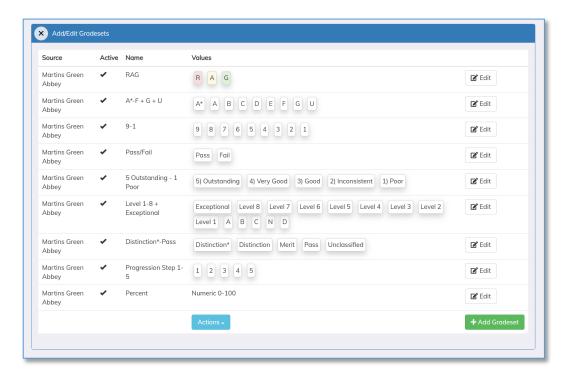


#### How to download a set of results

To download a set of results to an excel spreadsheet, select **Actions** and then **Excel Download**.

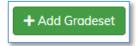
# **Managing Gradesets**

From **School Settings Select Other Settings | Gradesets**, Centres will be able to view/manage the gradesets.

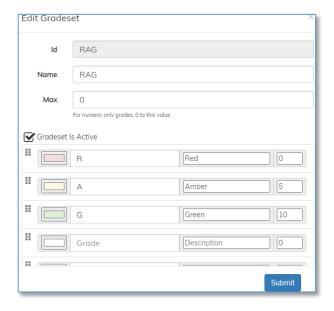


#### **How to Add New Gradesets**

Navigate to Manage Gradebooks and select Add Gradesets.



#### **Gradeset Properties**



**ID** – Give the Gradeset a unique ID.

Name – Give a unique name to the Gradeset.

**Max** – Enter a Maximum Value for a Numeric Grade Only.

**Colour** – Select the appropriate colour associated to the grade.

**Grade** – Enter the appropriate grade type such as A\* to G or 9 to 1 etc.

**Description** – Enter a description for each grade entered.

Value – Enter a value for each grade.

# A Guide to Staff on using SWS/Exams Assist Getting Logged in

Navigate to the following website - https://examsassist.co.uk/

Select – Login / Register, then Login to SchoolWorkSpace



The username will be your Centre email address, the address that's recorded in the Centre MIS. If you've yet to set a password, select the 'Forget Password' link and a 6-digit code will be sent to your email address. Enter this into the software and create and confirm a new password.

## **Staff Homepage**

Staff will be able to access a vast amount of information from their homepage (this will also be depending on the modules purchased). By default, teaching staff (if allocated to the Teaching security group) will be able to view the Exams Tab, Group Tab and the Timetable Tab.



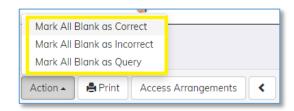
The Exam Tab will display the entries that have been assigned to the staff member to be reviewed, a list of all exams that has been created by groups, Results and any Invigilation Scheduling associated with the staff member.

### **Reviewing the Entries**

To view and check entries, select an element and you'll see a list of the candidates in Surname order. You are able to mark each entry with either being **Correct**, **Query** or **Incorrect**.



Or alternatively you can navigate to **Action** at the bottom of the table and select an appropriate option (see below).



Once you've gone through, checking the entries you will notice that the colour of the rows will change to either green, orange, red or stay white if no selections are made. If a member of staff marks an entry as a 'Query' or as 'Incorrect' a dialog box will appear for them to give a reason for this decision.



Once the comment has been applied this can be viewed next to the candidate. SMT members will then review these and are able to either decline or approve these requests. These will be visible to the member of teaching staff, they will too be able to add a comment which can be viewed underneath.



It is also possible (if required) to Add Candidate if they have been omitted from the entries. Navigate to the bottom of the list and select **Add Candidate** and you'll be able to search any pupil within the Centre, select the pupil and they will be added to the list ready for a member or SMT to approve. These entries will be marked as 'Additional' in the entries table until the pupil is added in the MIS. Once the entry is made the candidate would appear correctly in Exams Assist ready for a staff member to mark as 'Correct.'

A summary of these allocations can be seen at the top of the table.

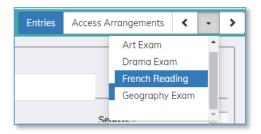


Once you've made your amendments you will need to change the **Status** to **Action required**. These amendments will be review by a member of the SMT and then actioned by the Exams Officer as necessary.

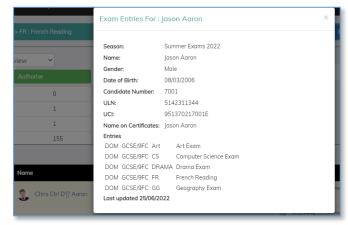
Once you are happy with these entries you are able to **authorise** these by selecting the **Green Authorise Button** – Once 'Approved' no further actions will be possible.

If you need to print a copy of these entries, there is a **Print** option at the bottom of the list of candidates.

It is also possible to switch between each entry that have been applied to a member of staff by selecting the arrow down at the top of the screen.



To view the entries for an individual, just select the candidates name and their entries would appear in a popup dialog box.



### **Viewing the Entries by Subject**

To assist you review the entries an additional view has been added – **View by Subject**. This view will display all component codes in a table format. This view to great for modular/tiered exams as you'll see all the entry codes acrooss the top and the candidates down the side. To view the entries in this view, from your homepage select an element that requires checking, once the page has opened select the **View by Subject** button. From this view your able to change subject that has been assigned to you and also filter to a different level.

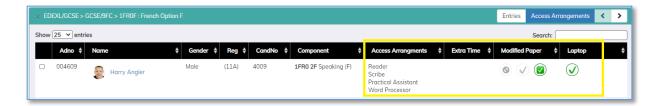
You have the same functionality as completing the review by list, select the column header of a element and a popup box will appear which will give you the ability to **select all blanks as correct, incorrect or query**. Once checked you are able to approve these from this view too. Any notes added to a candidate will be indicated by a flag next to the question mark symbol.

### **Viewing Access Arrangements**

It is possible for you to view the access arrangements in place for the candidates entered for the specific element (or by component if this data has been imported). To toggle to the Access Arragements view, select 'Access Arragements' at the top of the screen.



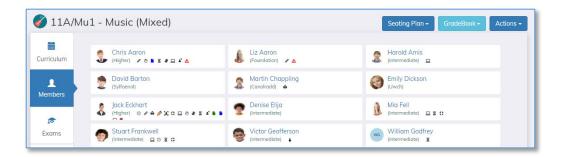
You will then see the list of the candidates that have any kind of special arrangement in that Element / Component. It is also possible to view if a 'Modified Paper' or 'Laptop' is required for that examination (These will have been indicated by the EO or the Centre SENCO).



To view Access Arrangements for Candidates within a staff member teaching classes, staff can select the Group Tab, then select a Teaching Class.



Select the appropriate group, then Members. A list of candidates within that group will appear with any Access Arrangements Icons assigned to them.



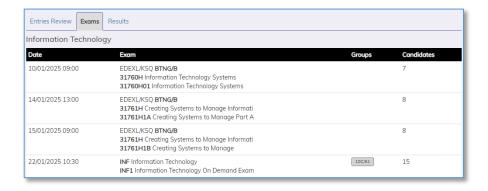
### **Viewing Results**

Teaching staff will also be able to view the results assigned to them but also the results for the whole season by element. Also (if applicable), you will be able to view the previous year's results too.

To view individual candidate results, use the global search at the top of SWS and search the candidates, once located select the Exams Tab then Results.

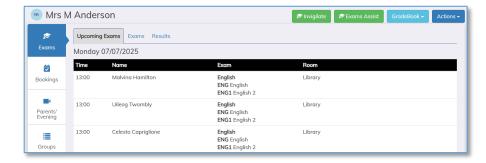
# Viewing Internal/External Exams assigned to your Groups

To view any exams assigned to a staff members group, select Exams from the Homepage and then the Exams subtab. This will display any exams that are created/assigned to a group.



### **Viewing Upcoming Exams**

For staff to view the upcoming exams for a group of students, they can view this from their homepage. Navigate to the homepage, locate the group of candidates

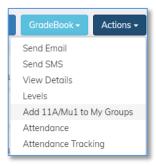


# **Additional Functionality for Staff**

From this view, staff can select a candidate and view their details, timetables and exam timetables.

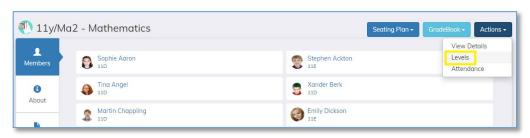
### **How to assign Groups to a Homepage**

If as a staff member you require to view a group that you're not assigned too, then it's possible to have these appear in your Group. Use the Global Search at the top of SWS and search for the class, once the group's homepage, navigate to **Actions | Add x to My Groups**.

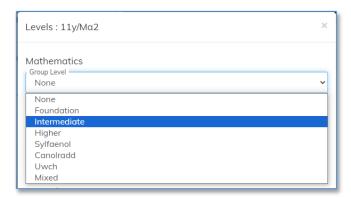


# **Assigning Levels to Teaching Sets**

Select a teaching class that need levels assigning too, view the members of the Group by selecting Members. Then navigate to **Actions | Levels**.

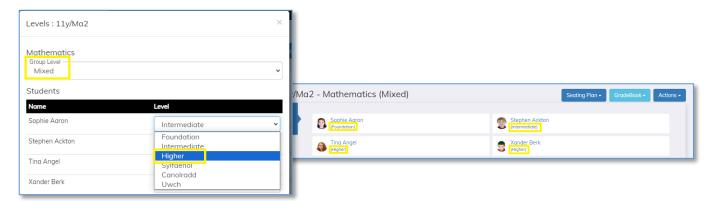


Select a level most appropriate for each candidate within the class. A global level for the whole class can be selected such as Intermediate and then submit. This will assign the whole class as working at this level.





However, if the class is working at a mixed level, then select Mixed, When Mixed is selected the classroom teachers will be able to assign a level to each candidate. Once a level has been assigned to each candidate select Submit.



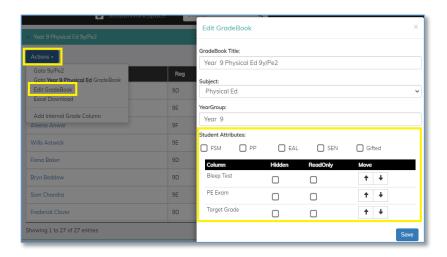
## **Accessing Gradebooks**

If there is a need to record any NEA or Mock results/marks in Exams Assist, then this is possible. From the Staff Members homepage, you will see any Gradebooks that have been created for you by the Exams Officer. Navigate to your **Homepage | Gradebook** and select the appropriate Gradebook. Once selected complete the appropriate column.



## **Editing Gradebooks**

To edit the gradebook select **Actions | Edit Gradebook.** From this dialog box you will be able to add student attributes such as FSM, EAL or SEN. You can also hide or make a column read-only and finally you are able to move the order of the columns by selecting the up and down arrows.



Note – The Student Attributes will only display if the Centre allows the data share of this data item.

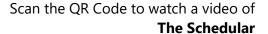
# **Adding Exam Codes to a Gradebooks**

To add exam entry codes to a gradebook, navigate to a gradebook, then select **Actions | Edit Gradebook** and enter an Exam Entry Codes in the appropriate box.

# A Guide to Invigilators



Scan the QR Code to watch a video of **Providing Availability** 



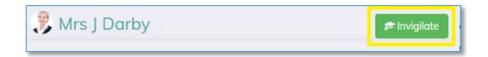


There are two ways to access the invigilator schedule, the first is by opening the **Magic Link** that you have received from the examinations officer or alternatively you can log into exams assist:

#### https://examsassist.co.uk

Select **Login / Register** then **Login to SchoolWorkSpace**. Enter your email address and as you've yet to login, select **Forgot Password**, a 6-digit pin will be emailed or text to you, enter this into exams assist and you'll be prompted to create and confirm a new password.

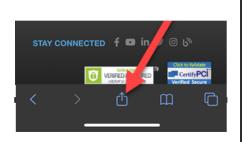
Once logged in, select Invigilate.



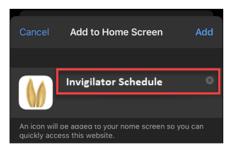
To assist you during the examination period we advise that you save this link as an **Icon** on your mobile device, this Icon would then appear on your homepage so that you don't need to refer to the email daily.

#### Creating the icon on an iPhone

Open the link in Safari and tap the Share Button at the bottom of the screen. Scroll down and select **Add to Home Screen** and then give the icon a new name and then press **Add**.







#### Creating an icon on an Android.

Open the link in 'Chrome,' tap the menu icon (3 dots in upper right-hand corner) and tap 'Add to home screen'. You'll be able to enter a name for the shortcut and then Chrome will add it to your home screen.

#### **Invigilator Availability**

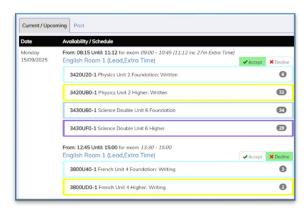
At the start of an exam season the Examination Officer will ask you to provide the dates that you are available to invigilate, this may include two or more seasons. On opening the link, you will be able view the available dates, you will be required to select the dates and sessions that you are available. As you provide your availability you can add a note against each day, use this to inform the EO of any issues you may have on a specific date. On completing the form select **Submit** at the bottom of the page.

However, if you are not available to invigilate during the season you can just select – **Not Available** or alternatively, if you are available for every date, then you can select – **Is always available**.

As the Exams Officer schedules you to a room, these allocations will appear on your schedule. Once you've been allocated to a room you will no longer be able to amend your availability for that date. If you require to amend/cancel a date you will need to contact the Centre to arrange this.

**Past Schedule** – To help you keep track of your previous schedule, this can be viewed by selecting the **Past** tab in your portal.

# **Confirming Availability**



Once scheduled to a room (depending on the Centre Setup), you may be able to accept or decline the allocations. As you are unable to amend your schedule once assigned to a Room, then if you are no longer able to invigilate a session, you will be able to Decline the Allocation.

# **Invigilators Functionality**



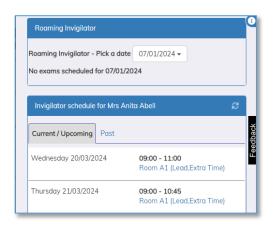
Scan the QR Code to watch a video of **The Invigilators Portal** 



Scan the QR Code to watch a video of **Invigilators Basic Functions** 



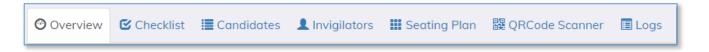
Scan the QR Code to watch a video of **Invigilators Additional Functions** 



Once assigned to a room you will be able to select a room and view the exam details, invigilators and your role within the room. The full invigilator functionality will become available up to 24hrs of the exam - the attendance registers and seating plans. These are available the day before so you can assist the Exams Officer in the preparing the room. You will not be able to complete the attendance registers and other tasks until the actual day of the exam.

# **Invigilators Daily Note**

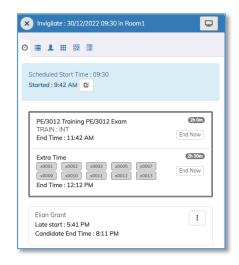
Once a room has been selected on the day of the exam you will see 6 Tabs at the top of the screen (All these tabs will only show on the day of the exam, the logs tab will only appear when an action has been taken).



**Tab 1 – Overview** – This will provide you with information about the exams taking place in the room. Details such as the name of the exams, length of exam, the official start as well as any candidates with Extra Time. This is where the Lead Invigilator will mark that the exam has started and when each individual exam has finished in the room.

This tab will also be where the Invigilators will be able to request either IT Support, General Assistance, add a comment against the room or pause an exam in an emergency. If a candidate has been marked as starting the exam late or have used their SRB, these candidates including their new end times will appear in this tab. This view will help the Lead Invigilator keep a track of different end times in the Exam Room.

The computer icon at the top right corner of these screen enables the invigilator to display the **Exam Room Viewer** on a screen for the candidates to see the exam details such as start and end times. This can be used instead of putting the exam content on the whiteboard within the exam room.



**Tab 2 – Checklist –** Listed in this tab are the items that the Centre requires the invigilators to confirm that have been done in the exam room. This list will include items that need to be selected before, during and after the examination.

**Note** – This functionality can be assigned to the Lead Invigilator only, this is determined by the Centre.

**Tab 3 – Candidate List** – This tab displays the names of the candidates that are sitting the exams in that room and is sorted in Candidate Number order. In this tab the invigilators/staff will be able to complete the registers by marking the candidates either present or absent. When marked absent another option will appear to mark the candidate **late** - this can be updated to late when the candidate arrives on site, this can be done by a member of staff outside of the exam room (This time can be used to prove the candidate arrived under formal supervised supervision within the 60min of the official start time). Once the candidate has been marked late, a **Late Start** button will appear, the invigilator can select this when the candidate actually starts their exam (once selected this will calculate the **End Time** and the details will appear on the overview tab). It is also possible to view the candidates that have requested a laptop, a modified paper, Extra Time and any additional notes for the candidate by selecting the **3 Dots button (Additional Actions)**.



**TIP** - It's possible to mark all absent candidates first for the purpose of getting these chased up and then selecting **set all Blank as Present** which can be found at the bottom of the attendance register.



**Tab 4 – Invigilator Attendance** – It is possible to record the attendance of the invigilator/staff within an exam room.



**Tab 5 – Seating Plan** – This tab provides/displays the same information as above, but rather than being displayed in a list it is shown as per seating plan for that room.



**Tab 6 – QR Reader (Optional)** – This is used to complete the registers by scanning the QR Code on the candidate's desk. Once you've selected this tab it will ask to access your mobile camera so it can scan the code. Allow this software to access the camera and then hold the phone above the candidate card and their details will appear on your device ready for you to mark them Present, Absent or Late.



**Tab 7 – Logs –** This tab displays any actions taken in the Exam Room, from completing the register, marking the candidate late or recording an SRB/Toilet Break in a room.

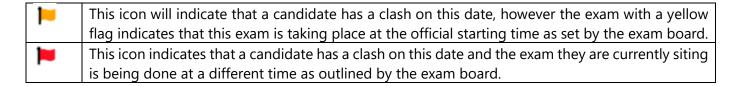
# **Access Arrangements Icons**

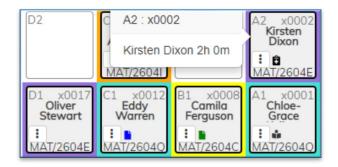
Reader	ů	Scribe	<b>A</b>	Practical Assistant	•
Supervised Rest Breaks	☒	Signer	*	Computer Reader	•
Prompter	r¢	Note		Medical	Ê
ARA	44	Dictionary		Separate Room	[4]
Reading Pen		Extra Time	()		
Green Paper	<b>L</b>	Blue Paper	-	Purple Paper	<u></u>
<b>Green Overlay</b>		Blue Overlay		Purple Overlay	
Yellow Paper	<u> </u>	<b>Grey Paper</b>		Pink Paper	
Yellow Overlay		<b>Grey Overlay</b>		Pink Overlay	
Red Paper	Ľ	Orange Paper		Coloured Paper	<b>&gt;</b>
Red Overlay		<b>Orange Overlay</b>		<b>Coloured Overlay</b>	

If a modified paper has been ordered from the JCQ for a candidate then the icon below will appear on the seating plan, attendance register and the candidate card. If the candidate has requested either a laptop or a computer reader for their exam, then the icon below will appear in the same documents as the above.

<b>Modified Language Paper</b>	9	Laptop	Computer Reader	•
Dictionary				

#### **Clash Icons**





#### **Additional Actions**



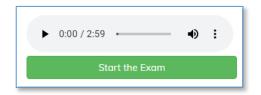
The Action Icon will bring a pop-up box providing greater information about the candidate. The Candidate Name/Photo, a list of their Access Arrangements, Notes and finally a log of everything that has been recorded for that candidate in the exam. It's also possible to record various actions such as SRB, Toilet Break and Enter a Note.

**Note** – A candidate might be entitled to a modified paper, laptop or a computer reader and this may appear in their record when you select the additional action button, but the icon doesn't appear on the seating plan. The reason for this would be the candidate has not requested the use of a laptop or a computer reader for this exam.

### **Invigilators Speech (Optional)**

There is the ability to play the invigilators speech to the candidates from the Exam Room Viewer. Centre's have the option of uploading their own speech to be played to the candidates before every exam. Once played this is recorded in the Room Logs.

**Note** – If the Centre is using the Exam Room Viewer and the Invigilators are using their Mobile Device, it is not possible for the Mobile Device to control the audio file on the laptop. The audio file needs to be played from the device the PA is connected too.

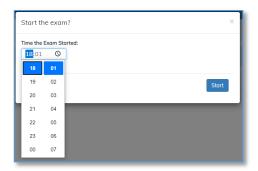


# Starting and Ending the Exam

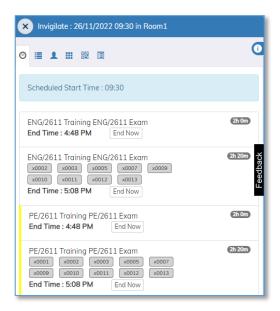
Once the attendance register has been completed and either the **Invigilator Audio File has been played or the Warning to Candidates** has been read out the next process is to start the examination. Select the **Start the Exam** button and a confirmation dialog box will appear which includes the ability to edit the start

time. It's possible to edit the start time in case the exam was started later on the mobile device to what the exam board states. Once the start time has been entered the end times will all be calculated?

Once the exam has started the invigilator/roaming invigilator is able to record a number of actions against either the room or the candidate (these additional functions are only available once the exam has started, and the candidate has been marked present).



Once the exam has started it's possible to finish each exam in the room individually, if a room contains a number of exams with different end times each of these can be **ended** individually. Alternatively, if the invigilator/Centre doesn't wish to record this level of detail it's possible to just select **End the Exam** and this will finish all the exams in the room and give the same time for each exam in that room.

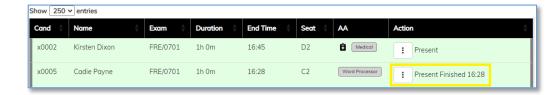


### **Ending an individual candidate**

If a candidate has completed the exam at a different time to the others in the room i.e. finished the exam early or has access to Extra Time/SRB, then they might finish later than the others. To record this end time, navigate to the candidate and select the Actions Button. Scroll down to the available actions, select **Candidate Finished**.

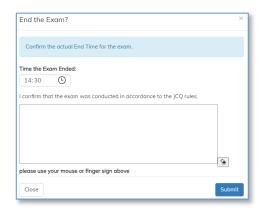


Once selected, the end time will appear next to the candidate's name on the attendance register.

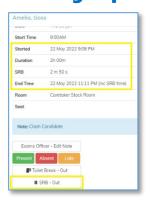


# **Signing off the Exam Room (Optional)**

Once all exams has finished in the room and the End Exam has been selected the Centre is able to configure that the room requires the Lead Invigilator to sign off that all exams were done in accordance to the JCQ regulations. Enter the time that the exam has finished, use your finger or mouse to sign and finally select Submit.



#### **Recording Supervised Rest Break (SRB)**

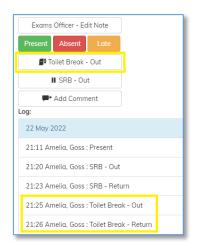


Once the exam has started and the candidate has been marked present it is possible for a member of staff to record when a candidate takes an SRB. As the start time is recorded against the candidate each of these breaks are added on to the end time, this means that the member of staff no longer needs to record these breaks manually and calculate the end time each time the candidate takes a break. All information is recorded in the room log too.

**Note** – The candidate must be entitled to SRB for this functionality to be available. Once an SRB has been recorded these candidates will appear on the overview and their box on the seating plan and attendance register will turn blue, this is to help the invigilator to keep track of these candidates.

# **Recording Toilet Breaks**

It is possible for a member of staff to record that a candidate has left and returned to the exam room following a toilet break (This time doesn't get added to the SRB time). These are also recorded in the room and candidate log. To help the invigilator keep a track of these when the candidates is marked as Toilet Out their name on the seating plan and attendance register will turn blue.

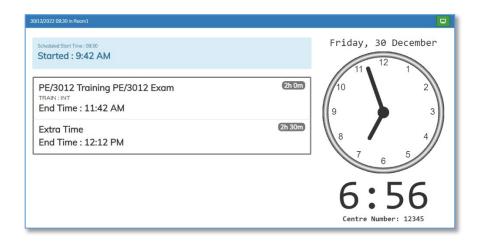


# **Adding a Comment**

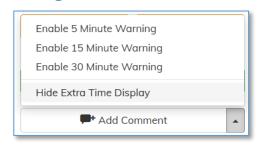
It is possible to add a comment against a candidate, by selecting **Add Comment**. Record any incidents that may occur with a candidate during that examination. These are also added to the candidate and room log.

#### **Exam Room Viewer**

To display the exam details – Exam Name; Date; Start Time; Length of Paper; Centre Number and a Clock (Digital and Analogue) can be done from any of the Invigilator's that have been assigned to that room. One the first tab (Overview) there is a **Computer Icon** when selected this turn the view into the **Exam Room Viewer** and will go into full screen mode.



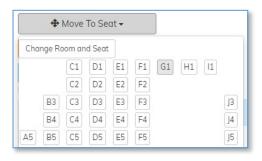
#### **Hiding the Extra Time from the Exam Room Viewer**



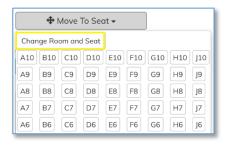
If there is the need to hide the Extra Time information from displaying on the exam room viewer, this can be done from the **Overview Tab**. Navigate to the arrow up next to the Add Comment option, then select **Hide Extra Time Display**.

# **Moving a Candidate (Seat)**

To ensure that the seating plan within an exam room remains a true reflection, you can move a candidate to another seat if required. Select the action button for the candidate that needs moving from either the register or seating plan, a dialog box will appear. Navigate to the **Move a Seat** drop down and then select the seat that the candidate has moved too, you will be asked to provide a reason for the move.

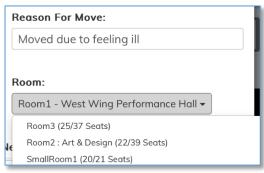


# **Moving a Candidate (Room)**



This feature is only available to the Roaming Invigilator or the Exams Officer. To move room, navigate to the attendance register and select the **Actions Button**. Select the **Move to Seat** then the **Change Room and Seat**.

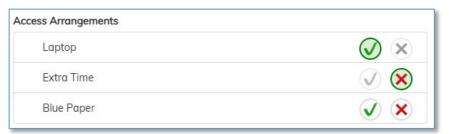
Search for the room from the drop-down menu and select, then allocate to a seat. You will also need to provide a reason for the move.



The candidate will now be removed from your attendance
Register and Seating Plan and their details will be transferred to the new room.

# **Recording Access Arrangements Used**

Invigilators can record on their portal if the candidates have used their Access Arrangements during their



exams. To record this, navigate to the attendance register, select the actions button for the appropriate candidate and scroll down to the Access Arrangements section. The invigilator will then be able to mark the arrangements that were used or not.

#### **Recording Additional Time**



If there is a need to record additional time for a candidate, then navigate to the attendance register, select the actions button for the appropriate candidate and scroll down to the **Additional Time** Button. Once selected, enter the number of minutes to add to the candidates end time and the reason for this addition. (This is a school setting; therefore, the school may not allow the invigilators to access this feature).

### **How to Pause an Exam (Emergency Stop)**

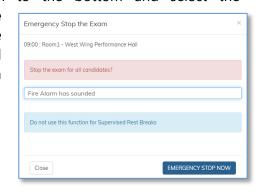


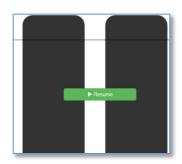
To pause (emergency stop) an exam due to an incident or emergency in the room, navigate to the overview tab (Tab 1) and scroll down to the bottom and select the

**Emergency Stop the** 

**Exam** Button. Once selected a reason for this pause will need to be provided, once submitted the clock will stop for the exam and all functionality within the invigilator link will stop until the resume button is selected.

Provide a reason for stopping the exam. The Exams Officer will also be notified of this event.





The functionality within Exam Room Viewer will become locked until the Resume button is selected. Once selected a new End Time will be calculated which will include the stopped time.

#### **Fire or Lockdown Broadcast**

If the fire alarm sounds, then the Exams Officer or Senior Leader can stop all exams centrally. Once the Exams Officer has stopped the exam a red notification will appear on your device, and a pause icon will appear on the screen. Once the exam can restart, the Exams Officer will send out a broadcast to notify of this. The Exams Officer cannot restart the exam centrally; therefore, each invigilator will need to restart them individually once all candidates are settled and ready to start.

#### **General Broadcast**

If the Exams Officer needs to communicate with the invigilators during an exam, then they can send a broadcast to an individual exam room or all room. This notification will appear on the invigilator's portal in a blue box.

# A Guide for the Parental / Candidate Online Portal How to Log in

There is the functionality within SchoolWorkSpace for both parents and candidates to log into their portal to view their exams entries, access arrangements and timetables. These can be viewed in near real-time, ensuring that parents/candidates utilise this portal will reduce the amount of paper that the Centre produces.

There are several ways in which they can log into their portal – using email address registered by the Centre; Login Code; a google account or a Microsoft account.

Navigate to the following website:

#### https://examsassist.co.uk

Select **Login / Register** then **Login to SchoolWorkSpace**. Enter your email address and as you've yet to login, select **Forgot Password**, a 6-digit pin will be emailed or text to you, enter this into exams assist and you'll be prompted to create and confirm a new password.

The parents / candidates are then advised to save this link as an **Icon** on their mobile device; this Icon would then appear on your homepage so that you don't need to refer to the email on a daily basis.

#### Creating the icon on an iPhone

Open the link in **Safari** and tap the **Share Button** at the bottom of the screen. Scroll down and select **Add to Home Screen** and then give the icon a new name and then press **Add**.







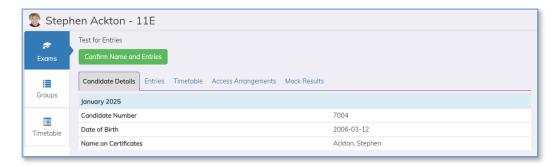
#### Creating an icon on an Android.

Open the link in 'Chrome,' tap the menu icon (3 dots in upper right-hand corner) and tap 'Add to home screen'. You'll be able to enter a name for the shortcut and then Chrome will add it to your home screen.

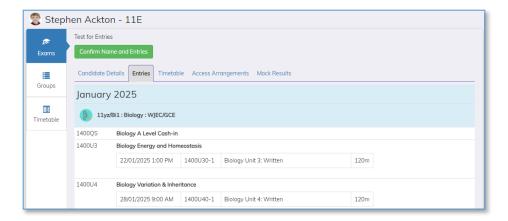
#### What can I see as a Parent or Candidate?

Once logged in you will be able to view any forthcoming exams, any groups associated and the candidate's academic timetable.

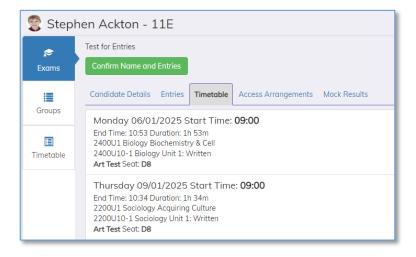
Various information available within the Exams Tab, firstly key information will be displayed, information that will appear on the exam board certificate. If any of these details are incorrect you will be able to communicate with the Centre and get the information updated.



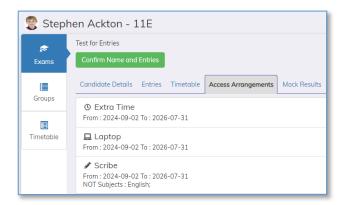
The next tab will be any entries that the candidate has been entered for, these will be external examinations. Centres may ask you via the portal to confirm that the entries and candidates' details are correct. Centres will communicate with you if this is their preferred method to confirm the exam entries.



The timetable tab will show any forthcoming exams that the candidate has been timetabled for. This could include both Internal (Mocks) and External, but also it could be any Oral Exams, Science Practical's etc. If these have been timetabled they will show in this tab.



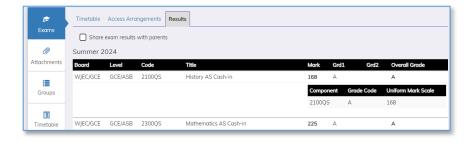
The Access Arrangements Tab will show any arrangements the candidate is entitled to during an examination.



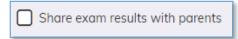
The Mock Results and Non-Examined Assessment Tab will display any results from these exams. If the Centres do not record this information in Exams Assist as they have other systems to do this then the tabs will not display.



The Results Tab will display any results of External Exams.



**Note** – Exams Results will not be showing to Parents by default, as the results belong to the Candidate. However, the candidates do have the ability from their portal to share these with their Parents.



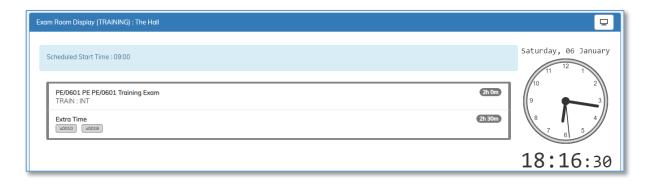
# **Access to Scripts**

#### **Exam Room Display**

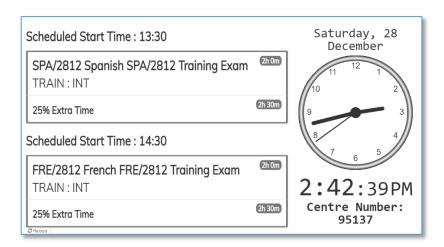
Each room has its own Exam Room Viewer that can be displayed in an exam room. The purpose of this link is so that Centres can save this on the desktop of the device in the exam room. With this link there is no requirement for the users to be logged into Exams Assist for this to be displayed, it's just a magic link for that specific exam room.

**Note** - This link contains no candidate information, it will only display the clock and the information regarding the exam. It is also possible for the invigilator to scroll forward to the next exam within that room.

Once the exam has started the details on the display will be updated to display the end times.



**Note** – This room viewer supports exams with different start times (this view is not possible from the roaming invigilators link).



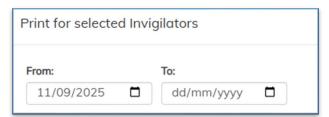
# **Printing Examination Materials Setting Favourite Reports**

There are several reports available in Exams Assist to help Exams Officers during an Exam Season. To help Centre's it's possible to mark reports that are frequently used as a Favourite, by selecting the **Star Icon** next



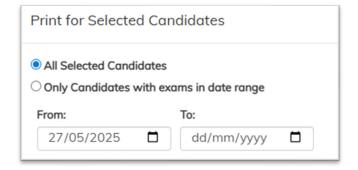
to the Report. Once selected, a new **Favourite Tab** will appear when printing a report, all other reports will appear in the **All Tab**. To remove a report from the Favourite Tab, click on Star Icon again and the report will be removed from the Favourite Tab

#### **Date Selector**

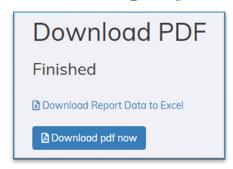


started, enabling the Centre not to print information from the past. Also, it's possible for the Centre to select to print documents for Candidates with Exams in a Date Range. This will save the Centre printing pages for candidates that doesn't have exams during the selected date range.

When printing reports from Exams Assist, it's possible for the Centre to print the documents between a certain date range or after a specific date. This is helpful if printing documents after the season has



# **Downloading Report Results to Excel**



When creating reports, it's possible to download the results to Excel. Once downloaded, the Centre will be able to manipulate or use the data contained for other purposes.

#### **Multi-Print**

If the Centre would like to print several reports at a time, this can be done by selecting Multi Print before selecting the report. Once selected, the Centre can select several reports to be generated and printed.



# **Candidate Reports**

#### **Candidate Tab**

The following Reports are best printed from the Candidates Tab, by either selecting a Single Candidate, a Group of Candidates or All Candidates. As the Reports are based on the Candidates, then print from this tab.

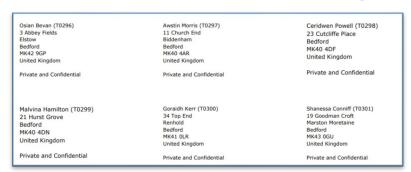
#### **Access Arrangements List**

<b>Cand No</b>	Name	Reg	Access Arrangements
T0297	Awstin Morris	10E	Extra Time
T0298	Ceridwen Powell	10B	Laptop
T0300	Goraidh Kerr	10D	Laptop Computer Reader Blue Paper
T0301	Shanessa Conniff 10D		Extra Time Computer Reader
T0302	Uileog Twombly	10A	Extra Time Computer Reader

Sort Options – **Sort by CandNo, Sort by Name, Sort by Reg group then Name** 

Available Options - Only use candidate firstname and lastname

#### **Candidate Address Labels – 21 to a Page**



Sort Options – **Sort by CandNo, Sort by Name** 

### Candidate Card – 8 Per Page



Sort Options – Sort by Name, Sort by CandNo, Sort by Reg then Name, New page per Reg then Name, Sort by Candidate Room then Name, Sort by Candidate Room then CandNo, Sort by Candidate Room then Reg then Name

Available Options - Show candidate photo, Show QRCode, Show candidate Access Arrangement Icons, Show candidate assigned Room And Seat, Only use candidate firstname and lastname. Show candidate Reg group, Show candidate Year

Group, No Border, Coloured Border Print on Perforated Paper – 8 Equal Boxes

### Candidate Card A6 – 4 per page



Sort Options – Sort by Name, Sort by CandNo, Sort by Reg then Name, New page per Reg then Name

Available Options - Show candidate photo, Show QRCode, Show candidate Access Arrangement Icons, Show candidate assigned Room And Seat, Only use candidate firstname and lastname. Show candidate Reg group, Show candidate Year Group, No Border, Coloured Border

#### **Candidate Card with Access Arrangements – 8 per page**



Sort Options – Sort by Name, Sort by CandNo, Sort by Reg then Name, New page per Reg then Name

Available Options - Show candidate photo, Include candidate Access Arrangement Icons, Show candidate Year and Reg group, Include Access Arrangement Notes, No Border, Coloured Border, Only Candidates with Access Arrangements

#### Candidate Card with Access Arrangements - A5 / 2 per page



Sort Options – A4 two per page – Sort by Name, A4 two per page – Sort by CandNo, A4 two per page – Sort by Reg then Name, A5 one per page – Sort by Name, A5 one per page – Sort by Reg then Name

Available Options - Show candidate photo, Include candidate Access Arrangement Icons, Show candidate Year and Reg group, Include Access Arrangement Notes, No Border, Coloured Border, Only Candidates with Access Arrangements

#### Candidate Card with Larger Photo - 8 per page



Sort Options – **Sort by Name, Sort by CandNo, Sort by Reg then Name, New page per Reg then Name** 

Available Options - Show candidate Reg group, Show candidate Year Group, Show candidate Access Arrangement Icons, Only use candidate firstname and lastname, No Border, Coloured Border

# Candidate Card with Photo - 8 per page



Sort Options – Sort by Name, Sort by CandNo, Sort by Reg then Name, New page per Reg then Name

Available Options - Show candidate Reg group, Show candidate Year Group, Only use candidate firstname and lastname, No Border, Coloured Border

# Candidate Card with QRCode - 8 per page



Sort Options – Sort by Name, Sort by CandNo, Sort by Reg then Name, New page per Reg then Name

Available Options - Only use candidate firstname and lastname, Show candidate Reg group, Show candidate Year Group

#### Candidate Card with QRCode and Photo – 8 per page



Sort Option – Sort by Name, Sort by CandNo, Sort by Reg then Name, New page per Reg then Name

Available Options - Show candidate Reg group, Show candidate Year Group, Only use candidate firstname and lastname, Show candidate Access Arrangement Icons, No Border, Coloured Border

#### Candidate Label – 14 per page

Name: Sadie Barclay
Year: Year 10 Reg: 10B
Cand No: T0339

Centre Number: 68000

Sort Options – **Sort by Name, Sort by CandNo, Sort by Reg then Name, New page per Reg then Name** 

Available Options - Only use candidate firstname and lastname, Show candidate Reg group, Show candidate Year Group

#### Candidate Label – 8 per page



Sort Options – Sort by Name, Sort by CandNo, Sort by Reg then Name, New page per Reg then Name, Sort by Candidate Room then Name, Sort by Candidate Room then CandNo, Sort by Candidate Room then Reg then Name

Available Options - Show candidate photo, Show QRCode, Show candidate Access Arrangement Icons, Show candidate Room And Seat, Only use candidate firstname and lastname, Show candidate Reg group, Show candidate Year Group

### **Candidate List with Assigned Room + Seat**

Sort Options – Paginate by Room, Sort by CandNo, Paginate by Room, Sort by Name, Paginate by Room, Sort by Seat, Paginate by Reg Group, Sort by Name

Available Options - **Default name format, Only use candidate firstname and lastname, Lastname, Firstname** 

A				
Cand No	Name	Room + Seat		
0001	Tamwar Abdullah	Boardroom - A2		
8000	Sara Anderson	The Gym - A1		
0015	Shay Bryne	Art Room 2 - D1		
0025	Kashi Chabra	Art Room 3 - C3		
0027	Alicia Ciprio	A2 - A3		

#### **Candidate List with Name on Certificates**

Sort Options – Paginate by Year Group, Sort by Name, Paginate by Year Group, Sort by Cand No, Paginate by Reg Group, Sort by Name

ear 10				
Cand No	UCI	Name	Reg	
T0339		Barclay, Sadie	10B	
T0296		Bevan, Osian	10A	
T0304		Capriglione, Celesto	10F	
T0301		Conniff, Shanessa	10D	

#### Candidate Name Labels - 21 per page (3 by 7)

Osian Bevan

T0296

Sort Options – Sort by CandNo, Sort by Name, Sort by Reg then Name

Available Options - Only use candidate firstname and lastname, Add Reg Group, Add candidate number

#### **Candidate Photo Book**

Sort Options - Sort by Name, Sort by CandNo

Available Options - Only use candidate firstname and lastname



### Candidate Seat Card – 8 per page

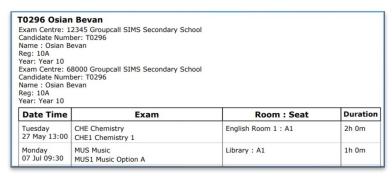


**Sort Options –** Sort by Name, Sort by CandNo, Sort by Reg then Name, New page per Reg then Name, Sort by Room then Name, Sort by Room then CandNo, Sort by Room then Reg then Name, Sort by Room then Seat

#### **Candidate Timetable**

Sort Options - Sort by CandNo, Sort by Name, Sort by Reg then Name

Available Options - Double sided printout - add blank pages, Hide Room and Seat Column, Hide Seat, Use Subject not Exam Code and Title, Include Access Arrangements, Include contingency days in footer, Print on Headed Paper (5cm), Create a zipfile of candidate timetables, Show candidate photo, Multi season



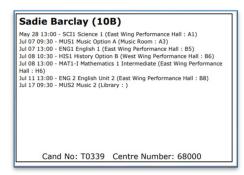
#### **Candidate Timetable Card – 8 per page**



Sort Options – Sort by Name, Sort by CandNo, Sort by Reg then Name, New page per Reg then Name

Available Options - Show candidate photo, Include candidate Access Arrangement Icons, Include Room and Seat

### Candidate Timetable Card Alt – 8 per page



Sort Options – Sort by Name, Sort by CandNo, Sort by Reg then Name, New page per Reg then Name

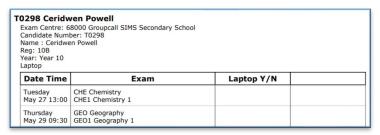
Available Options - Include Room and Seat

# **Candidate Timetable Label – 4 per page**



Sort Options – Sort by Name, Sort by CandNo, Sort by Reg then Name, New page per Reg then Name
Available Options - Show candidate photo, Include candidate
Access Arrangement Icons, Include Room

#### **Laptop and Computer Reader Required Data Collection Form**



Sort Options – Sort by CandNo, Sort by Name, Sort by Reg then Name

Available Options - Double sided printout - add blank pages, Include Access Arrangements, Print on Headed Paper (5cm), Multi season

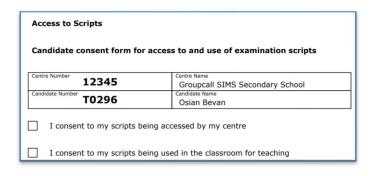
#### **Large Candidate Desk Labels – 4 per page**



Sort Options – Sort by Name, Sort by CandNo, Sort by Reg then Name, New page per Reg then Name

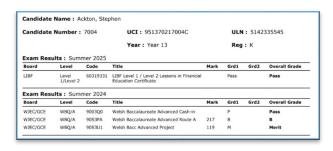
Available Options - Show candidate photo, Show QRCode, Show candidate Access Arrangement Icons, Show candidate Room And Seat, Only use candidate firstname and lastname

## **Results – Access To Scripts**



Sort Options – **A4 Sort by Candidate Number**, **A4 – Sort by Name** 

#### Statement of Results



Sort Options – **Sort by CandNo, Sort by Name, Sort by Reg then Name** 

Available Options - Double sided printout - add blank pages, Print on Headed Paper (5cm), Add Reg and Year group, Filter results by dates

## **Component Reports**

These reports are based on the Timetabled Exams, either Internal or External Season. Depending on how the Centre sorts their documents will depend on which tab to print these from. If the Centre prints reports for each room at the time, then print the following from the Room Tab. Select the Room(s), then Selected, Print Selected. Any report selected will be batch things by Room, by Date. Alternatively, if the Centre sort things by Date, then Print the following Reports from the Timetable and Seating Tab. Once an Exam(s) are selected, they will be printed in Day order then by Room.

### Allowances Card - A5 / A4 two per page

CENTRE NUMBER	12345			
Name	Cand No	Allowances	Room	Seat
Stephen Ackton	7004	<b>○□</b>	Art Test	<b>B1</b>
12/09/2025	Actual Start Ti	me :	Actual End Time :	
GER1 German 1	Scheduled	09:00 - 10:15 1h 15m	Student signature	:
	Extra Time		Used 1	Not Used
	Laptop		Used 1	Not Used
Please record the	Scribe		Used 1	Not Used
allowances used by ticking the relevant			Used 1	Not Used
box			Used 1	Not Used

### Allowances Card Alt - A5 / A4 two per page

Available Options - Add box for invigilators signature

CENTRE NUMBER	12345			
Name	Cand No	Allowances	Room	Seat
Stephen Ackton	7004	<b>©</b> □#	Art Test	В1
12/09/2025	Start Time :		End Time : including extra time	
GER1 German 1	Exam Duration Candidate Dur		us 15m (25% Extra	Time)
	Extra Time		Used 1	Not Used
Please record the allowances used by ticking the relevant	Laptop		Used 1	Not Used
box	Scribe		Used 1	Not Used
			Used 1	Not Used
Student signature :			Used 1	Not Used
			Used 1	Not Used
Invigilator signature :			Used 1	Not Used
			Used 1	Not Used

# Candidate and Component Card with Seat + Photo - 8 per page



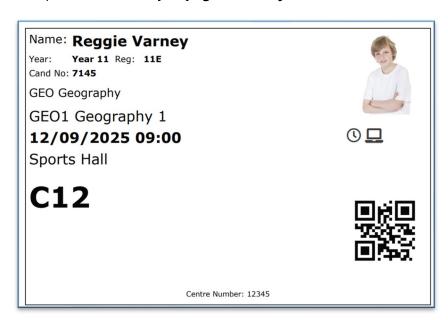
Sort Options - Sort by Seat then CandNo, Sort by Seat Snake Order then CandNo, Sort by CandNo, Sort by Name, New page per component, Sort by Seat then CandNo, Guillotine Sort: A1 page1, A2 page2 etc, Guillotine Snake Sort: A1 page1, A2 page2 etc

Additional Options - Show candidate photo, Show candidate Access Arrangement Icons, Show candidate Reg group, Only use candidate firstname and lastname, Show Seating plan

colour border, Show exam duration, Only Candidates with Access Arrangements

#### Candidate and Component Card with Seat + Photo - A5 2 per page

Sort Options - A4 two per page - Sort by Seat then CandNo, A4 two per page - Sort by Seat Snake



then CandNo, A4 two per page -Sort by CandNo, A4 two per page -Sort by Name, A5 one per page -Sort by Seat then CandNo, A5 one per page - Sort by Seat Snake then CandNo, A5 one per page - Sort by CandNo, A5 one per page - Sort by Name

Available Options - Show candidate photo, Show QRCode, Show candidate Access Arrangement Icons, Show candidate Reg group, Only use candidate firstname and lastname, Show Seating plan colour border, Only Candidates with Access Arrangements

### Candidate and Component Card with Seat QR+Photo - 8 per page



Sort Options - Sort by Seat then CandNo, Sort by Seat Snake Order then CandNo, Sort by CandNo, Sort by Name, New page per component, Sort by Seat then CandNo, By Component then Date, Room, Seat then CandNo, Guillotine Sort : A1 page1, A2 page2 etc, Guillotine Snake Sort : A1 page1, A2 page2 etc

Available Options - Show candidate photo, Show QRCode, Show candidate Access Arrangement Icons, Only use candidate firstname and lastname, Show Seating plan colour border

# Candidate and Component Card with Seat AA + Photo - 8 per page



# Candidate and Component Label with Seat - 14 per page



Sort Options - Sort by Seat then CandNo - New page per room+date-time, Sort by Seat Snake Order then CandNo - New page per room+date-time, Sort by CandNo - New page per room+date-time, Sort by Name - New page per room+date-time, New page per Component, sort by Timestamp, Room, Name, New

page per Timestamp + Component, Sort by Room, Timestamp, Seat - No page break, Guillotine Sort : A1 page1, A2 page2 etc, Guillotine Snake Sort : A1 page1, A2 page2 etc

Available Options - Show Seating plan colour border, Show candidate Reg group, Show candidate Year Group, Show candidate Access Arrangement Icons, Show candidate photo, Show exam duration

#### Candidate and Component Label with Seat +Photo - 8 per page



Sort Options - Sort by Seat then CandNo, Sort by Seat Snake Order then CandNo, Sort by CandNo, Sort by Name, New page per Component

Available Options - Show candidate photo, Show candidate seat, Show candidate Access Arrangement Icons, Show candidate Reg group, Only use candidate firstname and lastname, Show Seating plan colour border, Show Teaching Set (if exam created by subject), Show exam duration

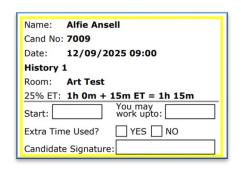
#### Candidate and Component Label with Seat QR+Photo - 8 per page



Sort Options - Sort by Seat then CandNo, Sort by Seat Snake Order then CandNo, Sort by CandNo, Sort by Name, New page per Component

Available Options - Show candidate photo, Show Admission Number (as Student ID) not Candidate Number, Show QRCode, Show candidate Access Arrangement Icons, Only use candidate firstname and lastname, Show Seating plan colour border

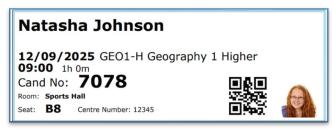
# Extra Time Card - 8 per page



Sort Options - Sort by Date, time, Room then Seat, Sort by Seat then CandNo, Sort by Seat Snake Order then CandNumber, Sort by CandNo, Sort by Name, New page per component, Sort by Seat then CandNo, Guillotine Sort : A1 page1, A2 page2 etc, Guillotine Snake Sort : A1 page1, A2 page2 etc

Available Options - Show candidate photo, Only use candidate firstname and lastname, Show Seating plan colour border, Show start time

# Large Component Desk Labels - 4 per page



Sort Options - Sort by Seat then CandNo, Sort by Seat Snake Order then CandNo, Sort by CandNo, Sort by Name, New page per component, Sort by Seat then CandNo

Available Options - **Show candidate photo, Show QRCode, Show candidate Access Arrangement** 

Icons, Only use candidate firstname and lastname, Show Seating plan colour border

#### **Photo Book**

Sort Options - Sort by Seat then CandNo - New page per room+date-time, Sort by Seat Snake Order then CandNo - New page per room+date-time, Sort by CandNo - New page per room+date-time, Sort by Name - New page per room+date-time

Available Options - Show Seating plan colour border, Only use candidate firstname and lastname



### Prompt Card - A5 / A4 two per page

Sort Options - A4 two per page - Sort by Room, Date-Time then Seat, A4 two per page - Sort by Room,

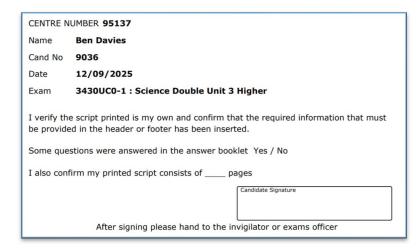
Name		Cand No.	Exam	Room	Seat
Aleena Anwa	r	9006	16/09/2025 09:00 - 10:53 3310020-1 Maths-Num UNIT2 Found Calculator		
				-	
RECORD THE	PROMPTS	GIVEN BEL	LOW:		
Prompt	Time	GIVEN BEL	Note		
		GIVEN BEL			
Prompt		GIVEN BEL			
Prompt 1		S GIVEN BEI			
Prompt 1 2		S GIVEN BEL			
1 2 3		6 GIVEN BEL			

Date-Time then CandNo, A4 two per page - Sort by Room, Date-Time then Name, A4 two per page - Sort by Date-Time then Name, A4 two per page - Sort by Date-Time, Exam then Name, A4 two per page - Sort by Date-Time, Exam, Room then Name, A4 two per page - Sort by Room, Date-Time, Exam then Seat; New page per Exam, A5 one per page - Sort by Room, Date-Time then Seat, A5 one per page - Sort by Room, Date-Time then CandNo, A5 one per page - Sort by Room, Date-Time then Name

# Rest Break Card - A5 / A4 two per page

Name		Cand No.	Exam		Room		Seat
Ben Davies		9036	12/09/2025 09:00 - 3430UC0-1 Science Double Unit		English Ro	om 1	В4
again when you	member u want to se your o	o start writi question/an	swer book when to		-		k and
Break No.	Start t	ime	End time	Dura	tion	New End T	ime
1							
2							
							$\overline{}$
3							
3							
_							
4							

#### **Word Processor Cover Sheet**

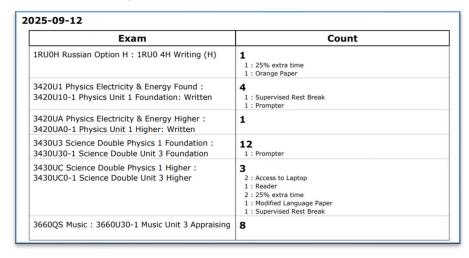


Sort Options - A4 - Sort by Room, Date-Time, then Seat, A4 two per page - Sort by Room, Date-Time, then Seat, A5 one per page - Sort by Room, Date-Time, then Seat

# **Registers Reports**

These reports are based on the Timetabled Exams, either Internal or External Season. Depending on how the Centre sorts their documents will depend on which tab to print these from. If the Centre prints reports for each room at the time, then print the following from the Room Tab. Select the Room(s), then Selected, Print Selected. Any report selected will be batch things by Room, by Date. Alternatively, if the Centre sort things by Date, then Print the following Reports from the Timetable and Seating Tab. Once an Exam(s) are selected, they will be printed in Day order then by Room.

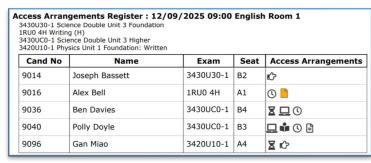
### **Access Arrangements Counts Per Exam**



Sort Options - **Sort by Date, Exam- new page per date** 

Available Options - AA Text rather than Icons, Modified Paper Access Arrangements Only

# **Access Arrangements Register**



Sort Options - Sort by Room, Timestamp then CandNo, Sort by Room, Timestamp then Exam + CandNo, Sort by Room, Timestamp then Name, Sort by Room, Timestamp then Seat, Sort by Timestamp, Room then CandNo, Sort by Timestamp, Room then Name, Sort by Timestamp, Room then Seat

Available Options - Only use candidate firstname and lastname, AA Icons rather than Text

## **Access Arrangements Register - A4 Landscape**

Sort Options - Sort by Room, Timestamp then CandNo, Sort by Room, Timestamp then Name, Sort by Room, Timestamp then Seat, Sort by Timestamp, Room then CandNo, Sort by Timestamp, Room then Name, Sort by Timestamp, Room then Seat

	cience Double Unit 3 High nysics Unit 1 Foundation: '						
Cand No	Name	Exam	Duration	Seat	Access Arrangements	Used	Comment
9014	Joseph Bassett	3430U30-1	1h 15m	B2	Prompter		
9016	Alex Bell	1RU0 4H	1h 47m	A1	25% extra time Orange Paper		
9036	Ben Davies	3430UC0-1	1h 34m	B4	Supervised Rest Break Access to Laptop 25% extra time		
9040	Polly Doyle	3430UC0-1	1h 34m	В3	Access to Laptop Reader 25% extra time Modified Language Paper		
9096	Gan Miao	3420U10-1	1h 45m	A4	Supervised Rest Break Prompter		

#### **Electronic material - download check form**

Electronic mate The exams officer o non-transparent en	ransported in a sealed					
Venue of secure download	Date	Time	Awarding Body	Component/unit code	Secure download staff member - name, signature and role	Secure script transport staff member - name, signature and role
sports hall	Friday 12/09/2025	09:00	EDEXL/GCSE	1RU0 4H Writing (H)	Adrian - Exams Officer	Joe - Invigilator
sports hall	Friday 12/09/2025	09:00	WJEC/GCSE	3420U10-1 Physics Unit 1 Foundation: Written	Adrian - Exams Officer	Joe - Invigilator

## **Exam Candidate List - by Date**

Sort Option - Sort by Name, Sort by CandNo, Paginate by Date and Year Group, Sort by Name

Available Options - Default name format, Only use candidate firstname and lastname, Lastname, Firstname, Show candidate end time

Cand	Name	Time	Exam	Room/Seat
9012	Rachel Barnes	09:00 : 10:45	3420U10-1 : Physics Unit 1 Foundation: Written	English Room 1 / A2
9014	Joseph Bassett	09:00 : 10:15	3430U30-1 : Science Double Unit 3 Foundation	English Room 1 / B2
9016	Alex Bell	09:00 : 10:47	1RU0 4H: Writing (H)	English Room 1 / At
9023	Eriberto Brocato	09:00 : 10:15	3430U30-1 : Science Double Unit 3 Foundation	English Room 1 / B1
9025	Theo Butler	09:00 : 10:15	3430U30-1 : Science Double Unit 3 Foundation	English Room 1 / C1

#### **Exam Candidate List - By Date+Time and Room**

Sort Options - Sort by CandNo, Sort by Name, Sort by Seat, Paginate by Date-Time and Year Group, Sort by Name, Paginate by Date-Time, Sort by Name

Available Options - Default name format, Only use candidate firstname and lastname, Lastname, **Firstname** 

.2/09/2025 09:00 English Room 1  1RU0 4H Writing (H) 3420U10-1 Physics Unit 1 Foundation: Written 3430U30-1 Science Double Unit 3 Foundation 3430UC0-1 Science Double Unit 3 Higher 3420UA0-1 Physics Unit 1 Higher: Written					
Cand No	Name	Exam	Seat		
9016	Alex Bell	1RU0 4H	A1		
9012	Rachel Barnes	3420U10-1	A2		
9087	Amber MacDonald	3420U10-1	A3		
9096	Gan Miao	3420U10-1	A4		
9117	Swati Ramanathan	3420U10-1	A5		

### **Exam Candidate List - by Exam**

Sort Options - Sort by Name, Sort by CandNo

Available Options - Default name format, Only use candidate firstname and lastname, Lastname, Firstname, Show candidate end time, Add Present box, Only list candidates marked Absent

3420U1 : Physics Electricity & Energy Found 3420U10-1 : Physics Unit 1 Foundation: Written						
Cand	Name	Time	Room/Seat	Present		
9012	Rachel Barnes	12/09/2025 09:00 : 10:45	English Room 1 / A2	Present		
9087	Amber MacDonald	12/09/2025 09:00 : 10:45	English Room 1 / A3	Present		
9096	Gan Miao	12/09/2025 09:00 : 10:45	English Room 1 / A4	Present		
9117	Swati Ramanathan	12/09/2025 09:00 : 10:45	English Room 1 / A5	Present		

## Exam Room Envelope Labels - 14 per page

Date: 15/09/2025 09:00 (1h 45m)

Room: English Room 1 Count: **18** □¹ ⊙¹ ∑¹ □¹ 🔽¹

Exam: WJEC/GCSE GCSE/B 3420UB0-1 **Physics Unit 2 Higher: Written** 

Available Options - Include the AA Icons and counts

by Date-Time, Room then Exam

Sort Options - Sort by Date-Time, Exam then Room, Sort

# Exam Room Envelope Labels - 8 per page

Date: 12/09/2025 09:00 (1h 45m)

Room: English Room 1 Count: 4 Z1 101

Lead: Debbie Harvey

Exam: WJEC/GCSE GCSE/B 3420U10-1

Physics Unit 1 Foundation: Written

Sort Options - Sort by Date-Time, Exam then Room, Sort by Date-Time, Room then Exam

Available Options - Include the AA Icons and counts, Include the lead invigilator names

## **Examination Register**

Available Options - Only use candidate firstname and lastname, Add Reg Group in brackets to name, Add Present box

3800U40-1 Fr	ter: 15/09/2025 13:30 English rench Unit 4 Foundation: Writing (3 Cand rench Unit 4 Higher: Writing (2 Candidate	idates)	Candidate	es)	
Cand No	Name	Exam	Duration	Seat	Present
9022	Adrijana Brankovic (M)	3800U40-1	1h 15m	C1	
9050	Marco Ferrari (J)	3800U40-1	1h 15m	C2	
9073	Charlie Jones (N)	3800UD0-1	1h 30m	A1	
9096	*Gan Miao (G)	3800U40-1	1h 15m	C3	
9100	Nevaeh Morgan (L)	3800UD0-1	1h 30m	A2	

## **Modified Paper Register**

Sort Options - Sort by CandNo, Sort by Name, Sort by Seat, Sort by Exam then CandNo

Available Options - Only use candidate firstname and lastname, AA Text rather than Icons, Include the AA Notes

1RU0 4H Writin	09:00 English Room 1 g (H) ence Double Unit 3 Higher			
Cand No	Name	Exam	Seat	Paper Arrangements
9016	Alex Bell	1RU0 4H	A1	Orange Paper
9040	Polly Doyle	3430UC0-1	В3	Modified Language Paper

## **Paper Received Confirmation**

Sort Options - Exam Board, Date-Time then Exam, Exam Board, Date-Time, Level then Exam, Exam Board, Exam then Date-Time, Date-Time, Exam Board, Level then Exam

Date	Time	Paper	Entered	Received
16/09/2025	14:05	Supervised Room	6	
12/09/2025	09:00	EDEXL/GCSE GCSE/9FC 1RU0 4H Writing (H)	1	
16/09/2025	13:30	EDEXL/GCSE GCSE/9FC 1RU0 1H Listening (H)	1	
16/09/2025	14:15	EDEXL/GCSE GCSE/9FC 1RU0 3H Reading (H)	1	

#### **Room Candidate and AA Counts per Exam**

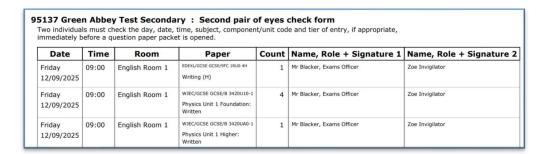
Sort Options - Sort by Time, Exam then Room - new page per date, Sort by Time, Room then Exam - new page per date, Sort by Time then Exam - new page per date + Room

Available Options - AA Text rather than Icons, Landscape

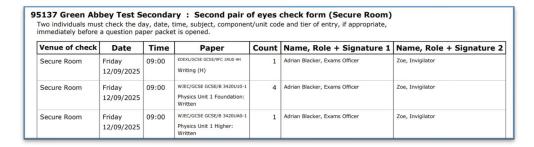
12/09/2025	12/09/2025				
Time	Room	Exam	Count		
09:00 - 10:47	English Room 1	1RU0H Russian Option H : 1RU0 4H Writing (H)	1 1: 25% extra time 1: Orange Paper		
09:00 - 10:45	English Room 1	3420U1 Physics Electricity & Energy Found : 3420U10-1 Physics Unit 1 Foundation: Written	4 1 : Supervised Rest Break 1 : Prompter		

## Second pair of eyes check form - By Exam Room

Sort Options - Sort by Timestamp, Room then Component, New page per Room, Sort by Timestamp then Component, New page per Date + Session + Room, Sort by Timestamp then Component



# **Second pair of eyes check form - Secure Room**



# **Subject Group Level**

Additional Options - **Default name format, Only use candidate firstname and lastname, Lastname, Firstname** 

Cand	Name	Reg	Level
7003	Sophie Aaron	11D	Higher
7005	Mohammed Adasheji	11F	Higher
7008	Tina Angel	ExtCand	Higher
7017	Louisa Bartholomew	11F	Foundation
7023	Kiran Brooks	11A	Higher
7028	Mitchell Carr	11E	Higher
7043	Ruby Eagle	11D	Foundation

# **Room Report**

## **Exam Room Checklist**

Sort Options - A4 Sort by Room then Date-Time, A4 - Sort by Date-Time then Room

Exam Room Checklist
Tuesday, 16 Sep 2025 09:00 : Main Hall
A) Arranging the examination room:
Charts, diagrams, etc. have been cleared from the walls
Analogue and/or digital clock that all candidates can see clearly
A board/display showing the centre number, subject title, paper number, start, finish and date for each exam
Subject specific instructions and/or stationery
Mobile phone, to be used in emergencies only, has been switched to silent mode
B) Identifying candidates:
Make sure you know the identity of every candidate in the examination room
☐ Check the documentary evidence that private candidates or transferred candidates provide.

# **Exam Room Cover Sheet - By Room**

Sort Options - A4 Sort by Room then Date-Time, A4 - Sort by Date-Time then Room

Main Hall Tuesday 16/09/2025 09:00	
Exam	Count
3310U60-1:Maths-Num UNIT2 Higher Calculator	32
3310U40-1:Maths-Num UNIT2 Intermedi	2

#### **Exam Room Cover Sheets**

Sort Options - A4 Sort by Room then Date-Time, A4 - Sort by Date-Time then Room

Date	16/09/2025
Day	Tuesday
Room	Main Hall
Component	WJEC/GCSE / GCSE/FC / 3310U60-1
Exam Title	Maths-Num UNIT2 Higher Calculator
Start Time	09:00
Duration	1h 45m (31), 2h 12m (1)
# Candidates	32 ⑤1 🖫 1 📑 1 🔟 1
# Papers	33
Access Arrangements	1 : 25% extra time 1 : Supervised Rest Break 1 : Orange Paper 1 : Toilet Pass

# **Exam Room Incident Log**

Sort Options - A4 Sort by Room then Date-Time, A4 - Sort by Date-Time then Room

	Exam Room Incide	nt Log	
Date: To	uesday 16/09/2025		
Time: 0	9:00		
Room: M	ain Hall		
Exam		Start	End
3310U60-1:N	Maths-Num UNIT2 Higher Calculator		
3310U40-1:N	Maths-Num UNIT2 Intermedi		
Invigilato	r(s):		
Name		Time in	Time out
Record of	incident:		
Time	Incident		Recorded by
1	I		

## **Exam Room Incident Log - Smaller Font**

Sort Options - A4 Sort by Room then Date-Time, A4 - Sort by Date-Time then Room

	Exam Room Incide	nt Log	
Date :	Tuesday 16/09/2025		
	09:00		
	Main Hall		
	Train Train		
Exam		Start	End
3310U60-1	1:Maths-Num UNIT2 Higher Calculator		
3310U40-1	1:Maths-Num UNIT2 Intermedi		
			•
Invigilato	r Name	Time in	Time out
	·		
	·		

#### **Exam Room Info Sheet**

Sort Options - A4 Sort by Room then Date-Time, A4 - Sort by Date-Time then Room

Centre Number	95137
Room	Main Hall
Date	16/09/2025 09:00
Exam Board	WJEC/GCSE
Exam Title	Maths-Num UNIT2 Higher Calculator
Exam Paper Code	3310U60-1
Exam Duration	1h 45m (31), 2h 12m (1)
Start	
Finish	
Extra Time Finish	

# **Exam Room Schedule & Layout**

ain Hall				
Date	Time	Layout	Seated	Total
16/09/2025	09:00 - 11:12		34	34
16/09/2025	13:30 - 14:15		7	7
16/09/2025	15:00 - 16:15		8	8

# **Exam Room Timetable - Exams and Invigilators**

Sort Options - Sort by Room - New page per Room, Sort by Date - New page per Date

Date	Time	Invigilators	Exams
16/09/2025	09:00 - 11:12	Debbie Harvey (Lead)	3310PH Mathematics-Numeracy Higher: 3310U60-1 Maths-Num UNIT2 Higher Calculator 3310PN Mathematics-Numeracy Intermediate: 3310U40-1 Maths-Nun UNIT2 Intermedi
16/09/2025	13:30 - 14:15	Sarah Hughes (Lead)	3810UB Spanish Listening Higher: 3810UB0-1 Spanish Unit 2 Higher: Listening
16/09/2025	15:00 - 16:15	Debbie Harvey (Lead) Sarah Hughes	3810UC Spanish Reading Higher: 3810UC0-1 Spanish Unit 3 Higher: Reading

#### **Exam Skeleton Timetable**

Sort Options - Sort by Room then Date, Sort by Date then Room

Available Options - Include Invigilators column, Component Code and Subject

Date	Time	Room	Invigilators	Exams
16/09/2025	09:00 - 11:12	Main Hall	Debbie Harvey (Lead)	3310U60-1: 3310U40-1:
16/09/2025	13:30 - 14:15	Main Hall	Sarah Hughes (Lead)	3810UB0-1 : Spanish
16/09/2025	15:00 - 16:15	Main Hall	Debbie Harvey (Lead) Sarah Hughes	3810UC0-1 : Spanish

## **Exam Skeleton Timetable by Exam**

Sort Options - Sort by Exam then Date, Sort by Date then Exam

Available Options - Include the Rooms Column

Date	Time	Exam	Count
16/09/2025	09:00 - 11:12 1h 45m - 2h 12m	WJEC/GCSE GCSE/FC 3310U60-1 : Maths-Num UNIT2 Higher Calculator	32
16/09/2025	09:00 - 10:45 1h 45m	WJEC/GCSE GCSE/FC 3310U40-1 : Maths-Num UNIT2 Intermedi	2
16/09/2025	13:30 - 14:15 45m	WJEC/GCSE GCSE/B 3810UB0-1 Spanish : Spanish Unit 2 Higher: Listening	7
16/09/2025	15:00 - 16:15 1h 15m	WJEC/GCSE GCSE/B 3810UC0-1 Spanish : Spanish Unit 3 Higher: Reading	8

## **Exam Skeleton Timetable by Exam + Room**

Sort Options - Sort by Exam then Date, Sort by Date then Exam

Date	Time	Exam	Room	Count
17/09/2025	09:00 - 10:30 1h 30m	WJEC/GCSE GCSE/B 3020U30-1 Welsh: Welsh Second Language UNIT3:	Main Hall	3
19/09/2025	09:00 - 10:30 1h 30m	WJEC/GCSE GCSE/B 3020U40-1 Welsh: Welsh Second Language UNIT4:	Main Hall	3
19/09/2025	13:30 - 14:30 1h 0m	WJEC/GCSE GCSE/B 3100UG0-1 History : History Unit 2C: Written	Main Hall	1
25/09/2025	13:30 - 14:45	WJEC/GCSE GCSE/B 3100UK0-1	Main Hall	1

# Room + Seat Card with QRCode - 8 per page



# Room + Seat Label - 14 per page



# Room Card with QRCode - one card per room - 2 per page



# Room Card with QRCode - one card per room - 8 per page

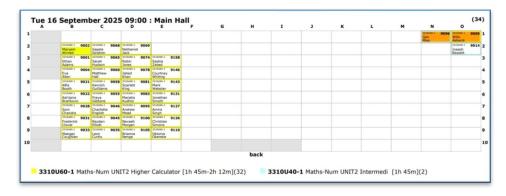


# **Seating Plans Reports**

### **Compact Seating Plan**

Sort Options - A4 Landscape, A4 Portrait, A3 Landscape, A3 Portrait

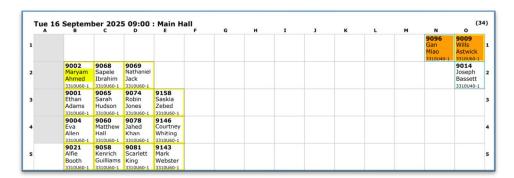
Available Options - Scale each plan to Fit Page, Show candidate Access Arrangement HighlightColor



#### **Compact Seating Plan - Alt**

Sort Options - A4 Landscape, A4 Portrait, A3 Landscape, A3 Portrait

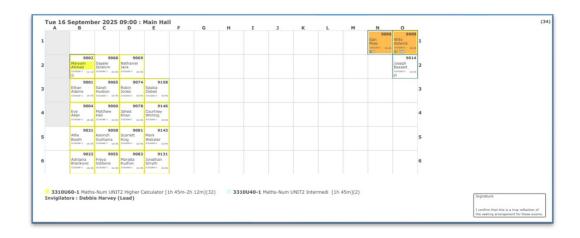
Available Options - Scale each plan to Fit Page, Show candidate Clash flag, Show candidate Access Arrangement HighlightColor



# **Compact Seating Plan - with AA for Invigilators**

Sort Options - A4 Landscape, A4 Portrait, A3 Landscape, A3 Portrait

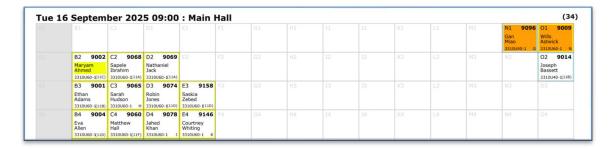
Available Options - Scale each plan to Fit Page, Show candidate Access Arrangement Icons, Show candidate Access Arrangement HighlightColor, Display End Time not Duration, Only use candidate firstname and lastname, Do not list invigilators in the footer



### **Seating Plans - Medium Boxes for Display**

Sort Options - A4 Landscape, A4 Portrait, A3 Landscape, A3 Portrait

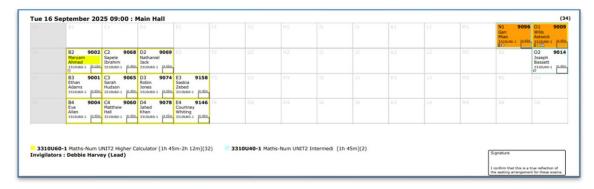
Available Options - Scale each plan to Fit Page, Only use candidate firstname and lastname, No Group, Include RegGroup, Include Teaching Set, Show candidate Access Arrangement HighlightColor, Exclude Exam Details



## **Seating Plans - Medium Boxes with AA for Invigilators**

Sort Options - A4 Landscape, A4 Portrait, A3 Landscape, A3 Portrait

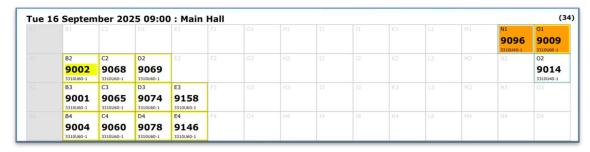
Additional Options - Scale each plan to Fit Page, Show candidate Access Arrangement Icons, Show candidate Access Arrangement HighlightColor, Add Present tick box, Display End Time not Duration, Only use candidate firstname and lastname, Do not list invigilators in the footer



# **Seating Plans - No Names for Display**

Sort Options - A4 Landscape, A4 Portrait, A3 Landscape, A3 Portrait

Additional Options - Scale each plan to Fit Page, No Group, Include RegGroup, Include Teaching Set, Show candidate Access Arrangement HighlightColor, Exclude Exam Details



# **Seating Plans - Small Boxes for Display**

Seating Options - A4 Landscape, A4 Portrait, A3 Landscape, A3 Portrait

Available Options - Scale each plan to Fit Page, Only use candidate firstname and lastname, Show candidate Access Arrangement HighlightColor



## **Seating Plans - Small Boxes with AA for Invigilators**

Available Options - Scale each plan to Fit Page, Show candidate Access Arrangement Icons, Show candidate Access Arrangement HighlightColor, Display End Time not Duration, Only use candidate firstname and lastname, Do not list invigilators from in the footer



# **Invigilators Reports**

## **Invigilator Schedule**

Available Options - Double sided printout - add blank pages, Create a zipfile of invigilator schedules

Date Time Room + Role Exam				
Date	Time	Room + Role	Exam	
Monday 15/09/2025	08:15 - 11:12	English Room 1 Lead, Extra Time	3430UF0-1:Science Double Unit 6 Higher 3420UB0-1:Physics Unit 2 Higher: Written 3430U60-1:Science Double Unit 6 Foundation 3420U20-1:Physics Unit 2 Foundation: Written	
Monday 15/09/2025	12:45 - 15:00	English Room 1 Lead, Extra Time	3800UD0-1:French Unit 4 Higher: Writing 3800U40-1:French Unit 4 Foundation: Writing	
Tuesday 16/09/2025	08:15 - 11:15	Drama Studio Lead, Extra Time	3310U20-1:Maths-Num UNIT2 Found Calculator	
Tuesday 16/09/2025	12:45 - 14:05	Gym Lead, Extra Time	3810U20-1:Spanish Unit 2 Foundation: Listening	

# **Invigilators By Date**

Available Options - Show Invigilators email address, Double sided printout - add blank pages

Invigilator	Time	Room + Role	Exam
Miss A Batchley Batchley@example.com	08:15 - 11:12	English Room 1 Lead, Extra Time	3430UF0-1 (29), 3420UB0-1 (32), 3430U60-1 (34), 3420U20-1 (6)
Miss A Batchley Batchley@example.com	12:45 - 15:00	English Room 1 Lead, Extra Time	3800UD0-1 (2), 3800U40-1 (3)

# **Invigilators Sign In Sheet**

Available Options - **Double sided printout - add blank pages** 

londay 15/09/2025 - Invigilator Sign In Sheet					
Date	Name	Room	Signature	Time In	Time Out
15/09/2025	Miss A Batchley	English Room 1			

# **Glossary of Key Terms**

- Access Arrangements (AA): Special provisions made for candidates with disabilities or special
  educational needs to ensure fair access to examinations, such as extra time, supervised rest breaks, or
  the use of a laptop.
- **Attendance Register:** An electronic or paper list used by invigilators to mark candidates as present, absent, or late for an exam, often integrated with seating plans.
- **Basedata:** Essential reference data from examination boards (e.g., qualification details, grading structures) that must be imported into Exams Assist before results files can be processed.
- **Broadcast:** A message sent by the Exams Officer to one or all invigilators during an exam, appearing as a blue notification on their portal.
- **Candidate Portal:** An online platform where candidates and parents can view exam timetables, entries, access arrangements, and results.
- **Centre Number:** A unique identification number assigned to an educational institution by examination boards.
- **Clash Candidate:** A candidate who has two or more exams scheduled at the same or overlapping times. Indicated by yellow or red flags in Exams Assist.
- Component Code: A specific identification code for a particular paper or unit within a qualification.
- **Configure Exams Assist:** Global settings that apply across all exam seasons within the system, allowing customization of various functionalities.
- **Contingency Days:** Designated dates that appear on timetables to account for unforeseen disruptions to exams (e.g., widespread school closures).
- **Daily Planner:** A tab in Exams Assist that provides Exams Officers and staff with real-time information about exams, attendance, and assistance requests on a specific day.
- **EDI File:** Electronic Data Interchange file; a standardized format for transferring exam entry or results data between institutions and exam boards.
- **Embargo Date/Time:** A specified date and time before which exam results are restricted from public or staff view.
- External Candidate: A candidate taking exams at a centre but not enrolled as a full-time student.
- **Extra Time:** An access arrangement allowing candidates additional time to complete an exam, typically a percentage increase on the standard duration.
- **Global Search:** A system-wide search function allowing staff to quickly find information about candidates, exams, or other data within Exams Assist.
- **Global Stop:** A function allowing the Exams Officer to remotely pause all ongoing exams across multiple rooms (e.g., during a fire alarm or lockdown).
- **Invigilator:** A person appointed to supervise candidates during an examination, ensuring fairness and adherence to rules.
- **Invigilator Portal:** A dedicated online interface for invigilators to access their schedule, manage exam room functions, and record incidents.
- **JCQ Portal:** The online platform for the Joint Council for Qualifications, used for managing access arrangement applications and other exam-related processes.
- **Lead Invigilator:** The designated invigilator in charge of an exam room, often with additional responsibilities and system access.
- **Magic Link:** A direct, often temporary, web link that allows access to specific information (e.g., invigilator schedule, candidate timetable) without requiring a full login.
- Malpractice: Any act or attempt to cheat or gain an unfair advantage in an examination.
- Management Information System (MIS): A school's central database system (e.g., SIMS, Arbor, Bromcom) that manages student data, timetables, and other administrative information, which can often integrate with Exams Assist.
- **Multi-Factor Authentication (MFA):** An enhanced security measure requiring users to provide two or more verification factors to gain access (e.g., password plus a code from an authenticator app).

- **NEA (Non-Examined Assessment):** Components of a qualification assessed internally by the school rather than through a traditional external exam.
- **QAN/QWAD:** Qualification Accreditation Number (QAN) or Qualification Wales Award (QWAD); unique identifiers for qualifications.
- **QR Code Scanner:** A feature in the invigilator portal that allows scanning QR codes on candidate cards or desks for quick identification and register completion.
- **Roaming Invigilator:** An invigilator type with the ability to view and "check-in" on multiple exam rooms, providing general oversight and support.
- **Season:** A defined period for a set of examinations (e.g., "Year 10 Internal Exam Season," "Summer External Exam Season").
- **Security Groups:** Pre-defined roles within SWS (e.g., Teaching, SMT, Exam Officer, Exam Aid, SEN/ALN) that determine a user's access rights and functionalities.
- **Seating Plan:** A visual representation of the exam room layout, showing candidate seating assignments, access arrangements, and other relevant icons.
- **Special Consideration:** An allowance made for candidates who have been disadvantaged by temporary illness, injury, or other adverse circumstances during the examination period.
- **Streaming Logs:** A real-time feed within the Daily Planner that displays key actions and events occurring in various exam rooms.
- **Supervised Rest Break (SRB):** A scheduled break during an exam for candidates with specific access arrangements, where the exam clock is paused, and supervision continues.
- **Teaching Set:** A group of students taught together for a particular subject, often imported from the MIS system.
- **Text to Speech:** A feature in Exams Assist that allows Centres to create custom invigilator speeches, which can then be played in exam rooms.
- **Training Season:** A simulated exam season created in Exams Assist using dummy data for the purpose of staff training and system exploration.
- **Whitelisting an IP Address:** Configuring network settings to allow specific IP addresses to bypass certain security measures (e.g., MFA) when accessing Exams Assist from a trusted location.
- **XML File:** Extensible Markup Language file; often used for importing component results data from exam boards.